

ATTENTION ONCOR CUSTOMERS:

As you return to your home or business, and your community continues to recover, you may have questions or concerns about your electric service. Throughout your city, Oncor disconnected service to a number of homes and businesses for safety reasons. You may be one of those customers, or you may have other questions about service. At Oncor, we want to provide you with a fast and easy way to contact us.

We have set up a special customer service hotline for our valued customers who were affected by the recent tornados to ask questions or inquire about:

- Service restoration
- Temporary electric service for your home or business
- Questions regarding your electric consumption

The Oncor special customer service number is **800.666.8154** and we are here 24 hours a day to assist you with your electric service.

TORNADO HOTLINE

800.666.8154

Thank you for the opportunity to serve you. On behalf of the more than 3,400 employees of Oncor, our thoughts and prayers are with this community.

WE DELIVER.

