



# P.A.I.D.

## *Providing Aid in Dollars*

The **P.A.I.D.** (Provide Aid in Dollars) **Program** is a voluntary assistance program through which City of Garland utility customers can make contributions to help economically challenged families pay for their City of Garland utility services.

The Salvation Army of Garland qualifies these families and determines distribution of funds on a case by case basis. Families seeking assistance should apply directly to the Salvation Army of Garland at 451 W. Avenue D, or call 972-272-4531 during regular business hours.

To become one of our exclusive **P.A.I.D. Program** contributors, we suggest that you round your monthly utility payment up to the nearest whole dollar. If you wish to donate more, you can write in the amount. Your contribution will be greatly appreciated.

***To make your contribution, look for this block on your utility bill payment stub:***

P.A.I.D. Program Contribution (Optional)	Total Amount Enclosed

All contributions are tax deductible. You will be provided information for income tax purposes if you include your contribution in your check.

**Customer Service Payment Center**  
City of Garland  
P. O. Box 461508  
Garland, TX 75046-1508  
[GarlandUtilities.org](http://GarlandUtilities.org)



**GARLAND**  
TEXAS MADE HERE



## E-Bill

### *Paperless, Convenient and Secure!*

Electronic billing is the environmentally friendly way to receive your City of Garland utility bill. With E-Bill, you receive a monthly email that includes a secure PDF of the billing statement and a link to utility bill inserts. You will no longer receive a paper bill by mail.

### *Three Easy Ways to Sign Up*

- Visit **GarlandUtilities.org** and sign-up in the E-Bill section
- Visit **GarlandUtilities.org** to access My Account. Edit your customer profile to sign up for electronic billing (E-Bill).
- or Call **972-205-2671**

### *Paying Your E-Bill*

A link to online payment by credit or debit card is included in the email. However, you can also pay your E-Bill with any of our other payment options:

- PC Banking
- Automatic Bank Draft
- Authorized Payment Locations
- Phone
- Drive Thru
- Drop Box
- Mail



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