

# Power Out? Text GP&L!

*GP&L customers can now report a power outage by text message.*

## *Two ways to text your outage:*

- If your cell phone number is already associated with your GP&L account, simply text **OUT** to **972-205-4000**.
- OR
- If you don't have a cell phone number associated with your GP&L account, or if you have multiple accounts, text the **account number** (including the dash) for the location experiencing the outage to **972-205-4000**.

Customers can still call **972-205-3000** to report an outage over the phone.

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See other side for instructions on how to add a cell phone number to your account.

Visit [gpltxas.org/OutageText](http://gpltxas.org/OutageText) for more information.

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# Your Phone Number is the Key for Easy Outage Reporting

*In the event of an outage, we can use your phone number to identify your service address and initiate service restoration.*

*Confirm or update the phone numbers associated with your utility account.*

- The easiest way to confirm or update your phone numbers is to sign in to **My Account** on **GarlandUtilities.org**.
- You can also email the phone numbers to **custserv@gpltexas.org**. Make sure you provide the account number to which the phone numbers apply.
- Customers without internet access can call **972-205-2671**.

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Remember to add or update your cell phone number – it will make it easier to report a power outage by text message.

See other side to learn more.

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