



P.A.I.D.

Providing Aid in Dollars

The **P.A.I.D.** (Provide Aid in Dollars) **Program** is a voluntary assistance program through which City of Garland utility customers can make contributions to help economically challenged families pay for their City of Garland utility services.

The Salvation Army of Garland qualifies these families and determines distribution of funds on a case by case basis. Families seeking assistance should apply directly to the Salvation Army of Garland at 451 W. Avenue D, or call 972-272-4531 during regular business hours.

To become one of our exclusive **P.A.I.D. Program** contributors, we suggest that you round your monthly utility payment up to the nearest whole dollar. If you wish to donate more, you can write in the amount. Your contribution will be greatly appreciated.

To make your contribution, look for this block on your utility bill payment stub:

P.A.I.D. Program Contribution (Optional)	Total Amount Enclosed

All contributions are tax deductible. You will be provided information for income tax purposes if you include your contribution in your check.

Customer Service Payment Center
City of Garland
P. O. Box 461508
Garland, TX 75046-1508
www.garlandutilities.org



GARLAND
TEXAS MADE HERE



Customer: J Q CITIZEN
Account Number: 000000-0000
Billing Date: March 2, 2013

Service Address: 1234 ANY STREET, GARLAND, TX 75042

AUTOMATIC BANK DRAFT

Your Electricity Use (kWh)



	Current Month	Previous Month	Last Year
Days of service	29	33	29
kWh used	1,233	1,620	1,233
Avg. kWh per day	42.5	49	42.5
Avg. cost per day	\$4.87	\$5.48	\$5.87
Avg. daily temp. (°F)	49	43	50

Your Water Use (gallons)



Account Summary as of March 2, 2013

Previous Balance	\$ 344.71
Payments	\$ -344.71
Adjustments	\$ 0.00
Balance Forward	\$ 244.60
Current Budget Electric Charge	\$ 44.71
Current Budget Water Charge	\$ 29.29
Current Sewer Charge	\$ 2.40
Current Storm Water Management Charge	\$ 17.59
Current Environmental Waste Charge	\$ 0.00
Total Current Charges	\$ 338.59

Current Charges Due March 22, 2013	Total Amount Due \$338.59
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DO NOT PAY - Account is being drafted on 20-MAR-2013

Budget Billing Information

Actual Charge This Month	\$ 165.51
Minus Budget Billing Charges	\$ 289.31
Equals This Month's Variance	\$ -123.80
Your Accumulated Variance	\$ -264.13

Online Utility Account Management

It's easy to manage your City of Garland utility account online!

- Go to **garlandutilities.org**
- In the Online Services section, press the "Click Here" button under Account Management
- Register if you are a first-time user; otherwise Log In

Once you are logged in, you may:

- View your billing, payment and consumption histories
- Sign up for electronic billing (E-Bill)
- Pay your utility bill
- Update your phone number for easier outage reporting



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