

Garland

An official publication of the City of Garland

CITY PRESS

November 2014 • GarlandTx.gov

Volume 22 • Issue 6

3 Council Profile
Meet Billy Mack Williams, District 5

4 Downtown Update
The Pace House makes its move

11 Great Service Made Here
Fine tuning the City's customer service craft

14 Holiday Fun at the Granville
Celebrate the season at the Granville Arts Center



Christmas
on the
Square

Details on page 5

Girl Scout

Pet Hero

Girl Scout Analise Hogan gave back to the Garland community by volunteering and raising donations to help out the Animal Shelter.

Find out more on page 7.

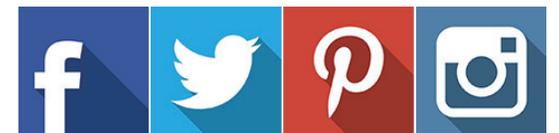
Garland:

Excellence Made Here!

Many City of Garland employees find ways to serve the community outside of work by participating in various volunteer programs.

Discover how they make a difference on page 10.

we are social.



Garland
CITY PRESS
BRIEFS

Get weekly updates in *Garland City Press Briefs*.

To subscribe, visit GarlandTx.gov,
click on E-News.

Visit GarlandTx.gov for links.

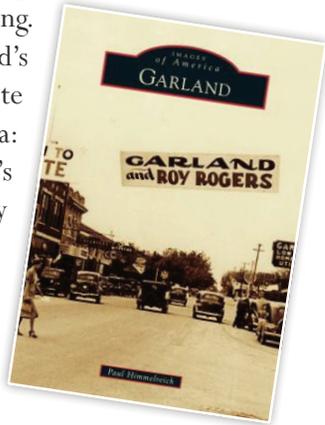


GARLAND
TEXAS MADE HERE

Message

from the Mayor

Preserving our community's history is vital. With the opening and continuing improvements of Heritage Crossing downtown—plus the preservation and recent move of the Pace House—celebrating these moments in history is key to understanding where we started, who we are, and where we are going. Recently, one of Garland's own, Paul Himmelreich, wrote a book, "Images of America: Garland," depicting our city's rich history. Our history documents that we are not a suburb; we are a city that has long stood on its own. We are just now beginning our next phase of growth.



Last year the City of Garland created an Economic Development department to capitalize on Garland's unique and competitive advantages, and to help coordinate our continued growth. After an extensive

search, a new director, David Gwin, was hired. Current and prospective business owners, developers, and others will have expanded access to information about business development, redevelopment, incentives, workforce development, market data, and other resources. We have long held a very strategic and successful partnership with the Chamber and the school district. I am proud of our accomplishments but I am especially optimistic about this expanded partnership to grow Garland.

Small businesses make up a large portion of our community and supporting these local business leaders is vital to the health and progress of our community. On Saturday, November 29, thousands of cities across the country will participate in Small Business Saturday. This year the Garland Downtown Business Association and the Garland Chamber of Commerce are partnering with the City of Garland on this effort to reach as many businesses across the city. On this day, citizens are encouraged to "shop small" and reach out to local vendors and businesses in Garland.



Mayor Douglas Athas
972-205-2400
Mayor@GarlandTx.gov

Remember:

Grow Community. Grow Opportunity. Grow Garland.

Marvin "Tim" Campbell
Deputy Mayor Pro Tem
972-767-7476
council1@GarlandTx.gov

Scott LeMay
214-794-8904
council7@GarlandTx.gov

Jim Cahill
Mayor Pro Tem
972-762-1369
council8@GarlandTx.gov

Lori Barnett Dodson
214-334-4533
council6@GarlandTx.gov

Anita Goebel
972-272-7725
council2@GarlandTx.gov

Billy Mack Williams
214-500-5460
council5@GarlandTx.gov

B.J. Williams
972-898-7672
council4@GarlandTx.gov

Stephen W. Stanley
214-870-6266
council3@GarlandTx.gov

City Council Meetings

Garland City Council meets the first and third Tuesday of each month at 7 p.m. in the Goldie Locke Room of the Duckworth Utility Services Building, 217 N. Fifth St. Meetings are broadcast online through live streaming and on-demand, and air on CGTV with several rebroadcasts during the week of the meeting. Visit GarlandTx.gov or watch CGTV Channel 16 (Time Warner Cable), Channel 44 (Verizon FIOS) or Channel 99 (AT&T U-Verse).

CGTV Listings

City Council Meetings

- Live broadcast – 7 p.m. Nov. 4 and 18, Dec. 2 and 16
- Rebroadcast following the meeting Wednesday – 9 a.m., Friday – 7 p.m., Saturday and Sunday – 9 a.m. and 7 p.m.

City Council Work Sessions

- Live broadcast – 6 p.m. Nov. 3 and 17, Dec. 1 and 15
- Rebroadcast following the meeting Tuesday, Thursday and Friday – 9 a.m.
- Wednesday and Thursday – 7 p.m.

Plan Commission

- Live broadcast – 7 p.m. Nov. 10 and 24, Dec. 8
 - Rebroadcast following the meeting Tuesday, Thursday and Friday – 9 a.m.
- Meeting dates and times subject to change.

Garland Spotlight

- Daily – 7 a.m. and 5:30 p.m.
- Tuesday-Sunday – 6:30 p.m.

City Council Approves 2014-15 Budget

In September, the Garland City Council approved the Fiscal Year (FY) 2014-15 Budget to meet several budgeting priorities: improve the condition of the City's street infrastructure; address the need for increases in employee compensation; and ensure that City service levels are maintained with the acquisition or replacement of critical capital items.

During FY 2013-14, Garland experienced significant improvements in the local economy and a corresponding increase in General Fund revenues. The assessed value of Garland's property tax base grew to \$10.5 billion, an increase of 3.7% from last year's valuation. This compares to a modest increase of 0.6% last year and declines in each of the four previous years. Sales tax revenues have made a full recovery after declining \$2.1 million (9%) during the recession. At \$24.9 million, Sales Tax has exceeded its prerecession high by \$1.2 million (5.0%). Other revenues such as Building Permits, Franchise Fees, and Landfill Fees have also shown strong improvement during the past 12 months. With the City's revenues improving, the focus of the FY 2014-15 Budget is to address needs that had to be deferred during the recession.

The Adopted Budget places a high priority on street improvements with total funding increasing from \$9.3 million last year to \$11.4 million for FY 2014-15. This represents an increase of \$2.1 million (22.3%) and was funded by increasing the annual ongoing transfers,

primarily from the General Fund and the use of \$1.3 million in one-time available funds.

During the recession, merit pay and other compensation increases for employees were extremely limited. In FY 2014-15, the Budget funds an average 3% merit increase for General Schedule employees and comparable increases for Civil Service employees.

Because of significant revenue recovery in FY 2013-14 and tight spending controls, approximately \$3.3 million of one-time funds were available in the FY 2014-15 Adopted Budget. As noted above, \$1.3 million of these funds will be utilized for street improvements with the remaining funds being used to replace critical capital items.

In addition, the Budget includes changes in the annual Fire Inspection Program. The State of Texas has mandated that all inspections now be conducted by Certified Fire Inspectors rather than Firefighters. To address the mandate, the Budget includes two new Certified Fire Inspector positions, which will focus on

structures greater than 4,999 square feet and places where people assemble. The revised Inspection Program carries with it a fee to cover the cost of the certified services.

The Adopted Budget also includes increases in Water, Wastewater, and Trash Collection rates. Monthly increases for the average residential user are projected to be \$4.55 for Water, 88 cents for Wastewater services, and \$2 for Environmental Waste Services - delivery (solid waste & recycling) trash collection. The monthly rates for Stormwater and Electric service are unchanged. FY 2014-15 will be the third year that the Electric Utility will draw from the Rate Mitigation Fund to maintain current rates. A transfer of \$29.7 million is approved to offset increasing Debt Service costs being passed on to member cities by the Texas Municipal Power Agency.

The 2014-15 Adopted Budget will be available in November at GarlandTx.gov and at Garland City Hall, 200 N. Fifth St.

Garland ISD Board of Trustees Calls School Bond Election

The Nov. 4 ballot will include an additional item for voters in Garland, Rowlett and Sachse. Voters will decide whether to approve Garland ISD's \$455.5-million bond proposal. The district currently intends to use the bond, if approved, to address aging facilities, student safety and 21st-century education. Under the currently proposed use, all 85 GISD facilities would receive building or technology upgrades.

Visit GarlandISD.net/bond2014 for more information.



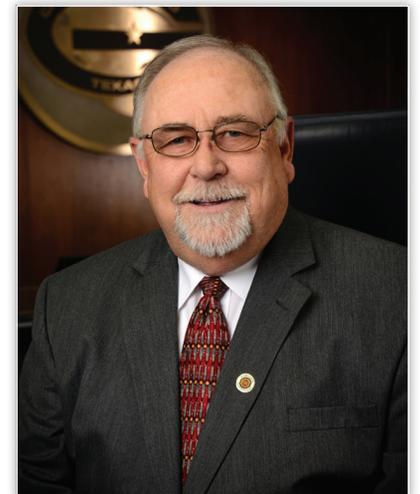
Billy Mack Williams

Council Profile

District 5 City Council member Billy Mack Williams was elected in May 2014. Although he is in his first term for this period of service, he's quite familiar with the role of City Council representative. He served on Council from 1991 to 1995. He also served on the Plan Commission in 1990, 1991 and 1997. He ran again in 2014 at the insistence of his neighbors and constituents in District 5.

As District 5's Council representative, Billy Mack wants to support ongoing successful initiatives for development and infrastructure improvements, as well as the Downtown Redevelopment program. He is keeping a sharp eye on developments related to enhancements along the I-30 and I-635 corridors.

Billy Mack was born and raised in Garland. He and his wife, Bobbie, have raised two children in Garland and enjoy spoiling three grandchildren. He is retired from the general contracting industry but is now active in real estate. He enjoys restoring houses and automobiles, and relaxing with his family at their weekend home.



Williams (pictured at left) at the I-635 project ribbon cutting in August.

Downtown Redevelopment

Progress Update



The sounds of construction continue to ring out in and around Garland City Hall. The existing façade on the north side of City Hall has been removed and crews have begun the process of installing the building's new skin. In November and December, exterior renovations will transition from the north end of the building to the west and south sides. A new elevator will be installed in the west lobby and will re-open for use by the end of 2014.

The new parking structure behind City Hall is mostly complete but will not be available for use until infrastructure improvements are finished in 2015. The Oaks multifamily development is expected to open in mid-2015.

At Heritage Crossing at Sixth and Walnut streets, exterior refurbishment of the historic railcar should be completed by the end of the year. Design of the remaining three quadrants in Heritage Crossing will transition into construction in early 2015.

For more information, visit GarlandTX.gov and select the "Downtown Redevelopment" button from the home page.



Healthy Fun at Healthy Living Expo 2014



The 8th annual Healthy Living Expo was held Sept. 27 at the Curtis Culwell Center in partnership with Garland ISD, Baylor Medical Center of Garland and the Garland Chamber of Commerce.

A new addition this year was Outdoor Fest, hosted by the Garland Parks & Recreation Department and Bass Pro Shops. Attendees participated in the many activities offered such as kayaking and archery. In addition, more than 300 people participated in the H2O 5K, hosted by Garland's Water Utilities and Stormwater Management departments.

The Outdoor Recycle Row's popularity grew this year, increasing its vehicle count to more than 900. Residents brought paper, electronics, batteries, furniture, appliances, clothing and pet supplies. Meanwhile, the Indoor Recycle Row collected eye glasses, medicine and plastic bags.

Inside, attendees accessed a variety of free health screenings and learned about environmentally friendly products, services or general information.

Another new feature this year, Stop & Learn Sessions, was well attended. Participants could sit down and learn about gardening, energy efficiency, repairs, and healthy cooking.

The event would not have been possible without the help of volunteers. The City would like to thank those who took time out of their day to help.

Learn more at GoGreenGarland.org or follow us on Twitter @gogreengarland.

The Pace House Travels to its New Home

Garland's historic Pace House is now at its new, permanent location at 317 S. 11th St. in Garland's Travis College Hill Historic District.

The Pace House was relocated in October from behind the Granville Arts Center north of City Hall. The house traveled south on Fifth Street, west on Austin Street, then south on 11th Street until it reached its new location. Streets were closed along the moving route and several utility lines had to be temporarily moved.

The Pace House, a historic Texas farmhouse, had been owned by the City of Garland since 1985. On Oct. 1, the City transferred ownership of the home to Louis and Kay Moore, who own the lot at 317 S. 11th St. The Moores plan to utilize the Pace House as a private residence. This new location is within the Travis College Hill Historic District, which the Garland City Council officially designated as "historically significant" on May 20, 2014.

The City will retain ownership of the Lyles House, which will be moved to its new location at Heritage

Crossing in 2015. The City is working with interested community groups to secure funding for future improvements to the Lyles House.



Christmas on the Square

Be a part of one
of the most unique
holiday tree-lighting
experiences in the
Metroplex this year!

Set to Light Up the Night Thursday, Dec. 4, 5:30 to 9:30 p.m.

Downtown Garland Square (between State and Main streets and Fifth and Sixth streets)

This year, Garland Parks and Recreation will light up the crowd as well as the Christmas tree with glowing, color-changing, LED wristbands called Xylobands™. This new feature will allow festival goers to enjoy an interactive “glow with the show” experience as we light up the Downtown Square. As guests join around the Christmas tree, the amazing wristbands will be distributed. When the countdown begins, the crowd will come alive with bright colors, music, and celebration!

In keeping with the long tradition of this special community event, we will have our classic attractions with a few new surprises. In addition to everyone’s favorite snow hills, Garland Water Utilities will sponsor a “Do You Want to Build a Snowman?” building area. The first 200 families at the snowman building area will get to create a snowy masterpiece. As always, the attractions are free to participate.

Event Details:

- Snow Hills, Snowman Building, Photos with Santa, Craft and Gift Vendors, Holiday Foods, Children’s Trains, Children’s Crafts, Reindeer, and more will be available from 5:30 - 9:30 p.m.
- Tree Lighting at 7 p.m.
- Choir performances begin at 7:30 p.m.
- Event parking is free and available at the following locations: Central Library, Senior Center, First Baptist Church on Glenbrook, and DART on Walnut Street.
- A “Sensory Friendly Tree Lighting” for children and adults with sensory disorders will take place at 6:30 p.m. Wednesday, Dec. 3, in the Downtown Square.
- The City of Garland light display will run each night from 7 to 10 p.m. through New Year’s Day.

For full event details including parking map, stage schedule, and event map, visit ChristmasOnTheSquare.com.

Citizen's Fire Academy

Accepting Applications

The Garland Fire Department provides an opportunity for residents to participate in the Citizen's Fire Academy, which promotes a greater understanding of the mission, responsibilities, and activities of the department. This is accomplished through education, demonstration and participation. Class members are given the opportunity to participate in various hands-on operations. Attendees will be exposed to the many functions of the Fire Department in an interesting, informative and rewarding experience.

The next academy will begin Jan. 8. It is an eight-week program with meetings from 6:30 to 9:30 p.m. Thursday each week, with the exception of the first Thursday, which will begin at 6 p.m. The class will culminate with a graduation and burn day on Saturday, Feb. 28 between 9 a.m. and 4 p.m.

Applications are accepted in the order received. Class size is limited, and once full, the remaining applications will be held for the next class. The application is available at GarlandFire.com.

For information, call 972-781-7100.



Citizen's Police Academy

Accepting Applications

The Garland Police Department is accepting applications for the Spring 2015 Citizen Police Academy. This free program is offered by the Police Department and will run March 5 - May 28. The class meets every Thursday night from 7 to 10 p.m. and on Saturday, April 25. Those attending will learn about many different divisions within the Police Department and will have the opportunity to drive a Garland Police patrol car on a timed course, as well as shoot the department-issued Glock pistol. The highlight of the class will involve going on a ride-along with a police officer on an eight hour shift and observe in 911 dispatch and the jail. Those who would like to apply should contact Officer Mike Hatfield at hatfieldm@GarlandTx.gov or GarlandPolice.gov (community programs) to obtain an application.



More than a dozen police officers from the Garland Community Police Unit took the ALS ice bucket challenge at Hawaiian Falls.



Pancakes with Santa

7 a.m. to 1 p.m. | Dec. 13

Central Fire Station, 1029 Austin St.

\$6 per person

(includes photo with Santa & Mrs. Claus)

Open house will be available for children and parents who want learn more about radio operations. Hosted by the Kiwanis and Citizens Fire Club.

Streetlight Repairs

To report a streetlight that is out or damaged, contact Garland Power & Light at:

972-205-3483

info@gpltexas.org

Be sure to provide the following details:

- Exact location of the light or a pole number
- Name
- Address
- Daytime telephone number



GarlandTx.gov

CMC Dedicates Plot at Community Garden

The City of Garland's Community Multicultural Commission (CMC) recently dedicated a plot at Loving Garland Green's Community Garden at 4022 Naaman Forest Blvd. CMC members brought plants native to their home countries and planted them at the dedication ceremony. The Community Garden is open to the public and other groups to plant, cultivate and pick crops.

"This is a wonderful project for the CMC to be involved with and gives us a chance to showcase the cultural diversity represented amongst the CMC and the Garland community," said Jennifer Nguyen, CMC chair.



Tree Power Free Tree Giveaway to be Held Nov. 8

The Tree Power Free Tree program teams Garland Power & Light with the Parks, Recreation & Cultural Arts Department to provide a free tree for Garland residents in an effort to conserve energy and beautify the community.

The Tree Power Free Tree program will start at 7 a.m., Saturday, Nov. 8, at the Haskell L. Roach Garden Center, located in Winters Park, 1221 Spring Creek Drive. Staff will provide trees until 5 p.m. or until the supply of trees is gone. The supply is limited, so come early.

To receive a free tree you must show you are a Garland resident by providing a Texas driver's license with a Garland address or a City of Garland utility bill. Participants will be directed to line up on the southbound lane of Spring Creek Drive next to Winters Softball Complex. One tree per residence.

Available trees will include four - six-foot tall Shumard Red Oak, Cedar Elm, Bur Oak, and Live Oak.

Planting and care instructions will be provided. For more information, call 972-205-3588.

Animal Services News

Girl Scout Donates Time and Money to the Garland Animal Shelter

Animal Services would like to give a huge "thank you" to Analise Hogan for her extraordinary accomplishment and generous donation to the shelter. Analise is a Girl Scout with Troop 1000 who has spent more than 50 hours of hard work and dedication helping animals in Garland as part of the Girl Scouts Silver Award challenge. Animal Services is proud to say that Analise surpassed expectations

and was able to raise the required amount of donations by going door-to-door in her community earning her this prestigious award.

Although Analise took on this difficult task on her own, she would like to thank everyone in her community, including businesses and local stores that assisted her with donations.



Garland Launches Feral Cat Program

Garland Animal Services, in partnership with Garland Pawsibilities, is launching a trap-neuter-return (TNR) program designed to humanely reduce the feral cat population in Garland.

The initial goal is to sterilize 60 cats per month (720 in the first year). The City will provide 30 to 50 traps to Garland Pawsibilities, a local nonprofit organization whose volunteers will work with residents and existing TNR programs. The program will supplement existing private TNR efforts and could ultimately be an alternative for residents experiencing feral cat nuisances who would otherwise trap the cats and submit them to Animal Services for humane euthanasia.



This pilot program may represent the first step in addressing a growing citywide problem. It is impossible to accurately estimate the number of feral cats in Garland, but this program is, without question, far too small in scale to resolve the problem. It is simply the first step.

To learn more about Garland's TNR program, visit GarlandPawsibilities.org/TNR.html. Anyone interested in becoming a TNR colony manager must contact TNR Volunteer Coordinator Sherry Sweeney at TNR@GarlandPaws.org to attend a TNR orientation and register as a colony manager. Garland Pawsibilities has begun hosting monthly TNR orientations at the Pet Adoption Center, 813 Main St. in Downtown Garland.

Volunteer Opportunities

Volunteers are needed to staff the Pet Adoption Center located at 813 E. Main St. Workers enjoy an opportunity to interact with animals and help place them in new homes through adoption. Volunteers must attend a short orientation and can choose shifts that fit their schedule.

For more information, email petvolunteer@GarlandTx.gov.

FLOOD SAFETY

The City of Garland is dedicated to minimizing the loss of life and property associated with flooding events. Education and prevention are valuable and proven tools that help communities become resistant to these natural disasters. The City of Garland recognizes that its entire community is susceptible to flooding, not just those structures located within Special Flood Hazard Areas (SFHA). The following information has been provided to help inform property owners located within the SFHA flood-prone areas and other areas within Garland.

Flood Hazard

Garland is subject to riverine flooding from Duck Creek, Rowlett Creek, Spring Creek, and their various streams. Most flooding events occur during the spring and summer months; however, severe flooding may be produced by rainfall events at any time. Garland has experienced numerous flooding events during the past century. After large floods in 1990 and 1991, the City partnered with the U.S. Army Corps of Engineers to complete a channel improvement project to Duck Creek. This project was completed in 1998 and resulted in the removal of more than 370 homes from the Special Flood Hazard Area (SFHA).

Large floods also have occurred on Rowlett and Spring Creeks; however, these floods have not been as damaging as those along Duck Creek due in part to the strict land use controls in place for area development.

Flood Insurance

Federal flood insurance is highly recommended. Basic homeowner's insurance policies do not cover damage from floods. The City of Garland participates in the National Flood Insurance Program (NFIP), which means that federally subsidized flood insurance is available to everyone in Garland. There is a 30-day waiting period before a policy becomes effective. Some people have purchased flood insurance because it was required by the bank or loan company when they obtained a mortgage or home improvement loan. Usually these policies cover the building's structure and not the contents within. Remember that a flood insurance policy must be renewed each year.

The mandatory purchase requirement of flood insurance applies to all forms of federal or federally related financial assistance for buildings located in an SFHA. This requirement affects loans and grants for the purchase, construction, repair or improvement of any publicly or privately owned buildings in an SFHA including machinery, equipment, fixtures and furnishings contained in such buildings. If a building is

located in an SFHA, the agency or lender is required by law to have the recipient purchase a flood insurance policy on the building.

For more information about flood insurance, visit or contact GarlandTx.gov, FEMA.gov/nfip, The Nicholson Memorial Library System, an insurance agent or the City of Garland Engineering Department.

Property Protection

Do not wait for a flood to occur. Act now to protect property from flood damage. Various alternatives are available to help minimize flooding. If the floor level of a property or structure is lower than the Base Flood Elevation (BFE) located on the City's Flood Insurance Rate Map (FIRM), consider ways to prevent flooding by retrofitting the building. Retrofitting measures include:

- Elevating the building so that flood waters do not enter or reach any damageable portion of it.
- "Dry floodproofing" to make the building walls and floor watertight so water does not enter.
- "Wet floodproofing" to modify the structure and locate the contents so that when flood waters enter the building there is little or no damage.
- Preventing basement flooding from sewer backup or sump pump failure.

Information on retrofitting is available through the Nicholson Memorial Library System, as well as on the Internet. Note that retrofitting may require a permit from the Building Inspection Department.

Flood Protection Assistance

For information on flood protection assistance, contact the Engineering Department at 972-205-2170. Services provided include:

- Names of contractors/consultants who are knowledgeable or experienced in retrofitting techniques and construction.
- Information on how to select a qualified contractor

and what recourse residents have if they are dissatisfied with a contractor's performance.

- Site visits to review flooding, drainage and sewer problems and advice to property owners.

Advice and assistance is available on retrofitting techniques such as elevating buildings above flood levels or the Base Flood Elevation (BFE), dry floodproofing, wet floodproofing and protecting basements from sewer backup. Also, information on the installation of barriers, levees, and floodwalls around individual buildings or structures is available.

Natural and Beneficial Functions

Garland's undisturbed floodplain areas and wetlands provide a variety of benefits to the human and natural ecological systems. They provide flood storage and conveyance, and reduce flood velocities and peak levels. Water quality is improved through the wetlands' ability to filter nutrients and impurities from runoff and process organic wastes. Local streams and wetlands provide breeding and feeding grounds for fish and wildlife, create and enhance waterfowl habitat, and protect habitats for rare and endangered species. Garland's floodplains also provide open space for various recreational uses.

Drainage System Maintenance

It is illegal in Garland to dump any type of debris into a stream, river or drainage ditch. Debris may become entangled in culverts, shallow streambeds, or drainage ditches, causing the flow of water to back up. Residents and property owners also should keep drainage channels and ditches on their property free of debris, foliage and vegetation that would impede the flow of water. Debris dumping may be reported to the Engineering or Stormwater departments by calling 972-205-2170 or 972-205-2180.

FLOODPLAIN DEVELOPMENT PERMIT REQUIREMENTS

All development in Garland must be permitted and must conform to all requirements of the City and any other applicable public agencies. Contact the City's Planning Department at 972-205-2445 or Engineering Department at 972-205-2170 for advice before building, filling or developing. The flood damage prevention ordinance (Code of Ordinances, Chapter 31, Article VII) has special provisions regulating construction and other developments within floodplains. Without these provisions, flood insurance through the National Flood Insurance Program (NFIP) will not be available to Garland property owners. Development in the floodplain without a permit is illegal; such activity may be reported to the Engineering Department at 972-205-2170.

SUBSTANTIAL IMPROVEMENT REQUIREMENTS

The National Flood Insurance Program (NFIP) and the City of Garland require that any reconstruction, rehabilitation, addition or other improvement of a structure (the cost of which equals or exceeds 50% of the market value of the structure before the start of the construction of the improvement) must conform or meet the same construction requirements as a new building and be constructed above the minimum Base Flood Elevation (BFE) listed on the City's Flood Insurance Rate Map (FIRM).

Substantial damage means damage of any origin sustained by a building or structure when the cost of restoring the building to its pre-damaged condition would equal or exceed 50% of the market value of the building before the damage occurred. Substantial damage is determined regardless of the actual repair work performed. The City of Garland requires by ordinance that any substantial improvement or substantial damage improvement must have a building permit. Building permit information is available at the Building Inspection Department, 800 W. Main St., or by calling 972-205-2300.

Flood Safety Tips

Learn the safest route from your home or business to higher, safer ground, but stay tuned to reports of changing flood conditions.

- If emergency officials tell you to evacuate or leave your home, go immediately to a safe shelter, hotel or relative's house.
- Turn off all utilities, gas and electricity at the main switch. Stay away from power lines and electrical lines. Be alert for gas leaks.
- Do not walk through flowing water. Drowning is the number one cause of flood-related deaths. Currents can be deceptive; six inches of moving water can knock you off your feet.
- Do not drive through a flooded area. More people drown in their cars than in any other location. Vehicles also push water into homes and cause additional property damage.

Flood Warning System

If flooding is imminent and evacuation of any part of Garland is advised, the Office of Emergency Management will notify residents through CodeRed, a 24-hour automated telephone system. A pre-recorded message will inform affected residents who are signed up for CodeRed of flooding hazards or other emergency situations, including any action necessary such as evacuation. To sign up for CodeRed, visit GarlandTx.gov and click on the CodeRed icon and follow the prompts. Additionally, the City will receive information from NOAA Weather Station Radio broadcasts weather information at 162.400 MHz 24 hours a day from the National Weather Service Offices in Fort Worth.

Flood Information

Information on flooding, flood maps, mandatory flood insurance purchase requirements, flood insurance requirements and flood zone determinations is available at the Engineering Department, 800 W. Main St., or by calling 972-205-2170.

Elevation certificates of properties in the Special Flood Hazard Areas (SFHA's) are on file at the Engineering Department, and copies are available upon request. If a property does not have an Elevation Certificate on file, or if the existing certificate has been superseded by map changes, a new Elevation Certificate may be obtained from the City or from a private surveyor. Fees for the completion of a new certificate may apply; contact the Engineering Department for more details. Real time river gauge information is available at USGS.gov.

FEMA.gov | NOAA.gov | Weather.gov

Excellence Made Here!

Supporting the Garland Community

City of Garland employees work every day to fulfill the City's Mission Statement:

We are committed to preserve public trust, deliver quality services, promote economic growth, protect our community and enhance the quality of life for the good of our city and our future.

But for many, that commitment goes beyond their regular work day, because they volunteer their time and talents to support excellence in the Garland community. Here are a few examples of the many ways in which Garland employees lend a helpful hand.

Tutoring/Mentoring Program

City employees began working with students at Northlake Elementary School in 1998. Dozens of City employees have participated in this tutoring/mentoring program over the years, dedicating 45 minutes each week to help a student. These mentors also stay in touch with the students and their teachers to help mentor them toward life-long success. City of Garland Recreation Superintendent Warren Bird is about to begin his ninth year volunteering in this program and helps coordinate the City volunteers. "This program is as rewarding for the volunteers as it is helpful for the students," said Bird. "We have an opportunity not only to help them academically, but to prepare them to make good choices and become future leaders."

Relay For Life/Heart Walk

Each year, many City employees team up to participate in the American Cancer Society's Relay for Life and the American Heart Association's Heart Walk. Many have family and friends touched by these health issues and are eager to raise funds and awareness. At the same time, they are fulfilling personal health goals through the City's internal Commit to Wellness program.

United Way

City of Garland employees contribute more than \$60,000 dollars each year to area nonprofits through the annual United Way of Metropolitan Dallas campaign. City employees have been recognized by the United Way for several years for their generosity and giving spirit as

Pacesetters and as the Top City campaign in the Dallas area. During the annual campaign, employees host bake sales, food drives and other activities to support United Way's community service organizations. Events and speakers raise awareness on the needs of the community and how those needs are being met by employee donations.

Code Cares

This award-winning community outreach program helps seniors who are disabled or financially challenged meet property maintenance needs. It began with Garland Code Inspectors who donated their time and equipment to help residents on the weekends. Later, other volunteer groups and individuals got involved to expand the program. Many City employees participate in this program.



New Beginnings Center

Several City departments set aside a work day every month to help out the New Beginnings Center retail store, which raises funds to support the nonprofit's shelter for women and children seeking to escape abusive situations. The City's Purchasing Department collects travel-size toiletries to donate for use by the Center's clients.

Police Boxing Gym

Garland police officers and other employees work with at-risk teens and pre-teens through the Police Boxing Gym program. Employees volunteer their time to coach youth in boxing, kick-boxing and martial arts to help them occupy their time with healthy, positive activities. These volunteers also serve as mentors and tutors to help the kids succeed in school.

City Partners with Richland College to Improve Customer Service through Training

To better serve Garland residents, the City has developed a partnership with Richland College Garland Campus to provide training to City employees that will help increase efficiencies, enhance work skills, and improve customer service.

One example of the partnership's success comes from the City's Customer Service Department, which worked with Human Resources and Richland College last year to develop a customized training class for its front-line employees.

The department, which has approximately 500,000 customer contacts annually, participated in an in-depth training program from October 2013 through early 2014. All supervisors and team leads received one-on-one coaching, and all frontline personnel underwent extensive training in the area of customer service.

"It was evident early on that this was not just another generic, cookie-cutter customer service training class," said Diane Thomas, Call Center supervisor. "Although many City departments have frontline personnel who work with the public, their customer service needs are different."

As a result of the training program, many improvements

have been made to the department's behind-the-scenes processes, as well as how employees communicate with customers.

"Breaking down the learning styles and rethinking how we welcome customers really helped staff learn ways to communicate more efficiently, which in turn, has allowed us to assist customers and resolve their concerns faster," said Maria Diaz, Customer Service supervisor.

Department leads are discussing the possible development of an ongoing refresher course for those who have already been through the program, as well as a way to get new hires up-to-speed on department best practices. In the meantime, one year later, Customer Service continues to thrive on the skills and knowledge employees gained from the training.

"Ultimately—that's our goal—to fulfill the need to best serve our customers," said Customer Service Managing Director Kevin Slay. "To help us do that, we needed an intensive training course that was tailored to us, and we were able to achieve that by working with Richland College Garland Campus."

Once the training for Customer Service was completed, the program was condensed to an eight-hour class that is

now a requirement for all front-line City personnel. The class is tailored to address specific department needs. Recently, City employees from the Garland Senior Center attended the class, and, as a result, modified some of their paperwork to better serve senior citizens by making it easier to understand.

The City also partners with Richland College to offer courses including Ethics for Municipal Government, Business Writing, Command Spanish, Computer Skills, and Managing to Lead. The partnership with Richland is cost effective, and with the campus based in Garland, has a local tie to the community.

"It is a one-stop-shop with knowledgeable instructors who are able to train on a variety of topics and provide leadership development opportunities to City employees," said Susan Fair, the City's Workforce Engagement & Development administrator.

Richland College Garland Campus is an award-winning community campus focused on workforce training and development. It is located at 675 W. Walnut St.

For more information, visit RichlandCollege.edu/garlandcampus.

Winter Health Tips

for Adults

Each year in the United States, about 1 million people are hospitalized with pneumonia, and about 50,000 people die from the disease. Most of the hospitalizations and deaths from pneumonia in the U.S. are in adults rather than in young children. Symptoms of pneumococcal pneumonia can be severe, and some, like cough and fatigue, can last from weeks to months.

Adults 50 years and older can help prevent pneumococcal pneumonia by receiving vaccinations, PCV13 and PPSV 23.

- PCV13 (Pneumovax) is approved for adults 50 years and older for the prevention of pneumococcal pneumonia, an invasive disease caused by 13 Streptococcus pneumonia strains. It has been used in children younger than 5 since 2010.
- PPSV23 (Pneumovax) protects against 23 types of pneumococcal bacteria and has been in use since 1983.

Older adults at risk for pneumococcal infection, should receive a dose of the pneumococcal conjugate vaccine (PCV13) first, followed by a dose of the pneumococcal polysaccharide vaccine (PPSV23) 6-12 months later. If you have already received a dose of PPSV23, you should

receive a dose of PCV13 at least one year after receipt of the most recent PPSV23 dose.

Younger people who have certain conditions such as functional or anatomic asplenia, immunocompromising conditions, or those with CSF leaks or cochlear implants, should also ask their healthcare provider if they need a pneumococcal vaccination.

Garland's Public Health Clinic, at 206 Carver Drive, has vaccines for adults and children, including the high dose flu vaccine for age 65 and older and both pneumococcal vaccines. Registered nurses are available to answer questions or administer vaccination.

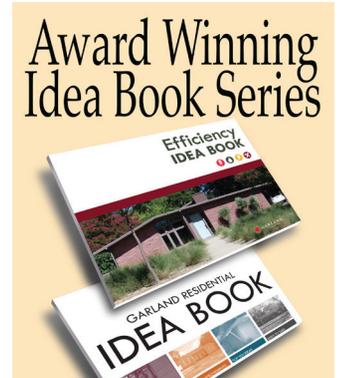
For more information, call 972-205-3370.



Efficiency Idea Book

Another Winner!

Garland's Idea Book Series has produced another winner, this time on the international stage. The Efficiency Idea Book, the latest in the series, has been awarded Silver for the Best Government Publication, Print or Digital in the Content Marketing Awards. The awards are presented by the Content Marketing Institute, a strategic consulting and content marketing research organization for some of the best-known brands



in the world. Other companies recognized include Disney, Target and Allstate Insurance. The Idea Book Series provides Garland homeowners with resources to guide home improvement. Each book provides tools, tips, and techniques that allow homeowners to grow from do-it-yourself projects to expert-level techniques that add value and increase comfort. For more information about the Idea Book Series and other programs that benefit Garland neighborhoods, visit GarlandVitalNeighborhoods.org.

GP&L Doubles Wind Power Capacity

Garland Power & Light has expanded its commitment to wind energy, with the resource scheduled to supply 20 percent of the utility's power needs by the end of 2015.

GP&L recently signed a 25-year contract with Duke Energy Renewables for 50 megawatts of power from the Los Vientos V wind farm, located about 30 miles west of McAllen, Tex. In late 2013, the utility contracted for 50 megawatts from the Spinning Spur III wind farm near Amarillo, Tex. Both sites will be in production late next year.

"For this new project, we were again able to lock in an advantageous fixed price with a long-term contract," said GP&L Assistant Manager Director Tom Hancock. "The expansion of wind power is not only a strong business decision for GP&L, it also will provide our customers with a clean resource for an extended period of time."

Investment in wind diversifies GP&L's energy portfolio, mitigating risk exposure to generation outages, fuel prices, and new environmental regulations. The acquisition of coastal wind also reduces risk within the utility's wind supply, should transmission congestion or wind availability in the Panhandle limit the flow of wind power from that area.



Help others by donating to the P.A.I.D. Program

The City of Garland has helped many local utility customers who need bill payment assistance through the Providing Aid in Dollars, or P.A.I.D. Program. We can do more with your help. Please consider donating to the P.A.I.D. Program on your next Garland utility bill. "We have many customers who have lost their jobs, are on a fixed income, or are going through other hardships," said Mary Morgan, Customer Service contact representative. "The P.A.I.D. Program makes it a little easier for qualifying customers to pay their electric bills."

To donate, look for the P.A.I.D. section on your utility bill payment stub. You can round up to the nearest whole dollar or write in a specific dollar amount.

P.A.I.D. Program Contribution (Optional)	Total Amount Enclosed

Stage 3 Water Restrictions

Remain In Effect

Water supplies are extremely limited and everyone must do their part to minimize non-essential water use. Residents are reminded that the planting of winter grass is prohibited at this time.

Visit GarlandWater.com frequently for updates regarding the lawn watering schedule and other Stage 3 restrictions.

Green Holiday Season Tips

During the holidays, most people are careful about their waistlines, but what can be done about the city's waste line, which grows more than 25% during the holidays—producing nationally 6 million extra tons of garbage, 38,000 miles of ribbon and 2.65 billion holiday cards?

Keep these *10 simple tips* in mind to reduce the amount of trash that goes to the landfill during the holidays:

1. Use reusable shopping bags, and recycle plastic bags at the store where you got them.
2. Reuse gift bags, ribbons and bows.
3. Look for cards printed on recycled paper; recycle cards and envelopes; or consider sending e-greetings to family and friends.
4. Make personalized gift wrap using materials you already have such as newspaper, craft paper, scraps of fabric, stencils, paint; recycle non-metallic gift wrap.
5. Use real dishes, napkins and utensils at holiday feasts and parties instead of disposal plastic.
6. Give waste-less gifts that do not require gas for shopping such as purchasing tickets online for concerts, museums or sporting events.
7. Give gifts from the heart including babysitting time, washing the car, baking holiday goodies, doing chores around the house, and running errands.
8. Recycle cardboard boxes and packing peanuts.
9. Buy rechargeable batteries to accompany electronic gifts, and consider giving a battery charger as well.
10. Recycle live trees Dec. 26-Jan. 3 at the Environmental Waste Services Drop-Off Recycling Center at 1426 Commerce St.

What Goes Around, Comes Around

Dispose of grease, oils, toxic chemicals, flammables, and corrosives properly.



The Dallas County Home Chemical Collection Center is located at 11234 Plano Road, Dallas. This is a free service for City of Garland residents. Please bring your driver's license and utility bill for proof of address. For more information, call 214-553-1765.

The Home Chemical Collection Center is open:
 Tuesday 9:00am - 7:30pm
 Wednesday 8:30am - 5:00pm
 Thursday 8:30am - 5:00pm
 Saturday (2nd and 4th of each month) 9:00am - 3:00pm

GARLAND
STORMWATER MANAGEMENT

HELP KEEP GARLAND CLEAN!

Fight the Grease

The residue left over from cooking can cause problems when poured down the kitchen drain. It can clog pipes and the City's sanitary sewer pipes. If City pipes get clogged, wastewater can back up and come to the surface and pollute the environment.

To keep this from happening, follow the tips below:

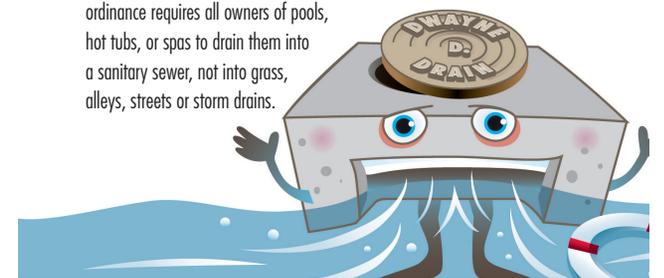
- Remove fat, oils and grease (FOG) from all dishes and pans before washing. Once the FOG has cooled, pour into a collection container.
- Cover kitchen sink drains with strainers and empty into trash can as needed.
- Scrape food scraps into a trash can to avoid using the garbage disposal.
- Take used kitchen FOG to Dallas County Home Chemical Collection Center at 11234 Plano Road, Dallas, TX 75243. Drop off used kitchen FOG at the Recycling Center, 1426 Commerce St.

Don't be a drain on local water life!

It is illegal to drain pools and spa's into grass, alleys or storm drains

When swimming pool water runs down the street and into the storm drain the pollutants in the water could cause problems for the aquatic animals living in our local waters. Garland City ordinance requires all owners of pools, hot tubs, or spas to drain them into a sanitary sewer, not into grass, alleys, streets or storm drains.

GARLAND
STORMWATER MANAGEMENT



HELP KEEP GARLAND CLEAN!

Library

Programs & Events

Children/Youth Programs

Fall Storytimes | through Nov. 29

Central Library

625 Austin St., 972-205-2517

Toddler Storytime (18-36 mos.) Mondays, 10 a.m.
Preschool Storytime (3-5 yrs.) Mondays, 11 a.m.

North Garland Branch Library

3845 N. Garland Ave., 972-205-2804

Wee Read (birth to 18 mos.) Wednesdays, 10:30 a.m.
Toddler Storytime (18-36 mos.) Fridays, 10 a.m.
Preschool Storytime (3-5 yrs.) Fridays, 11 a.m.

South Garland Branch Library

4845 Broadway Blvd., 972-205-3933

Toddler Storytime (18-36 mos.) Wednesdays, 10 a.m.
Preschool Storytime (3-5 yrs.) Wednesdays, 11 a.m.
Family Storytime Saturdays, 10:30 a.m.

Walnut Creek Branch Library

3319 Edgewood Drive, 972-205-2585

Family Storytime Tuesdays, 7 p.m.



Art Explorers, 2:30 p.m., Walnut Creek Branch Library • Children ages 6-12 will learn about different types of art, then create their own masterpieces. Registration is required to attend each Art Explorer program and is limited to 30 participants. Registration may be completed by phone or in person beginning two weeks prior to each event.

- Nov. 1, Dot Art
- Dec. 6, Cave Drawings

Tween Scene • Designed for youth ages 10-13 that consists of book discussions and activities related to fun and interesting themes.

November: Building Blocks

- 6:30 p.m. Nov. 6, South Garland Branch
- 4 p.m. Nov. 13, North Garland Branch

International Games Day, 2:30 to 4:30 p.m.

Nov. 15, South Garland Branch Library • Participants of all ages may choose from different video game systems, such as Wii and Kinect, in addition to various board and card games. Registration is not required.

Books and Beyond, 2 p.m., Nov. 22, Central Library • A free program for children ages 6-12 that consists of book discussions and activities related to monthly themes. The theme for November is Time Travel.

Block Party at the Library • Children ages 4-12 build creations based on a theme. Children ages 6 and younger must be accompanied by an adult. Supplies will be provided. Call 972-205-2516. The free series will take place in December at the following times and locations:

- 5 to 6 p.m. Dec. 9, Walnut Creek Branch
- 6:30 to 7:30 p.m. Dec. 10, Central Library
- 6:30 to 7:30 p.m. Dec. 11, North Garland Branch
- 2:30 to 3:30 p.m. Dec. 13, South Garland Branch

Holiday Craft Decoration, 6 p.m. Dec. 16, Central Library • Families can make their own holiday ornaments out of recycled book pages. No registration is required and all ages may attend.

Family Movie Time, 6 p.m. Dec. 18, North Garland Branch Library • Sing along with the characters from *Frozen*, the recently-released, animated children's film. Doors open 15 minutes prior to the events and seating is limited. No registration is required and all ages may attend.

Noon Year's Eve Party, 11:30 a.m. to 12:15 p.m. Dec. 31, All Garland Library Locations • For children ages 8 and younger. Consists of stories, dancing, and a countdown to noon. Once the clock strikes noon, participants may wish each other "Happy Noon Year's" and enjoy refreshments.

Adult Programs

Senior Social Hour @ the Library, 2 p.m., Central Library • A free program series for senior citizens sponsored by the Friends of the Library. Events are open to anyone 55 years of age or older. Seating is on

a first-come, first-served basis. Doors open 30 minutes prior to the performance. Call 972-205-2502.

- **Nov. 6, Guys & Dolls Vocal Group** • This trio performs both a cappella and with recorded accompaniment. They specialize in standards of the 1950s and 60s, focusing on doo-wop for this performance.
- **Dec. 10, Film Critic Larry Ratliff** • Join in the merriment of the holiday film season as critic Larry Ratliff presents Christmas tales and classic movie clips. A professional film critic since 1983, Ratliff uses presentation software and movie clips to revisit classic holiday films.

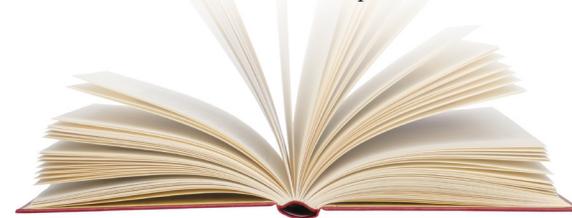
PageTurners, 7 p.m., Central Library • Booklovers may join the library's book discussion group. The Page Turners meet one Thursday a month. No registration is required. Call 972-205-2502. Upcoming discussions include:

- Nov. 20, *Winter Garden* by Kristin Hannah
- Dec. 11, *My Side of the Mountain* by Jean Craighead George

Visit the Library's Booth at Christmas on the Square

Children can enjoy making free holiday crafts at the library's booth at the City's annual Christmas on the Square event in Downtown Garland. The festive booth will be open from 5:30 to 9:30 p.m. Dec. 4. Stop by for information about library services and programs, and meet Clifford the Big Red Dog from the classic children's picture book series by Norman Bridwell.

Due to weather conditions, Christmas on the Square events are subject to change and/or cancellation. For more information, call 972-205-2516. For event details, visit ChristmasOnTheSquare.com.



Tech-Know How Program Series

The following classes are part of the library's Tech-Know How program series, which offers educational technology events each month. Registration is required and begins two weeks before the class dates. Call 972-205-3931 to register for classes at the South Garland Branch Library, or 972-205-2502 for the classes at the Central Library.

Signed, Sealed and Delivered: An Intro to Email, 7 p.m. Nov. 13, Central Library • Learn the basic functions and uses of email, discover how to detect junk email, and sign up for an email account.

Up and Running: Getting on the Internet, 7 p.m. Nov. 20, South Garland Branch Library • Discover the ins and outs of getting online, identify website components, and practice basic Internet searches.



Performing Arts

Shows & Events

At the Granville Arts Center, 300 N. Fifth St.

Untapped: A Stevie Jo Experience | 7 p.m.

Nov. 1 • Enjoy this concert with *The Voice* – Team Usher finalist, acoustic soul singer/songwriter Stevie Jo Rosenbalm. The concert also will feature Team Usher finalist, R&B singer TJ Wilkins; Team Shakira contestant and Texas native pop singer Clarissa Serna; and Team Adam Top 5 finalist, country rocker Morgan Wallen. Purchase tickets at UntappedConcert.eventbrite.com. Ten percent of ticket sales will be donated to Kidd's Kids.

Forgiveness Take Place Behind the Pulpit | 5:55 p.m. Nov. 22 • Majara Entertainment

presents the finale show of this national gospel stage play. Tickets are \$20 in advance; \$25 at the door. Group rates are available for 10 or more. Call 469-254-7466.

The Nutcracker | Dec. 5-7 • The Dallas

Ballet Company returns to present this holiday classic. Performances will be held at 7:30 p.m. Dec. 5, 2 p.m. and 7:30 p.m. Dec. 6, and 2 p.m. Dec. 7. Tickets are \$23 and are available beginning Nov. 3. Call 972-205-2790 or visit GarlandArtsBoxOffice.com.



The Rankin Brothers Classic Christmas Show | 8 p.m. Dec. 12 • This fast-paced production

will keep you captivated with impersonations, tributes and comedy! Call 972-205-2790 or visit GarlandArtsBoxOffice.com.

At the Plaza Theatre, 521 W. State St.

A Gathering of Dances | 7 p.m. Nov. 7 •

A dance festival that will include ballet and Irish step dance. Tickets are \$12 for adults; \$7 for children. Call 214-861-7221.

Church Hopping Syndrome | 3:30 p.m. and 7:30 p.m. Nov. 8 • Ms. Humbutter is on

a quest to find out why so many church-going people cannot commit to one church. Tickets available at VisionExpressions.net or 214-546-7987. Email joyce@visionexpressions.net.

Gospel Dream Show | 5:30 p.m. Nov. 15

Join as a competitor or audience member for this talent showcase. Tickets available at 972-955-1841 or 469-363-1210. Tickets are \$15 for adults; \$5 for children younger than age 11.

Joseph Hall: ELVIS Rock N' Remember Tribute | 7 p.m. Nov. 22 • Joseph Hall will

re-create the legend of Elvis Presley. For tickets, call Kyle at 402-617-4477. VIP tickets are \$25. Reserved tickets are \$20.

Little Red Robin Hood | 7 p.m. Dec. 5 • Take

a hilarious detour through Robin Hood's Nottingham and Sherwood Forest! Tickets may be purchased at the door for \$5. Email SLHearn@GarlandISD.net.

It's A Wonderful Life | Dec. 11-14 • For

tickets visit GarlandArtsBoxOffice.com or call 972-205-2790. For details, call 972-977-7710 or visit CORPtheatre.org.

Miracle on 34th Street | 7 p.m. Dec. 19

and 20 • Tickets are \$6-\$10 and may be purchased at ActingForChildren.org. Call Annie Breitling at 972-658-3925.



Free Movie at the Plaza

White Christmas | 7 p.m. Dec. 6 • The

City of Garland will present this classic holiday movie about a successful song-and-dance team who become romantically involved with a sister act. Starring Bing Crosby, Danny Kay and Rosemary Clooney. Concession profits will be donated to the Good Samaritans of Garland.



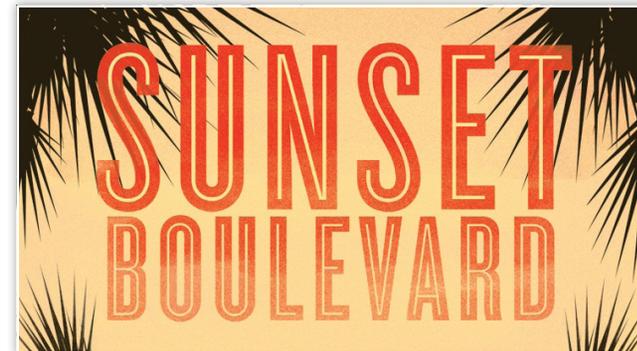
Garland Civic Theatre

Cabaret

Through Nov. 15 • *Cabaret*, the Tony award-winning musical about following your heart while the world loses its way, is based in nightlife at the seedy Kit Kat Klub. The story revolves around the English cabaret performer Sally Bowles and her relationship with the young American writer Cliff Bradshaw.

Sunset Boulevard

Dec. 4-27 • This award-winning musical will transport you into the world of film noir as *Sunset Boulevard* weaves a magnificent tale of faded glory and unfulfilled ambition. Silent movie star, Norma Desmond, longs for a return to the big screen, after being discarded by tinsel town with the advent of 'talkies'.



All performances are held at the Granville Arts Center. Tickets are \$23-\$27 and are available at GarlandArtsBoxOffice.com. For more information visit GarlandCivicTheatre.org.

Art Exhibits

Garland Quilt Guild Exhibit | Through Dec. 7

Members of the Garland Quilt Guild will display quilts they have created of varying sizes, styles, patterns, and colors. The quilts have been created using a variety of techniques. To find out more about the Guild, visit GarlandQuiltGuild.com.



GISD Faculty Art Show | Dec. 10-Jan. 20

This annual show benefits deserving senior art students in Garland ISD. The public is invited to donate a tax deductible gift toward this scholarship fund through envelopes provided at the show.

The gallery space of the Granville Arts Center is open Monday to Friday from 10 a.m. to 4 p.m., and during all performances on weeknights and weekends.

Parks and Recreation

Programs & Events

Flex Ball Pilates | Nov. 1-22

Saturdays, 10 to 11 a.m., ages 18 and up, \$17 per person, Hollabaugh Recreation Center, 3925 W. Walnut St. Condition the whole body with well-balanced routines that teach proper breathing and spinal alignment while using a mini flex ball. Contact 972-205-2721 or hhrc@GarlandTx.gov.

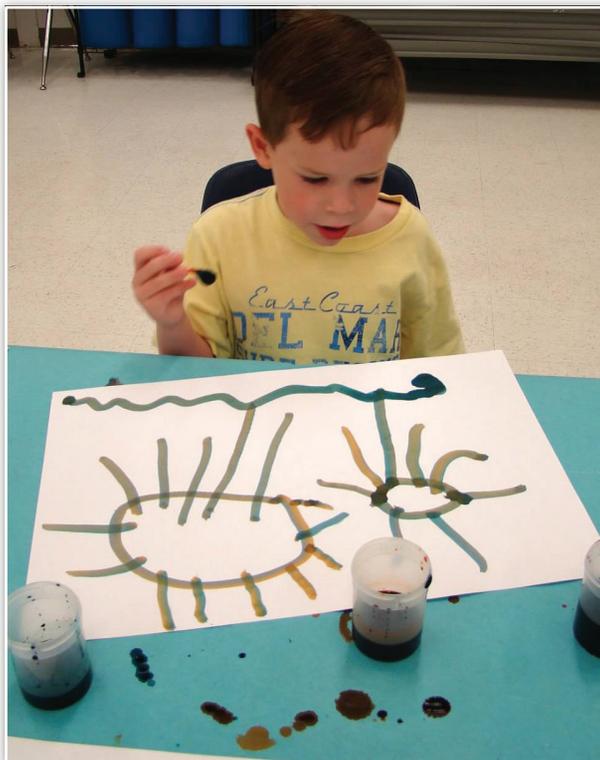
Basketball | Nov. 4-18

Tuesdays, 4:15 to 5:15 p.m., ages 7-10, \$29 per child, Holford Recreation Center, 2314 Homestead Place. Learn the basic skills of the game including dribbling, shooting, and ball movement. Contact 972-205-2772 or hrc@GarlandTx.gov.



Awesome Art | Nov. 5-19

Wednesdays, 10 to 10:45 a.m., ages 3-5, \$20 per child, Fields Recreation Center, 1701 Dairy Road. Learn about a different artist each week and use their style as an example for your own work of art. Contact 972-205-3090 or frc@GarlandTx.gov.



Cheer Combo | Nov. 5-19

Wednesdays, 5:45 to 6:15 p.m., ages 2-5, \$15 per child, Granger Recreation Center, 1310 W. Avenue F. Perform floor exercises, games, back bends, front and back tumbling skills, splits. Contact 972-205-2771 or grc@GarlandTx.gov.

ESL | Nov. 15-Dec. 20

Saturdays, 9 a.m. to 1 p.m., ages 16 and up, \$70 per person, Audubon Recreation Center, 342 W. Oates Road. Instruction includes speaking, listening, reading, life skills, and oral and written communication for individuals with limited English proficiency. Contact 972-205-3991 or arc@GarlandTx.gov.

Artbeat Drawing | Dec. 2-23

Tuesdays, 6:30 to 7:30 p.m., ages 6-15, \$42 per child, Bradfield Recreation Center, 1146 Castle Drive. Learn the terminology, tools, and techniques of drawing while creating a new work of art each week. Contact 972-205-2770 or brc@GarlandTx.gov.



Snacks with Santa

5 to 8 p.m. Dec. 16, \$5 per picture, Fields Recreation Center, 1701 Dairy Road.

He is making his list and checking it twice! Get out and PLAY reindeer games, create a merry craft, eat snacks, and strike a pose for a picture with jolly old Saint Nick. Call 972-205-3090.



**Saturday
Nov. 8
11 a.m. to 5 p.m.**

In Garland's Historic Downtown Square, between Sixth & Main street!

Garland Mistletoe Market 2014!

Festive
Holiday Vendors
Yummy Culinary
Items
Gifts Galore!
Live
Entertainment
Fun For Kiddos!



Bring donated
canned and
prepackaged
food items and
pies to benefit
Good Samaritans
of Garland.

For more ways to help
Good Samaritans of Garland
please contact Jim Griffin
at 972-276-2263.



For More Information About This Event Or To Become a Vendor,
Please Contact Kirk Lovett at Kirk@EventiveMarketingSolutions.Com or 866.242.8078
EventiveMarketingSolutions.Com

Garland Symphony Orchestra



GARLAND SYMPHONY ORCHESTRA
2014-2015 SEASON
www.garlandsymphony.org

8 p.m. Nov. 14 • The 93 virtuoso musicians of the Garland Symphony Orchestra (GSO) invite you to join them for an exhilarating musical tour of la bella Italia! The GSO will perform with violinist Emily Sun performing Mozart's *Violin Concerto No. 4 in D Major*. The orchestra will be led by guest conductor Maestro Zoltowski of Warsaw, Poland.



8 p.m. Dec. 19 • Join us for Holidays with the Symphony, a sing-along.

Visit GarlandArtsBoxOffice.com or call 972-205-2790. Tickets range from \$17.50 to \$37.50. For information, call Michael Finley at 972-926-0611 or email info@GarlandSymphony.org.

Garland City Press
City of Garland
P. O. Box 469002
Garland, Texas 75046-9002

PRSRT STD
U.S. POSTAGE
PAID
GARLAND, TEXAS
Permit No. 365

Postal Customer Garland, Texas

Just a reminder...

Celebrate the New Year safely – City ordinance prohibits the possession or use of fireworks within the City limits (except for permitted events).

City Offices – Closed Nov. 27-28 and Dec. 25-26 (including Utility Customer Service)

Libraries – Closed at 6 p.m. Nov. 26 and Nov. 27-28; Closed at 6 p.m. Dec. 24, Dec. 25-26; Closed at 6 p.m. Dec. 31, Jan. 1; Central Library will close at 5 p.m. Dec. 4 for Christmas on the Square

Recreation Centers and Senior Center – Closed at 5 p.m. Nov. 26 and Nov. 27-28; Closed at 5 p.m. Dec. 24, Dec. 25-26; Closed at 5 p.m. on Dec. 31

Environmental Waste Services Offices closed Dec. 25-26 and Jan. 1; No collection on Thursday, Dec. 25 or Jan. 1; Thursday collection moves to Friday; Friday collection moves to Saturday

Recycling Center – Open Dec. 24 and Dec. 31 - 8 a.m. to 3 p.m.; Closed Dec. 25 and Jan. 1

Transfer Station – Open Dec. 24 and Dec. 31 - 8 a.m. to 3 p.m.; Closed Dec. 25 and Jan. 1

C.M. Hinton, Jr. Regional Landfill and Wood Recycling Facility – Open Dec. 24 and Dec. 31 - 8 a.m. to 3 p.m.; Closed Dec. 25 and Jan. 1

Garland City Press is produced and funded by the City of Garland, and contains information about the City, as well as details on City-sponsored events.

Send comments or questions to: Dorothy White, Public & Media Relations, City of Garland, PO Box 469002, Garland, Texas 75046-9002.

November Events

- 3 City Council Work Session
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 4 General Election
- 4 City Council Meeting
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 10 Plan Commission
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 11 Veteran's Day
- 17 City Council Work Session
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 18 City Council Meeting
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 21 Impounded Vehicle Auction
City of Garland Auto Pound
1630 Commerce St.
- 24 Plan Commission
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 27 Thanksgiving Day

December Events

- 1 City Council Work Session
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 2 City Council Meeting
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 4 Christmas on the Square
Garland Downtown Square
- 8 Plan Commission
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 15 City Council Work Session
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 16 City Council Meeting
Locke Room, Duckworth Bldg.
217 N. Fifth St.
- 19 Impounded Vehicle Auction
City of Garland Auto Pound
1630 Commerce St.
- 25 Christmas Day

