



## E-Bill

### *Paperless, Convenient and Secure!*

Electronic billing is the environmentally friendly way to receive your City of Garland utility bill. With E-Bill, you receive a monthly email that includes a secure PDF of the billing statement and a link to utility bill inserts. You will no longer receive a paper bill by mail.

### *Three Easy Ways to Sign Up*

- Visit **garlandutilities.org** and sign-up in the purple E-Bill section
- Visit **garlandutilities.org** to access your utility account in the yellow Account Management section. Edit your customer profile to sign up for electronic billing (E-Bill).
- or Call **972-205-2671**

### *Paying Your E-Bill*

A link to online payment by credit or debit card is included in the email. However, you can also pay your E-Bill with any of our other payment options:

- PC Banking
- Automatic Bank Draft
- Authorized Payment Locations
- Phone
- Drive Thru
- Drop Box
- Mail



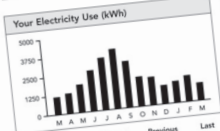
**GARLAND**  
TEXAS MADE HERE



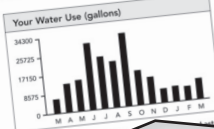
Customer: J Q. CITIZEN  
Account Number: 000000-0000  
Billing Date: March 2, 2013

Service Address: 1234 ANY STREET, GARLAND, TX 75042

**AUTOMATIC BANK DRAFT**



	Current Month	Previous Month	Last Year
Days of service	29	33	29
kWh used	1,233	1,620	1,233
Avg kWh per day	42.5	49	42.5
Avg. cost per day	\$4.87	\$5.48	\$5.87
Avg. daily temp. (°F)	49	43	50



**Account Summary as of March 2, 2013**

Previous Balance	\$ 344.71
Payments	\$ -344.71
Adjustments	\$ 0.00
<b>Balance Forward</b>	<b>\$ 244.60</b>
Current Budget Electric Charge	\$ 44.71
Current Budget Water Charge	\$ 29.29
Current Sewer Charge	\$ 2.40
Current Storm Water Management Charge	\$ 17.59
Current Environmental Waste Charge	\$ 338.59

**Total Current Charges**

<b>Current Charges Due</b> March 22, 2013	<b>Total Amount Due</b> <b>\$338.59</b>
--	--

**DO NOT PAY** - Account is being drafted on 20-MAR-2013

**Budget Billing Information**

Actual Charge This Month	\$ 165.51
Minus Budget Billing Charges	\$ 289.31
Equals This Month's Variance	\$ -123.80
Your Accumulated Variance	\$ -264.13

# Online Utility Account Management

*It's easy to manage your City of Garland utility account online!*

- Go to **garlandutilities.org**
- In the Online Services section, press the "Click Here" button under Account Management
- Register if you are a first-time user; otherwise Log In

**Once you are logged in, you may:**

- View your billing, payment and consumption histories
- Sign up for electronic billing (E-Bill)
- Pay your utility bill
- Update your phone number for easier outage reporting



**GARLAND**  
TEXAS MADE HERE