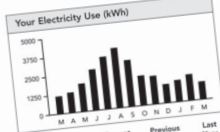




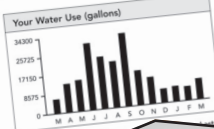
Customer: J Q CITIZEN
Account Number: 000000-0000
Billing Date: March 2, 2016

AUTOMATIC BANK DRAFT

Service Address: 1234 ANY STREET, GARLAND, TX 75042



	Current Month	Previous Month	Last Year
Days of service	29	33	29
kWh used	1,233	1,620	1,233
Avg. kWh per day	42.5	49	42.5
Avg. cost per day	\$4.87	\$5.48	\$5.87
Avg. daily temp. (°F)	49	43	50



Account Summary as of March 2, 2016

Previous Balance	\$ 344.71
Payments	\$ -344.71
Adjustments	\$ 0.00
Balance Forward	\$ 244.60
Current Budget Electric Charge	\$ 44.71
Current Budget Water Charge	\$ 29.29
Current Sewer Charge	\$ 2.40
Current Storm Water Management Charge	\$ 17.59
Current Environmental Waste Charge	\$ 0.00
Total Current Charges	\$ 338.59

Current Charges Due March 22, 2016	Total Amount Due \$338.59
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DO NOT PAY - Account is being drafted on 20-MAR-2016

Budget Billing Information

Actual Charge This Month	\$ 165.51
Minus Budget Billing Charges	\$ 289.31
Equals This Month's Variance	\$ -123.80
Your Accumulated Variance	\$ -264.13

Manage your City of Garland utility account online!

- Find the link for **My Account** on **GarlandUtilities.org**
- Register if you are a first-time user; otherwise Log In

Once you are logged in:

- View your billing, payment and consumption histories
- Sign up for electronic billing (E-Bill)
- Pay your utility bill
- Update your phone number for easier outage reporting



GARLAND
TEXAS MADE HERE

In the event of an outage, your phone number is the key to helping GP&L serve you better.

When you call GP&L's Emergency Outage number, 972-205-3000, the easiest way to report a power outage is by using your phone number. We can use it to identify your service address to note the outage and initiate service restoration.

Cell phone numbers are especially helpful.

Confirm or update the phone numbers associated with your service address.

If only a landline number has been given, please also provide your cell phone number.

- The easiest way to confirm or update your phone numbers is to sign in to **My Account** on **GarlandUtilities.org**.
- You can also email the phone numbers to **custserv@gpltexas.org**. Make sure you provide the account number to which the phone numbers apply.
- Customers without Internet access can call **972-205-2671**.

