



## *An Easy Way to Connect with the City*

**With the eAssist Garland app, you can:**

- Submit more than 50 types of service requests
- Access news and information
- See other nearby requests in progress

Users are required to create an account using an email address or their Facebook account. Some Garland Power & Light service requests also require registering the user's Garland utility account through eAssist.

eAssist Garland is available for free download at the Apple App and Google Play stores.



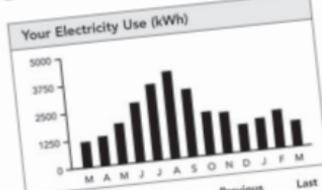
**GARLAND**  
TEXAS MADE HERE



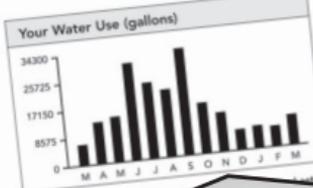
Customer: J Q. CITIZEN  
Account Number: 000000-0000  
Billing Date: March 2, 2015

Service Address: 1234 ANY STREET, GARLAND, TX 75042

**AUTOMATIC BANK DRAFT**



	Current Month	Previous Month	Last Year
Days of service	29	33	29
kWh used	1,233	1,620	1,233
Avg kWh per day	42.5	49	42.5
Avg. cost per day	\$4.87	\$5.48	\$5.87
Avg. daily temp. (°F)	49	43	50



**Account Summary as of March 2, 2015**

Previous Balance	\$ 344.71
Payments	\$ -344.71
Adjustments	\$ 0.00
<b>Balance Forward</b>	<b>\$ 244.60</b>
Current Budget Electric Charge	\$ 44.71
Current Budget Water Charge	\$ 29.29
Current Sewer Charge	\$ 2.40
Current Storm Water Management Charge	\$ 17.59
Current Environmental Waste Charge	\$ 338.59

**Total Current Charges**

Current Charges Due  
March 22, 2015

**Total Amount Due  
\$338.59**

**DO NOT PAY - Account is being drafted on 20-MAR-2015**

**Budget Billing Information**

Actual Charge This Month	\$ 165.51
Minus Budget Billing Charges	\$ 289.31
Equals This Month's Variance	\$ -123.80
Your Accumulated Variance	\$ -264.13

# Online Utility Account Management

*It's easy to manage your City of Garland utility account online!*

- Go to **garlandutilities.org**
- In the Online Services section, press the "Click Here" button under Account Management
- Register if you are a first-time user; otherwise Log In

**Once you are logged in, you may:**

- View your billing, payment and consumption histories
- Sign up for electronic billing (E-Bill)
- Pay your utility bill
- Update your phone number for easier outage reporting



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