



# RELIABLE

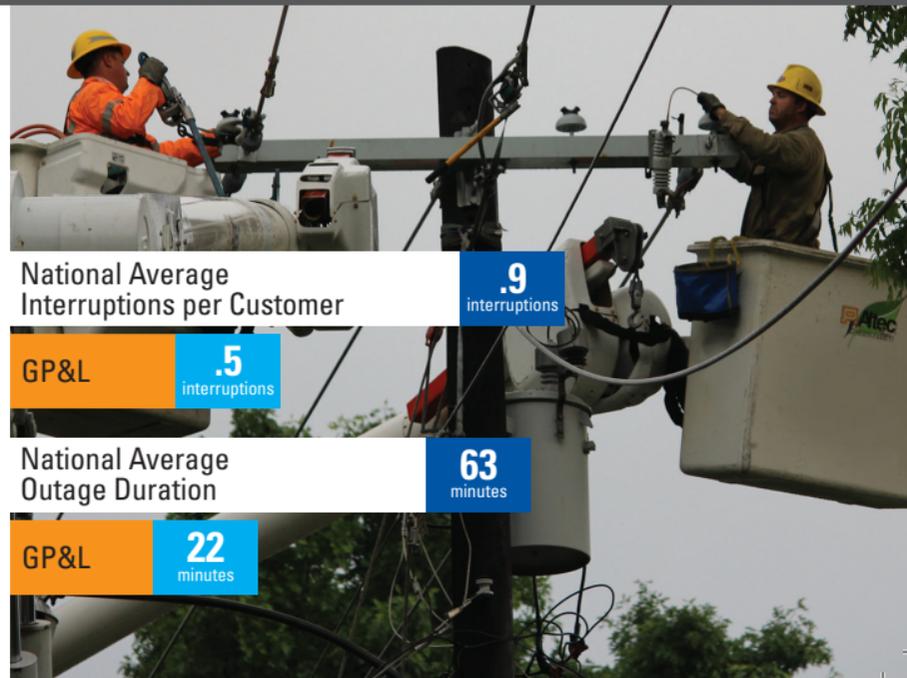
## GP&L's Reliability scores beat national averages

- Average interruptions per customer as low as .5 annually
- Average outage duration only 22 minutes



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# ENERGY CONSERVATION TIPS

- Blow fans directly on you to make temperatures feel up to 4° cooler.
- Set your thermostat at 78° when it is hot. Each degree cooler will increase your energy usage by 6-8%.
- Clean or replace filters for your cooling/heating system at least once a month. Dirty filters will make your system work harder and run longer than necessary.
- Turn off unneeded lights, even when leaving a room for a short time.
- Apply tinted films to windows to block out 40% to 60% of sunshine and heat.



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