



North Dallas Shared Ministries

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L i f e - H e a l t h - E d u c a t i o n

**Dallas Area  
Guide to Emergency Assistance**

**2013-2015 Edition**

NDSM: an interfaith community of volunteers providing charitable assistance to person in need.

North Dallas Shared Ministries, Inc.  
2875 Merrell Road, Dallas, TX 75229  
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[www.ndsm.org](http://www.ndsm.org)

# **NORTH DALLAS SHARED MINISTRIES, INC.**

## **Dallas Area Guide to Emergency Assistance**

### **2013-2015 Edition**

**Edited by Peggy Busby and Samir Saidi**

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**Requests for reprints may be addressed to:  
North Dallas Shared Ministries  
2875 Merrell Rd.  
Dallas, TX 75229**

## **Dedication**

**This Guide is dedicated to all the volunteers, donors and supporters who have enabled North Dallas Shared Ministries to help more than one million people over the last 30 years, and who are helping us to meet the needs of our community today.**

# **TABLE OF CONTENTS**

<b>Letter from the Executive Director</b>	<b>4</b>
<b>How to Use This Guide</b>	<b>5</b>
<b>Index of Agency Descriptions</b>	<b>6 - 7</b>
<b>Emergency Aid Centers</b>	
• <b>Dallas County</b>	<b>8 - 10</b>
• <b>City of Dallas</b>	<b>11</b>
• <b>Zip Code Specific Agencies (75203-75287)</b>	<b>12 - 22</b>
• <b>Suburban Areas (Alphabetical)</b>	<b>23 - 28</b>
<b>Medical Clinics</b>	<b>29 - 38</b>
<b>Dental Clinics</b>	<b>39 - 40</b>
<b>Housing, Shelters and Recovery Programs</b>	<b>41 - 43</b>
<b>Public Programs</b>	<b>44 - 50</b>
<b>Food Programs</b>	<b>51 - 52</b>
<b>Employment Programs</b>	<b>53</b>
<b>Agency Descriptions</b>	<b>54 - 94</b>

## ***NORTH DALLAS SHARED MINISTRIES***

Dear Friends:

The *Dallas Area Guide to Emergency Assistance* is compiled to assist caseworkers, volunteers, clergy, and other staff people to locate appropriate resources for their clients. It attempts to clarify the availability and limitations of community resources. The *Guide* is not intended for clients or patients.

North Dallas Shared Ministries' mission is based on three principles:

- To provide charitable assistance to persons in need
- To promote a sense of self-respect and responsibility
- To work with other organizations to respond to conditions of human need

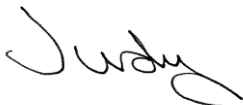
Since its founding in 1983, NDSM has emphasized communication and cooperation with its member congregations and area agencies to see that the most effective and appropriate assistance is provided to those in need. Publication of this bi-annual *Guide* is intended to foster cooperation by listing private and public entities that provide food, financial assistance, clothing, and medical care as well as those that address longer-term needs.

In his book *The Working Poor*, David Shipler wrote, "Each person's life is the mixed product of bad choices and bad fortune, of roads not taken and roads cut off by the accident of birth or circumstance. It is difficult to find someone whose poverty is not somehow related to his or her unwise behavior...And it is difficult to find behavior that is not somehow related to the inherited conditions of being poorly parented, poorly educated, poorly housed."

We have all chosen to aid those Shipler describes. It is our responsibility, our challenge, our reward. This *Guide* is a tool to help all of us to work together, leveraging the strengths we bring to the fight.

NDSM distributes *The NDSM Dallas Area Guide to Emergency Assistance* at no cost to over 300 congregations, social service agencies, hospitals, law enforcement agencies, and other public and private entities. We hope that you find it a useful and valuable resource.

Best wishes for continued success,



Judy Rorrie  
Executive Director

## **HOW TO USE THIS GUIDE**

The *Dallas Area Guide to Emergency Assistance* is intended to highlight those agencies that provide emergency services including food, meals, housing, clothing, financial assistance, and medical/dental support. In almost all cases, the zip code where the client lives determines if a particular agency is appropriate. Since the mission, focus, and area-served for each agency varies widely, a review of the services, hours of operation, and other special requirements for an agency should be reviewed before referring a client for help.

The Guide is organized as follows:

- Listing of agencies that serve ALL of Dallas County (these are not listed in the zip code specific section)
- Listing of agencies that serve ALL of the City of Dallas (these are not listed in the zip code specific section)
- Listing of Dallas Zip Codes and the specific agencies that serve each zip code
- Listing of Suburban areas and the known agencies that serve them
- Condensed listing of agencies providing other help such as medical and dental clinics, transitional housing, shelters, recovery programs, public programs, food programs and employment resources
- Detailed descriptions of each agency, its hours of operation, specific requirements and other information

## **INDEX OF AGENCY DESCRIPTIONS**

<b>AIDS Services of Dallas</b>	<b>54</b>
<b>Austin Street Centre</b>	<b>54</b>
<b>Baptist Benevolent Ministries of Irving</b>	<b>55</b>
<b>The Bethlehem Foundation</b>	<b>55</b>
<b>The Bridge</b>	<b>55</b>
<b>Brighter Tomorrows</b>	<b>56</b>
<b>Brother Bill's Helping Hands</b>	<b>56</b>
<b>Buckner Center for Humanitarian Aid Crisis Relief Center</b>	<b>57</b>
<b>Care Center Ministries</b>	<b>57</b>
<b>Carrollton Friendship House</b>	<b>58</b>
<b>Catholic Charities – Family Service Center</b>	<b>58</b>
<b>Catholic Charities – Immigration &amp; Legal Services</b>	<b>58</b>
<b>Catholic Charities – Refugee Programs</b>	<b>58</b>
<b>Catholic Charities – West Oak Cliff Community Center</b>	<b>59</b>
<b>CitySquare Clinic</b>	<b>59</b>
<b>Christian Community Action</b>	<b>60</b>
<b>Crossroads Community Services</b>	<b>60</b>
<b>Dallas Bethlehem Center</b>	<b>61</b>
<b>Dallas County Welfare (Dept of Health &amp; Human Services)</b>	<b>61</b>
<b>Dallas Life Foundation</b>	<b>62</b>
<b>Duncanville Church of Christ – GracePlace Food Pantry</b>	<b>62</b>
<b>Duncanville Outreach Ministry</b>	<b>63</b>
<b>Family Gateway</b>	<b>63</b>
<b>The Family Place</b>	<b>64</b>
<b>First Baptist Church of Grand Prairie Food Pantry</b>	<b>64</b>
<b>Friends of the Family</b>	<b>65</b>
<b>Frisco Family Services</b>	<b>65</b>
<b>Genesis Women's Shelter</b>	<b>66</b>
<b>Good Samaritans of Garland</b>	<b>66</b>
<b>Good Shepherd Community Center</b>	<b>66</b>
<b>Good Shepherd Lutheran Church Food Pantry</b>	<b>67</b>
<b>Grand Prairie Food and Clothing Assistance Co-Op</b>	<b>67</b>
<b>Grand Prairie United Charities</b>	<b>68</b>
<b>Highland Oaks Church of Christ - Caring and Sharing</b>	<b>68</b>
<b>Holy Cross Special Fund</b>	<b>69</b>
<b>Holy Trinity Catholic Center</b>	<b>69</b>
<b>Hope's Door</b>	<b>69</b>
<b>Housing Crisis Center</b>	<b>70</b>
<b>Human Rights Initiative of North Texas</b>	<b>70</b>
<b>Interfaith Housing Coalition</b>	<b>71</b>
<b>Irving Cares</b>	<b>71</b>
<b>Jewish Family Services</b>	<b>72</b>
<b>Ladies Charity of Dallas</b>	<b>72</b>
<b>Lancaster Outreach Center</b>	<b>73</b>
<b>The Magdalen House</b>	<b>73</b>
<b>Martin Luther King, Jr. Community Center</b>	<b>74</b>

<b>Mesquite Church of Christ Food Pantry</b>	<b>74</b>
<b>Mesquite Social Services</b>	<b>75</b>
<b>Methodism's Breadbasket</b>	<b>75</b>
<b>Metrocare Services</b>	<b>76</b>
<b>Metrocrest Social Services</b>	<b>76</b>
<b>Mosaic Family Services</b>	<b>77</b>
<b>Mt. Olive Lutheran Church Food Pantry</b>	<b>77</b>
<b>Mt. Tabor Baptist Church</b>	<b>78</b>
<b>Network of Community Ministries (Richardson Network)</b>	<b>78</b>
<b>New Beginning Center</b>	<b>79</b>
<b>Nexus Recovery Center</b>	<b>79</b>
<b>North Dallas Shared Ministries</b>	<b>80</b>
<b>Oak Cliff Churches for Emergency Aid</b>	<b>80</b>
<b>Our Daily Bread</b>	<b>81</b>
<b>Our Friends Place</b>	<b>81</b>
<b>Pathway of Life Church Food Pantry</b>	<b>82</b>
<b>Promise House</b>	<b>82</b>
<b>Reconciliation Outreach</b>	<b>82</b>
<b>Resource Center of Dallas</b>	<b>83</b>
<b>Richardson East Care Corps</b>	<b>83</b>
<b>Salvation Army Carr P. Collins Social Service Center</b>	<b>84</b>
<b>Salvation Army Garland</b>	<b>84</b>
<b>Salvation Army Irving</b>	<b>85</b>
<b>Salvation Army Lewisville</b>	<b>85</b>
<b>Salvation Army Plano Service Center</b>	<b>86</b>
<b>Salvation Army Oak Cliff</b>	<b>86</b>
<b>The Samaritan Inn</b>	<b>87</b>
<b>Shared Housing Center</b>	<b>87</b>
<b>Sharing Life Community</b>	<b>88</b>
<b>Stewpot of First Presbyterian Church</b>	<b>88</b>
<b>Union Gospel Mission</b>	<b>89</b>
<b>Union Gospel Mission - Center of Hope</b>	<b>89</b>
<b>Urban Inter-Tribal Center of Texas</b>	<b>90</b>
<b>Urban League of Greater Dallas and North Central Texas</b>	<b>91</b>
<b>Victim Relief Ministries</b>	<b>92</b>
<b>Voice of Hope</b>	<b>92</b>
<b>West Dallas Multipurpose Center</b>	<b>93</b>
<b>White Rock Center of Hope</b>	<b>93</b>
<b>The Wilkinson Center</b>	<b>94</b>



## EMERGENCY AID CENTERS

F – Food, C – Clothing, \$ - Financial Assistance (rent, utilities),  
E – Educational Programs, M – Medical or Dental, S - Shelter

## AGENCIES SERVING ALL OF DALLAS COUNTY

F	<b>AIDS Services of Dallas</b> PO Box 4338, Dallas, TX 75208-0338	T. 214.941.0523 F. 214.941.8144
C, S, F	<b>Austin Street Centre</b> 2929 Hickory St., Dallas, TX 75226	T. 214.428.4242 F. 214.428.8158
S, E	<b>Brighter Tomorrows</b> PO Box 532151, Grand Prairie, TX 75053	T. 972.254.4003 <b>24-hr</b> 972.262.8383 F. 972.237.2565
F, M, E	<b>CitySquare Clinic</b> 409 N. Haskell, Dallas, TX 75246	T. 214.823.8710 F. 214.824.5355
F, C, \$, E	<b>Crossroads Community Services</b> 1822 Young St., Dallas, TX 75201	T. 214.560.2511 F. 214.560.2512
F, \$	<b>Dallas County Dept of Health &amp; Human Services</b> 2377 N. Stemmons Fwy. # 201, Dallas, TX 75207	T. 214.819.1800 F. 214.819.1810
C, M, S	<b>Dallas Life Foundation</b> 1100 Cadiz St., Dallas, TX 75215	T. 214.421.1380 F. 214.426.5144
S	<b>Family Gateway</b> 711 S Saint Paul St., Dallas, TX 75201	T. 214.741.6515 F. 214.884.3110
S	<b>The Family Place</b> PO Box 7999, Dallas, TX 75209	T. 214. 559.2170 F. 214.443.7797
E, S	<b>Friends of the Family</b> PO Box 640, Dallas, TX 76202-0640	T. 940.387.5131 <b>24-hr</b> 940.382.7273 F. 940.383.1816
S	<b>Genesis Women's Shelter</b> PO Drawer G, Dallas, TX 75208	T. 214.946.HELP F. 214.559.2361
S	<b>Hope's Door</b> 860 Ave F. St. 100, Plano, TX 75074	T. 972.422.2911 F. 972.423.4154
\$, S	<b>Housing Crisis Center</b> 4210 Junius St., Dallas, TX 75246-1429	T. 214.828.4244 F. 214.466.7209

E, S	<b>Interfaith Housing Coalition</b> 5600 Ross Ave., Dallas, TX 75206	T. 214.827.7220 F. 214.451.3198
F, C, \$	<b>Ladies Charity of Dallas</b> 2710 Samuel Blvd., Dallas, TX 75223	T. 214.821.5775 F. 214.821.5713
E, S	<b>Metrocare Services</b> 1340 River Bend Dr., Dallas, TX 75247	T. 214.743.6188 F. 214.905.9245
S	<b>The Magdalen House</b> 1302 Redwood Circle, Dallas, TX 75218	T. 214.324.9261 F. 214.324.5299
F, C, E, S	<b>New Beginning Center</b> 218 N. 10 <sup>th</sup> St., Garland, TX 75040	T. 972.276.0057 F. 972.278.4178 24-hr counseling 972.276.0423
S	<b>Nexus Recovery Center</b> 8733 La Prada Drive, Dallas, TX 75228	T. 214.321.0156 F. 214.321.3096
E, S	<b>Promise House</b> 224 W. Page, Dallas, TX 75208	T. 214.941.8578 F. 214.941.8670
F, C, S	<b>Reconciliation Outreach</b> 4311 Bryan St., Dallas, TX 75204	T. 214.545.6500 F. 214.545.6525
F, M, E	<b>Resource Center of Dallas</b> 2701 Reagan St., Dallas, TX 75219	T. 214.528.0144 F. 214.522.4604
F, C, \$	<b>Salvation Army—Carr P. Collins Social Service Center</b> 5302 Harry Hines Blvd., Dallas, TX 75235	T. 214.424.7000 F. 214.424.7123
F	<b>Salvation Army – Oak Cliff</b> 1617 West Jefferson Blvd., Dallas, TX 75208	T. 214.941.5911 F. 214.941.9146
S	<b>The Samaritan Inn</b> 1710 N. McDonald, McKinney, TX 75071	T. 972.542.5302 F. 972.569.9988
S	<b>Shared Housing Center</b> 402 N. Good Latimer, Dallas, TX 75204	T. 214.821.8510 F. 214.828.1499
F, E, M	<b>Stewpot of First Presbyterian Church</b> 1835 Young St., Dallas, TX 75201	T. 214.746.2785 F. 214.746.2791
S	<b>Union Gospel Mission</b> 3211 Irving Blvd., Dallas, TX 75247	T. 214.637.6117 F. 214.634.8340

S	<b>Union Gospel Mission—Center of Hope</b> 4815 Cass St., Dallas, TX 75235	T. 214.638.2988 F. 214.637.2790
\$, M	<b>Urban Inter-Tribal Center</b> 209 E. Jefferson Blvd., Dallas, TX 75203	T. 214.941.1050 F. 214.941.6537
\$, E	<b>Urban League of Greater Dallas and North Central Texas</b> 4315 South Lancaster Rd., Dallas, TX 75216	T. 214.915.4600 F. 214.915.4601
F, \$	<b>Victim Relief Ministries</b> 660 Internt'l Pkwy Suite 140, Richardson, TX, 75081	T. 972.234.3999 F. 972.234.9970
F	<b>Voice of Hope</b> 4120 Gentry Dr., Dallas, TX 75212	T. 214.631.0067 F. 214.631.7877

## **AGENCIES SERVING ALL OF THE CITY OF DALLAS**

F, C, \$	<b>The Bethlehem Foundation</b> 1159 West Camp Wisdom Rd., Dallas, TX 75232	T. 214.371.3407 F. 214.371.6998
F, \$, E	<b>Catholic Charities of Dallas, Inc.</b> 9461 LBJ Fwy. Suite 128, Dallas, TX 75243	T. 214.520.6590 F. 214.520.6595
F, C, E	<b>Crossroads Community Services</b> 1822 Young St. 2 <sup>nd</sup> floor, Dallas, TX 75201	T. 214.560.2511 F. 214.560.2512
F, \$, E	<b>Jewish Family Service</b> 5402 Arapaho Rd, Dallas, TX 75248	T. 972.437.9950 F. 972.437.1988
F, C	<b>Love Field Community Baptist Church</b> 7715 Denton Drive, Dallas, TX 75235	T. 214.352.2683 F. 214.352.2684
F, \$, E, M	<b>Martin Luther King, Jr. Community Center</b> 2922 MLK Jr. Blvd. Bldg. A Room 135, Dallas, TX 75215	T. 214.670.8416 F. 214.670.8522
F, \$	<b>West Dallas Multipurpose Center</b> 2828 Fish Trap Rd., Dallas, TX 75212	T. 214.670.6530 F. 214.670.6339

**ZIP CODE SPECIFIC AGENCIES IN DALLAS 75203 - 75287**  
**For other zip codes, see Suburban Areas**

**75203**

F, C	<b>Goslin Opportunity Center</b> 125 Sunset Ave., Dallas, TX 75208	T. 214.942.6407 F. 214.942.8606
F, \$	<b>Oak Cliff Churches for Emergency Aid</b> 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, \$, M	<b>Urban Inter-Tribal Center of Texas</b> 209 E. Jefferson Blvd., Dallas, TX 75203	T. 214.941.1050 F. 214.941.6537

**75204**

F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, C, \$	<b>Holy Trinity Catholic Center</b> 3826 Gilbert Ave., Dallas, TX 75219	T. 214.521.3719 F. 214.521.3724
F, E	<b>The Wilkinson Center</b> 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

**75205**

F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, C, \$	<b>Holy Trinity Catholic Center</b> 3826 Gilbert Ave., Dallas, TX 75219	T. 214.521.3719 F. 214.521.3724

**75206**

F, C	<b>Methodism's Breadbasket</b> 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F, E	<b>The Wilkinson Center</b> 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

**75208**

F, C      **Goslin Opportunity Center**      T. 214942.6407  
125 Sunset Ave, Dallas, TX 75208

F, \$      **Oak Cliff Churches for Emergency Aid**      T. 214.943.7757  
6000 S. Hampton, Dallas, TX 75232      F. 214.943.4022

**75209**

F, C, \$,      **North Dallas Shared Ministries**      T. 214.358.8700  
M, E      2875 Merrell Rd., Dallas, TX 75229      F. 214.358.8797

F, C, \$      **Holy Trinity Catholic Center**      T. 214.521.3719  
3826 Gilbert Ave., Dallas, TX 75219      F. 214.521.3724

**75210**

E      **Dallas Bethlehem Center**      T. 214.428.5171  
4410 Leland Ave., Dallas, TX 75215      F. 214.428.5180

F, C      **Methodism's Breadbasket**      T. 214.887.3926  
6211 East Grand Ave., Dallas, TX 75223      F. 214.821.3791

F      **Mt. Olive Lutheran Church Food Pantry**      T. 214.428.2892  
3100 MLK Blvd., Dallas, TX 75215      F. 214.428.2892

**75211**

F, C      **Goslin Opportunity Center**      T. 214942.6407  
125 Sunset Ave, Dallas, TX 75208      F. 214.942.8606

F, \$      **Oak Cliff Churches for Emergency Aid**      T. 214.943.7757  
6000 S. Hampton, Dallas TX 75232      F. 214.943.4022

**75212**

F, \$	<b>Catholic Charities – West Oak Cliff Community Center</b> 2827 Lapsley St., Dallas, TX 75212	T. 214.333.1525 F. 214.638.4885
F, C, E	<b>Brother Bill’s Helping Hand</b> 3906 N Westmoreland, Dallas, TX 75212	T. 214.638.2196 <b>Clinic</b> 214.638.2194 F. 214.638.2198
E	<b>Dallas Bethlehem Center</b> 4410 Leland Ave., Dallas, TX 75215	T. 214.428.5171 F. 214.428.5180
F	<b>Good Shepherd Community Center</b> 4931 Bernal Dr., Dallas, TX 75212	T. 214.638.1688 F. 972.790.4396
F, \$	<b>Oak Cliff Churches for Emergency Aid</b> 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022

**75214**

F, E,	<b>The Wilkinson Center</b> 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972
F, C, \$	<b>White Rock Center of Hope</b> 10021 Garland Rd. Suite A, Dallas, TX 75218	T. 214.324.8996 F. 214.328.2948

**75215**

F, C	<b>Methodism’s Breadbasket</b> 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F	<b>Mt. Olive Lutheran Church Food Pantry</b> 3100 MLK Blvd., Dallas, TX 75215	T. 214.428.2892 F. 214.428.2892

**75216**

F, C	<b>Goslin Opportunity Center</b> 125 Sunset Ave, Dallas, TX 75208	T. 214942.6407 F. 214.942.8606
F	<b>Holy Cross Special Fund</b> 4906 Bonnie View, Dallas, TX 75241	T. 214.375.3715 F. 214.375.2511
F, \$	<b>Oak Cliff Churches for Emergency Aid</b> 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, C	<b>Our Daily Bread</b> 6960 S. Polk St., Dallas, TX 75232	T. 214.371.2633 F. 214.372.2454

**75217**

F, C	<b>Buckner Center for Humanitarian Aid</b> 5405 Shoe, Dr., Mesquite, TX 75149	T. 214.939.7177 F. 214.367.8093
F, C, S	<b>Care Center Ministires</b> 7912 Antoinette St., Dallas, TX 75217	T. 214.824.9852 F. 214.824.3499
F, C	<b>Methodism's Breadbasket</b> 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F	<b>Newman Park Christian Center Food Pantry</b> 7922 Fairport Rd., Dallas, TX 75217	T. 214.398.1591 F. 214.391.5330
F	<b>Pathway of Life Church Food Pantry</b> 8510 Military Pkwy., Dallas, TX 75227	T. 214.275.7287 F. 214.275.8835
F, C, \$, E	<b>Sharing Life Community</b> 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329
F, E	<b>The Wilkinson Center</b> 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

**75218**

F, C	<b>Methodism's Breadbasket</b> 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F, C, \$	<b>White Rock Center of Hope</b> 10021 Garland Rd. Suite A, Dallas, TX	T. 214.324.8996 F. 214.328.2948



**75219**

F, C, \$, M, E      **North Dallas Shared Ministries**      T. 214.358.8700  
2875 Merrell Rd., Dallas, TX 75229      F. 214.358.8797

F, C, \$      **Holy Trinity Catholic Center**      T. 214.521.3719  
3826 Gilbert Ave., Dallas, TX 75219      F. 214.521.3724

**75220**

F, C, \$, M, E      **North Dallas Shared Ministries**      T. 214.358.8700  
2875 Merrell Rd., Dallas, TX 75229      F. 214.358.8797

**75223**

F, C      **Methodism's Breadbasket**      T. 214.887.3926  
6211 East Grand Ave., Dallas, TX 75223      F. 214.821.3791

F, C, \$      **White Rock Center of Hope**      T. 214.324.8996  
10021 Garland Rd. Suite A, Dallas, TX 75218      F. 214.328.2948

F, E      **The Wilkinson Center**      T. 214.821.6380  
3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228      F. 214.827.1972

F, \$      **Oak Cliff Churches for Emergency Aid**      T. 214.943.7757  
6000 S. Hampton, Dallas, TX 75232      F. 214.943.4022

F, C      **Our Daily Bread**      T. 214.371.2633  
6960 S. Polk St., Dallas, TX 75232      F. 214.372.2454

**75224**

F, C      **Goslin Opportunity Center**      T. 214.942.6407  
125 Sunset Ave., Dallas, TX 75208      F. 214.942.8606

**75225**

F, C, \$, M, E      **North Dallas Shared Ministries**      T. 214.358.8700  
2875 Merrell Rd., Dallas, TX 75229      F. 214.358.8797

**75226**

F, E      **The Wilkinson Center**      T. 214.821.6380  
3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228      F. 214.827.1972

**75227**

F, C	<b>Buckner Center for Humanitarian Aid</b> 5405 Shoe, Dr., Mesquite, TX 75149	T. 214.939.7177 F. 214.367.8093
F	<b>Pathway of Life Church Food Pantry</b> 8510 Military Pkwy., Dallas, TX 75227	T. 214.275.7287 F. 214.275.8835
F, C, \$, E	<b>Sharing Life Community</b> 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329
F, E	<b>The Wilkinson Center</b> 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

**75228**

F, C	<b>Methodism's Breadbasket</b> 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F	<b>Pathway of Life Church Food Pantry</b> 8510 Military Pkwy., Dallas, TX 75227	T. 214.275.7287 F. 214.275.8835
F, C, \$, E	<b>Sharing Life Community</b> 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329
F, C, \$	<b>White Rock Center of Hope</b> 10021 Garland Rd. Suite A, Dallas, TX 75218	T. 214.324.8996 F. 214.328.2948
F, E	<b>The Wilkinson Center</b> 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972

**75229**

F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
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**75230**

F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
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**75231**

F, C, \$	<b>Network of Community Ministries</b> 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, \$	<b>Richardson East Care Corps</b> 1504 East Campbell Rd., Richardson, TX 75081	T. 972.231.8231 F. 972.231.5660

**75232**

F, \$	<b>Oak Cliff Churches for Emergency Aid</b> 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, C	<b>Our Daily Bread</b> 6960 S. Polk St., Dallas, TX 75232	T. 214.371.2633 F. 214.372.2454

**75233**

F, \$	<b>Oak Cliff Churches for Emergency Aid</b> 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
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**75234**

C	<b>Carrollton Friendship House</b> 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, C, \$	<b>Metrocrest Social Service Center</b> 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171
F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

**75235**

F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, C, \$	<b>Holy Trinity Catholic Center</b> 3826 Gilbert Ave., Dallas, TX 75219	T. 214.521.3719 F. 214.521.3724

**75236**

F, \$      **Oak Cliff Churches for Emergency Aid**      T. 214.943.7757  
6000 S. Hampton, Dallas, TX 75232      F. 214.943.4022

**75237**

F, \$      **Oak Cliff Churches for Emergency Aid**      T. 214.943.7757  
6000 S. Hampton, Dallas, TX 75232      F. 214.943.4022

F, C      **Our Daily Bread**      T. 214.371.2633  
6960 S. Polk St., Dallas, TX 75232      F. 214.372.2454

**75238**

F, C      **Highland Oaks Church of Christ – Caring and Sharing**      T. 214.342.6040  
10805 Walnut Hill Lane, Dallas, TX 75238      F. 214.342.6043

F, C, \$      **Network of Community Ministries**      T. 972.234.8880  
741 S. Sherman St., Richardson, TX 75081      F. 972.234.8892

F, \$      **Richardson East Care Corps**      T. 972.231.8231  
1504 East Campbell Rd., Richardson, TX 75081      F. 972.231.5660

F, C, \$      **White Rock Center of Hope**      T. 214.324.8996  
10021 Garland Rd. Suite A, Dallas, TX 75218      F. 214.328.2948

**75240**

F, C, \$      **Network of Community Ministries**      T. 972.234.8880  
741 S. Sherman St., Richardson, TX 75081      F. 972.234.8892

F, C, \$,  
M, E      **North Dallas Shared Ministries**      T. 214.358.8700  
2875 Merrell Rd., Dallas, TX 75229      F. 214.358.8797

F, \$      **Richardson East Care Corps**      T. 972.231.8231  
1504 East Campbell Rd., Richardson, TX 75081      F. 972.231.5660

**75241**

F	<b>Holy Cross Special Fund</b> 4906 Bonnie View, Dallas, TX 75241	T. 214.375.3715 F. 214.375.2511
F, C	<b>Mt. Tabor Baptist Church</b> 3700 Simpson Stuart, Dallas, TX 75241	T. 972.225.1704 F. 972.225.4811
F, \$	<b>Oak Cliff Churches for Emergency Aid</b> 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
F, C	<b>Our Daily Bread</b> 6960 S. Polk St., Dallas, TX 75232	T. 214.371.2633 F. 214.372.2454

**75243**

F, C,	<b>Highland Oaks Church of Christ—Caring and Sharing</b> 10805 Walnut Hill Lane, Dallas, TX 75238	T. 214.342.6040 F. 214.342.6043
F, C, \$	<b>Network of Community Ministries</b> 741 S. Sherman, Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, \$	<b>Richardson East Care Corps</b> 1504 East Campbell Rd., Richardson, TX 75081	T. 972.231.8231 F. 972.231.5660

**75244**

F, C	<b>Carrollton Friendship House</b> 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

**75246**

F, E	<b>The Wilkinson Center</b> 3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228	T. 214.821.6380 F. 214.827.1972
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**75247**

F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
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**75248**

F, C, \$	<b>Network of Community Ministries</b> 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797
F, \$	<b>Richardson East Care Corps</b> 1504 East Campbell Rd., Richardson, TX 75081	T. 972.231.8231 F. 972.231.5660

**75249**

F, \$	<b>Oak Cliff Churches for Emergency Aid</b> 6000 S. Hampton, Dallas, TX 75232	T. 214.943.7757 F. 214.943.4022
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**75251**

F, C, \$	<b>Network of Community Ministries</b> 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

**75252**

F, C, \$	<b>Network of Community Ministries</b> 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214. 358.8700 F. 214. 358.8797

**75253**

F, C	<b>Methodism's Breadbasket</b> 6211 East Grand Ave., Dallas, TX 75223	T. 214.887.3926 F. 214.821.3791
F, C, \$, E	<b>Sharing Life Community</b> 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329

**75254**

F, C, \$      **Network of Community Ministries**      T. 972.234.8880  
741 S. Sherman St., Richardson, TX 75081      F. 972.234.8892

F, C, \$,      **North Dallas Shared Ministries**      T. 214.358.8700  
M, E      2875 Merrell Rd., Dallas, TX 75229      F. 214.358.8797

F, \$      **Richardson East Care Corps**      T. 972.231.8231  
1504 East Campbell Rd., Richardson, TX 75081      F. 972.231.5660

**75287**

F, C      **Carrollton Friendship House**      T. 972.512.3800  
2400 N. Josey Ln., Carrollton, TX 75006      F. 1.855.512.3700

F, \$      **Christian Community Action**      T. 972.436.4357  
200 S. Mill St., Lewisville, TX 75057      F. 972.219.4330

F, C, \$      **Metrocrest Social Service Center**      T. 972.446.2100  
13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234      F. 214.694.2171

F, C, \$,      **North Dallas Shared Ministries**      T. 214.358.8700  
M, E      2875 Merrell Rd., Dallas, TX 75229      F. 214.358.8797

## AGENCIES SERVING SUBURBAN AREAS

### Addison: 75001

F, C	<b>Carrollton Friendship House</b> 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, C, \$	<b>Metrocrest Social Service Center</b> 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171
F, C, \$, M, E	<b>North Dallas Shared Ministries</b> 2875 Merrell Rd., Dallas, TX 75229	T. 214.358.8700 F. 214.358.8797

### Balch Springs: 75180

F, C	<b>Buckner Center for Humanitarian Aid Crisis Relief Center</b> 5405 Shoe, Dr., Mesquite, TX 75149	T. 214.939.7177 F. 214.367.8093
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### Carrollton: 75006, 75007, 75008, 75010

F, C	<b>Carrollton Friendship House</b> 2400 N. Josey Ln. Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, \$,	<b>Christian Community Action</b> 200 S. Mill St., Lewisville, TX 75057 (75007 and 75010)	T. 972.436.4357 F. 972.219.4330
F, C, \$	<b>Metrocrest Social Service Center</b> 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171

### Coppell: 75019, 75099

F, C	<b>Carrollton Friendship House (75019 only)</b> 2400 N. Josey Ln., Carrollton, TX 75006	T. 972.512.3800 F. 1.855.512.3700
F, \$	<b>Christian Community Action</b> 200 S. Mill St., Lewisville, TX 75057	T. 972.436.4357 F. 972.219.4330
F, C, \$	<b>Metrocrest Social Service Center</b> 13801 Hutton Dr. Suite 150, Farmers Branch, TX 75234	T. 972.446.2100 F. 214.694.2171



**Crandall: 75114**

F	<b>Mesquite Church of Christ</b> 400 W. Davis St., Mesquite, TX 75149	T. 972.329.6866 F. 972.288.1292
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**Desoto: 75115**

F	<b>Duncanville Church of Christ Food Pantry</b> 402 W. Danieldale, Duncanville, TX 75138	T. 972.298.4656 F. 972.298.4829
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**Duncanville: 75116, 75137, 75138**

F	<b>Duncanville Church of Christ Food Pantry</b> 402 W. Danieldale, Duncanville, TX 75138	T. 972.298.4656 F. 972.298.4829
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F, C, \$	<b>Duncanville Outreach Ministry</b> 202 E. Cherry St., Duncanville TX 75116 (75116 and 75137)	T. 972.296.4986 F. 972.296.4997
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**Frisco: 75034, 75035**

F, C, \$	<b>Frisco Family Services</b> 8780 3 <sup>rd</sup> St., Frisco, TX 75034	T. 972.335.9495 F. 972.335.9487
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**Garland: 75040, 75041, 75042, 75043, 75044**

F, C, \$	<b>Good Samaritans of Garland</b> 214 N. 12 <sup>th</sup> St., Garland, TX 75040	T. 972.276.2263 F. 972.487.8523
F	<b>Mesquite Church of Christ</b> 400 W. Davis St., Mesquite, TX 75149 (75041, 75042, 75043)	T. 972.329.6866 F. 972.288.1292
F, C, \$	<b>Network of Community Ministries</b> 741 S. Sherman St., Richardson TX 75081 (75042 and 75044)	T. 972.234.8880 F. 972.234.8892
F, \$	<b>Richardson East Care Corps</b> 1504 East Campbell Rd., Richardson, TX 75081 (75042 and 75044)	T. 972.231.8231 F. 972.231.5660
F, \$, M	<b>Salvation Army of Garland</b> 451 W. Ave. D, Garland, TX 75040	T. 972.272.4531 F. 972.276.2766
F, C, \$, E	<b>Sharing Life Community</b> (75043 only) 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329

**Grand Prairie: 75050, 75051, 75052, 75053, 75054**

F	<b>First Baptist Church of Grand Prairie Food Panty</b> 122 N.E. 2 <sup>nd</sup> St., Grand Prairie, TX 75050	T. 972.262.5146 F. 972.262.8140
F, C, \$	<b>Grand Prairie Food and Clothing Assistance Co-Op</b> 118 N.E. 4 <sup>th</sup> St., Grand Prairie, TX 75050	T. 972.264.8540 F. 972.264.6920
F, \$	<b>Grand Prairie United Charities</b> 1417 Densman St., Grand Prairie, TX 75051	T. 972.262.2014 F. 972.262.4994

**Irving: 75037, 75038, 75039, 75060, 75061, 75062, 75063**

F	<b>Baptist Benevolent Ministries of Irving</b> 114 E. 2 <sup>ND</sup> St., Irving, TX 75060	T. 972.254.0973
F	<b>Good Shepherd Lutheran Church Food Pantry</b> 2620 W. Grauwlyer Rd., Irving, TX 75061	T. 972.790.2121 F. 972.790.4396
F, \$	<b>Irving Cares, Inc.</b> 440 S. Nursery Rd. Suite. 101, Irving, TX 75060	T. 972.721.9181 F. 972.438.7345
F, \$	<b>Salvation Army – Irving</b> 250 E. Grauwlyer Rd., Irving, TX 75061	T. 972.721.9503 F. 972.554.8123

**Lancaster: 75134, 75146**

F, C, \$, E	<b>Lancaster Outreach Center</b> 1120 Randlett St., Lancaster, TX 75146	T. 972.227.0138 F. 972.227.5117
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**Lewisville: 75022, 75028, 75056, 75057, 75067, 75077**

F, \$	<b>Christian Community Action</b> 200 South Mill, Lewisville, TX 75057	T. 972.436.4357 F. 972.219.4330
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**McKinney: 75069, 75070, 75071**

F, \$	<b>Salvation Army—Plano Service Center</b> 3528 E. 14 <sup>th</sup> St., Plano, TX 75074	T. 972.423.8254 F. 972.509.5319
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**Mesquite: 75149, 75150, 75180, 75181, 75182**

F, C	<b>Buckner Center for Humanitarian Aid Crisis Relief Center</b> 5405 Shoe Dr., Mesquite, TX 75149 (75149, 75150, 75180)	T. 214.939.7177 F. 214.367.8093
F	<b>Mesquite Church of Christ</b> 400 W. Davis St., Mesquite, TX 75149	T. 972.329.6866 F. 972.288.1292
F, \$	<b>Mesquite Social Services, Inc.</b> 1035 Military Pkwy., Mesquite, TX 75149	T. 972.285.3000 F. 972.216.1470
F	<b>Newman Park Christian Center Food Pantry</b> 7922 Fairport Rd., Dallas, TX 75229 (75180 only)	T. 214.398.1591 F. 214.398.5330
F	<b>Pathway of Life Church Food Pantry (75149 only)</b> 8510 Military Pkwy., Dallas, TX 75227	T. 214.275.7287 F. 214.275.8835
F, C, \$, E	<b>Sharing Life Community</b> 3544 E. Emporium Circle, Mesquite, TX 75150	T. 972.285.5819 F. 972.285.0329

**Plano: 75023, 75024, 75025, 75074, 75075, 75093, 75094**

F, C, \$	<b>Salvation Army – Plano Service Center</b> 3528 E. 14 <sup>th</sup> St., Plano, TX 75074	T. 972.423.8254 F. 972.509.5319
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**Richardson: 75042, 75044, 75080, 75081, 75082, 75083**

F, C, \$	<b>Network of Community Ministries</b> 741 S. Sherman St., Richardson, TX 75081	T. 972.234.8880 F. 972.234.8892
F, \$	<b>Richardson East Care Corps</b> 1504 East Campbell Rd., Richardson, TX 75081 (75042, 75044, 75080, 75081, 75082)	T. 972.231.8231 F. 972.231.5660

**Rockwall: 75032, 75087**

F	<b>Mesquite Church of Christ (75087 only)</b> 400 W. Davis St., Mesquite, TX 75149	T. 972.329.6866 F. 972.288.1292
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**Seagoville: 75159**

F, \$      **Mesquite Social Services, Inc.**  
1035 Military Pkwy., Mesquite, TX 75149

T. 972.285.3000  
F. 972.216.1470

F      **Mesquite Church of Christ**  
400 W. Davis St., Mesquite, TX 75149

T. 972.329.6866  
F. 972.288.1292

## **MEDICAL CLINICS**

### **Agape Clinic at Grace United Methodist Church**

T. 214.824.2744

4105 Junius St., Dallas, TX 75246

**Hours:** Wed – Fri by appt; Sat 6:00 am first come, first serve

**Service Area:** No zip code restrictions

**Medical Services Offered:** Family Practice, Well Woman, Neurology, Ophthalmology

**Application Process:** Appointments needed weekdays; walk-ins Saturday

**Client Must Bring:** No documents needed.

**Language Options:** Spanish available

**Fee:** \$20.00 donation

**Website:** [www.theagapeclinic.org](http://www.theagapeclinic.org)

### **Brother Bill's Helping Hand**

**Clinic** 214.638.2194

3906 N Westmoreland, Dallas, TX 75212

**Office** 214.638.2196

**Hours:** Mon – Fri 8:30 am – 4:30 pm

**F.** 214.638.2198

**Service Area:** 75212

**Medical Services Offered:** Adult family, Eye, & Women's Health; Community grocery store by appointment only

**Application Process:** Prescreen required, free consultation, call for appointment

**Client Must Bring:** ID or bill, etc.

**Language Options:** Spanish available

**Fee:** \$5.00 fee for all blood/lab work & pap smear lab

**Website:** [www.bbhh.org](http://www.bbhh.org)

### **Collin County Community Health Center**

**Clinic** 972.423.4941

2520 Ave. K (Park and Ave) Suite 100, Plano, TX 75074

**Office** 972.423.4891

**Hours:** Mon 9:00 am – 12:00 pm; Tue – Fri 9:00 am – 4:00 pm

**Service Area:** All zip codes in Collin County

**Medical Services Offered:** Adult family 18+, Wellness physical & Lab

**Application Process:** Appointment required, free consultation (call in); 12 patients per day

**Client Must Bring:** ID or bill, proof of address, income, household size

**Language Options:** Spanish available

**Fee:** Sliding scale \$20.00 – \$100.00

**Website:** [www.collincountyadultclinic.org](http://www.collincountyadultclinic.org)

### **CitySquare Clinic**

T. 214.421.1783

2835 Grand Ave., Dallas, TX 75215

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Service Area:** Dallas County, must fall within 200% Poverty Guidelines

**Medical Services Offered:** Family (newborn – adults) & limited pharmacy services

**Application Process:** Appointment required (call in)

**Client Must Bring:** Some form of ID or proof of income & proof of address

**Language Options:** Spanish available

**Fee:** Dallas County 200% Poverty Guidelines; must not have insurance and not have government assisted insurance such as Medicare or Medicaid; do accept Children's Medicaid, Parkland, & Chip.

**Website:** [www.citysquare.org](http://www.citysquare.org)

**Christ's Family Clinic (Preston Road Church of Christ)**

6409 Preston Rd., Dallas, TX 75205

T. 214.261.9500

**Hours:** Mon, Tue & Thu 9:00 am – 7:00 pm; Wed 11:00 am – 9:00 pm (by appt. only)

**Service Area:** Domestic employees working in Park Cities area; must be sponsored by employer

**Christian Community Action Adult Health Center**

T. 972.219.4357

200 S. Mill St., Lewisville, TX 75057

**Hours:** Mon – Fri 9:00 am – 12:00 pm, 12:30 pm – 5:00 pm

**Service Area:** Denton County; Lewisville; Lake Dallas; Argyle; Frisco; Little Elm; Northwest Coppel and Denton County section of Carrollton/Farmer's Branch ISD

**Cornerstone Ministries Life Medical Clinic**

T. 214.426.0512

2711 S. Ervay, Suite 104, Dallas, TX 75215

**Hours:** Tue 11:00 am – 1:00 pm

**Service Area:** Open to all

**Medical Services Offered:** Family Practice, Dental, Medical Clinic

**Application Process:** First come, first serve

**Client Must Bring:** ID recommended

**Language options:** Spanish available

**Fee:** Free clinic

**Website:** [www.cornerstonedallas.org](http://www.cornerstonedallas.org)

**Dallas Life Foundation Clinic**

T. 214.421.1380

1100 Cadiz St., Dallas, TX 75215

F. 214.426.5144

**Hours:** 24 hr. shelter; New clients: 7 days 4:30 pm – 8:30 pm

**Service Area:** No limitations

**Medical Services Offered:** Family Practice all ages; Medical provider for services are Metro Care/Parkland service; only 1<sup>st</sup> 10 patients for clinic, 1<sup>st</sup> 8 for dental

**Application Process:** Must be a shelter resident of Dallas Life

**Client Must Bring:** To become a Dallas Life Shelter resident: ID & SS for adults; ID, birth certificate, shot record, SS for children

**Language options:** Some Spanish

**Fee:** Must be Dallas Life resident to receive medical attention

**Website:** [www.dallaslife.org](http://www.dallaslife.org)

**The Hope Clinic of Garland**

808 W. Ave. A, Garland, TX 75040

T. 972.485.9292

F. 972.485.9225

**Hours:** Mon & Wed 8:00 am – 6:00 pm; Tue 8:00 am – 5:00 pm; Thu 8:00 am – 8:00 pm; Fri 8:00 am – 3:00 pm**Service Area:** Garland only**Medical Services Offered:** Family Practice (newborn – adult), Internal medicine, Gynecology, Diabetes education & prescription assistance, Specialty: surgical, podiatry, eye, endocrine, cardio, women's health, rheumatology, & urology**Application Process:** Appointment required**Client Must Bring:** Picture ID, proof of income, utility bill if possible**Language options:** Spanish, Portuguese, some Mandarin**Fee:** Charitable clinic, accepts donations only, must be uninsured and be 200% or less poverty level**Website:** www.hopeclinic-garland.org**Grace Community Clinic**

837 E. Walnut St., Grapevine, TX 76051

T. 817.488.7009

**Hours:** Tue 5:30 pm - 9:00 pm**Service Area:** 76051, 76092, 76034**Grand Prairie Wellness Center**

1710 Small St., Grand Prairie, TX 75050

T. 972.266.9123

F. 972.266.7383

**Hours:** Mon – Fri 8:00 am – 4:00 pm; 4<sup>th</sup> Sat 8:00 am – 12:00 pm health screening**Service Area:** All Grand Prairie, Dallas, Tarrant County, Arlington, Mansfield, & Irving. All clients outside of Grand Prairie area must show that they have proper transportation to make a commitment.**Medical Services Offered:** Family Practice (toddler to adult), Women's health: pap smear, mammogram 4x a year provided on property by UTSW (appointment needed); Dental extraction & dental emergency, dental cleaning (6 days/month for dental services)**Application Process:** Uninsured 200% below poverty, need to do an in-house 45 minute application: Mon, Wed, Fri 9:00 am – 2:00 pm**Client Must Bring:** No SS card needed, Picture ID required**Language Options:** Spanish available**Fee:** Flat fees: \$5.00 for medical service, \$5.00 for women's health, \$25.00 for dental service and dental cleaning**Website:** www.gpwellnesscenter.org**Email:** GetWellNow@gpwellnesscenter.org**Islamic Association of North Texas Clinic**

840 Abrams Rd., Richardson, TX 75081

T. 214.695.6647

**Hours:** Tue and Wed 5:30 pm - 7:30 pm; Sat 9:00 am – 12:00 pm; Sun 10:00 am – 12:30 pm**Service Area:** Dallas area**Medical Services Offered:** Family Practice, Internal Medicine, Gastrologist, OBGYN, Dentist**Application Process:** Call for appointment**Client Must Bring:** Patient must be without insurance of any kind**Language Options:** Many languages available**Fee:** None**Website:** www.iant.com



**Los Barrios Unidos Community Clinic, Inc.** T. 214.540.0300  
809 Singleton Blvd., Dallas, TX 75212 (Children's Clinic) **Child/Women F.** 214.237.9103  
3111 Sylvan Ave., Dallas, TX 75212 (Family Clinic) **Family F.** 214.379.2281  
**Hours:** Mon – Fri 7:00 am – 5:00 pm  
**Service Area:** Call for service area  
**Medical Services Offered:** Pediatric, women's health (pregnancy & non-pregnancy), family adult health, dentistry for children age 4-17, pharmacy, optometry, nutrition, podiatry, & behavioral health  
**Application Process:** Appointment suggested  
**Client Must Bring:** Information given upon call for appointment  
**Language Options:** Spanish speakers available  
**Fee:** uninsured; patients with Medicaid, Medicare, and Chip; patients with private insurance  
**Website:** www.losbarriosunidos.org

**Martin Luther King Jr. Family Clinic, Inc.** T. 214.426.3645  
2922 Martin Luther King Jr. Blvd. Suite B, Dallas, TX 75215 F. 214.426.0075  
**Hours:** Mon, Tue, Thu 8:00 am – 7:00 pm; Wed 10:00 am – 7:00 pm; Fri 8:00 am – 5:00 pm  
**Service Area:** All DFW Metroplex  
**Medical Services Offered:** Family Practice (newborn – adult), Internal Medicine, Pediatrics, OBGYN, mammogram, general dentistry & pediatric dental, behavioral health, pharmacy  
**Application Process:** Appointment strongly recommended, but walk-ins are welcomed and worked into schedule  
**Client Must Bring:** Proof of income and ID, forms on website if client has web access  
**Language Options:** Spanish available  
**Fee:** Sliding scale \$35.00 – \$150.00, takes insurance and Medicaid/Medicare  
**Website:** www.mlkfamilyclinic.org

**Metrocrest Community Clinic** **Clinic** 972.484.8444  
1 Medical Parkway, Suite 149, Farmers Branch, TX 75234 **Business** 972.484.6336  
**Hours:** Mon – Fri 9:00 am – 4:00 pm  
**Service Area:** Farmers Branch, Carrollton, Addison, Coppell, possibly other areas  
**Medical Services Offered:** Family Practice (ages 16-65), Ear/Nose/Throat, Gynecology (No OB care), mammogram referred out, Neuro, and Dermatology  
**Application Process:** need to make appointment and need an intake interview to be seen  
**Client Must Bring:** ID, proof of residency, proof of financial, 200% below poverty, uninsured  
**Language Options:** Spanish, some Indian dialects  
**Fee:** 1st visit \$25.00, follow up visits \$20.00, Well woman visits \$50.00  
**Website:** www.metrocrestcommunityclinic.org

**Mission East Dallas**

2914 Oates Dr., Dallas, TX 75228

T. 972.682.8917

F. 972.682.0798

**Hours:** Mon, Wed, Fri 8:00 am – 5:00 pm, Tue & Thu 8:00 am – 9:00 pm, every other Mon 5:00 pm – 9:00 pm**Service Area:** DFW Metroplex 2<sup>nd</sup> & 4<sup>th</sup> Sat 7:30 am – 5:30 pm**Medical Services Offered:** Community Health Center; Medicaid & Dental for Adults & Children**Application Process:** Appointment required (call in)**Client Must Bring:** Call for information**Language Options:** Spanish available**Fee:** Call for information**Website:** www.missioneastdallas.org**Network of Community Ministries**

741 S. Sherman St., Richardson, TX 75081

T. 972.234.8880

F. 972.234.8892

**Hours:** Mon – Thu 9:00 am – 5:00 pm, Fri 9:00 am – 12:00 pm**Service Area:** 75042, 75044, 75080, 75081, 75082, 75083, 75231, 75238, 75240, 75243, 75248, 75251, 75252, 75254**Medical Services Offered:** Children & adolescents clinic**Application Process:** Appointment required, call for further information**Client Must Bring:** Call for information**Language Options:** English only**Fee:** None**Website:** www.thenetwork.org**North Dallas Shared Ministries Free Clinic**

2875 Merrell Rd., Dallas, TX 75229

T. 214.358.8705

**Hours:** Adult Clinic: Mon 5:00 pm; Adult and Children's Clinic: Tue and Thu 5:00 pm; Women's Clinic: 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> Wed 8:30 am, 1<sup>st</sup> and 3<sup>rd</sup> Wed 5:00 pm, 1<sup>st</sup> and 3<sup>rd</sup> Thu 12:00 pm; Children's Clinic: Tue 10:00 am – 2:00 pm; Adult Dental Clinic: 1<sup>st</sup> and 3<sup>rd</sup> Fri 7:30 am (extractions only), 1<sup>st</sup> & 3<sup>rd</sup> Mon 9:00 am (simple fillings); Diabetes and Hypertension Screening: 2<sup>nd</sup> and 4<sup>th</sup> Mon, Every Wed 9:30 am – 11:30 am, Mon 5:00 – 8:00 pm, Tue & Thu 5:00 pm – 7:00 pm; Eye Exams: 1<sup>st</sup> and 3<sup>rd</sup> Thursday 9:00 am – 12:00 pm; Foot Clinic: 2<sup>nd</sup> & 4<sup>th</sup> Tue 5:00 pm; Skin Clinic: 2<sup>nd</sup> Tue & 1<sup>st</sup> Thu 5:00 pm**Service Area:** 75001, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75244, 75247, 75248, 75251, 75252, 75254, 75287**Eligibility Requirements:** Uninsured (exception: Immunizations for all children regardless of insurance status), Picture ID, Proof of residence within service area**Plano Children's Medical Clinic**1407 14<sup>th</sup> St., Plano, TX 75074

T. 972.801.9689

F. 972.801.9015

or 303 S. Hwy 78 Suite 106, Wylie, TX 75098

**Hours:** Mon – Fri 8:30 am – 12:00 pm, 1:00 pm – 4:30 pm**Service Area:** Collin County**Medical Services Offered:** Pediatrics & Friday shot clinic**Application Process:** Appointment required**Client Must Bring:** ID**Language Options:** Spanish available

**Fee:** Medicaid, Chip, and no insurance (\$25.00 for 1<sup>st</sup> visit), must not have insurance to qualify for sliding scale (\$5.00 – \$60.00); shots \$5.00, children’s physicals \$100.00, lab fee \$10.00

**Presbyterian Community Medical Center**

T. 972.509.4554

900 East Park, Suite. 100, Plano, TX 75074

**Hours:** Mon-Fri 8:00 am – 5:00 pm (closed 12:00 pm – 1:00 pm)

**Service Area:** Call for service area

**The Stewpot Clinic**

T. 214.746.2785

408 Park Ave., Dallas, TX 75201

**Hours:** Mon, Wed, Thu & Fri 8:00 am – 3:45 pm; Tue 8:00 am – 2:45 pm

**Service Area:** Homeless

**Urban Inter-Tribal Center of Texas**

T. 214.941.1050

209 E. Jefferson Blvd., Dallas, TX 75203

**Hours:** Mon – Thu 8:00 am – 5:00 pm; Fri 8:00 am – 12:00 pm

**Service Area:** Call for eligibility requirements

**Medical Services Offered:** Native American or Alaskan Only Family Practice (newborn to adult) & women’s health

**Application Process:** walk-ins and appointments welcomed

**Client Must Bring:** ID or CDIB (certificate degree of Indian blood)

**Language Options:** English only

**Fee:** Free

**Website:** [www.uihi.org](http://www.uihi.org)

**Parkland Community Oriented Primary Care (PCOPC)**

**Administration telephone:** 214.590.0100; call Mon-Fri 8:00 am – 4:30 pm with questions.

**Parkland Nurse Line:** 214-266-8777

**Parkland Memorial Hospital**

5201 Harry Hines Blvd, Dallas, TX 75235

T. 214.590.8000

**NOTE: All of the PCOPC health centers listed below require appointments.**

**Bluitt-Flowers Health Center**

303 East Overton Rd, Dallas, TX 75216

**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

T. 214.266.4200

F. 214.266.4218

**DeHaro-Saldivar Health Center**

1400 North Westmoreland, Dallas, TX 75211

**Hours:** Mon-Thu 8:00 am – 6:00 pm; Fri-Sat 8:00 am – 5:00 pm (Sat. urgent care)

T. 214.266.0500

F. 214.266.0554

**E. Carlyle Smith, Jr. Health Center**

801 Conover Dr, Grand Prairie, TX 75051

**Hours:** Mon-Fri 8:00 am – 6:00 pm

T. 214.266.3400

F. 214.266.3499

**East Dallas Health Center**

3320 Live Oak, Dallas, TX 75204

**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

T. 214.266.1000

F. 214.266.1128

**Family Medicine Clinic**

5920 Forest Park Dr. Suite 601, Dallas, TX 75235

**Hours:** Mon-Fri 8:00 am – 4:30 pm

T. 214.266.0312

**Garland Health Center**

802 Hopkins, Garland, TX 75040

**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 7:30 am – 5:00 pm

T. 214.266.0700

F. 214.266.0656

**Irving Health Center**

1800 N. Britain Rd, Irving, TX 75061

**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

T. 214.266.3000

F. 214.266.3050

**Oak West Health Center**

4201 Brook Spring Dr, Dallas, TX 75224

**Hours:** Wed 7:30 am – 6:00 pm; Thu-Fri 8:00 am – 5:00 pm

T. 214.266.1450

F. 214.266.1455

**Pediatric Primary Care Center**

6300 Harry Hines Blvd, Suite 101, Dallas, TX 75235

**Hours:** Mon-Fri 8:00 am – 5:00 pm

T. 214.266.0100

F. 214.266.0113

**Southeast Dallas Health Center** T. 214.266.1600  
9202 Elam Rd, Dallas, TX 75217 F. 214.266.1790  
**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

**Vickery Health Center** T. 214.266.0350  
8224 Park Ln, Suite 130, Dallas, TX 75231 F. 214.266.0362  
**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

**Parkland Women’s Health Center Locations** Customer Hotline: 214.590.4900

**DeHaro-Saldivar Health Center** T. 214.266.0580  
1400 North Westmoreland, Dallas, TX 75211 F. 214.266.0554  
**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

**E. Carlyle Smith, Jr. Health Center** T. 214.266.3400  
801 Conover Dr, Grand Prairie, TX 75051 F. 214.266.3499  
**Hours:** Mon-Fri 8:00 am – 5:00 pm

**East Dallas Health Center** T. 214.266.1200  
3320 Live Oak, 5<sup>th</sup> floor, Dallas, TX 75204 F. 214.266.1128  
**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

**Garland Health Center** T. 214.266.0780  
802 Hopkins, 2<sup>nd</sup> floor, Garland, TX 75040  
**Hours:** Tue-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

**Irving Health Center**  
1800 N. Britain Rd, Irving, TX 75061 T. 214.266.3000  
**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm F. 214.266.3049

**Lakewest Health Center** T. 214.266.0900  
3737 Goldman Ave, Dallas, TX 75217 F. 214.266.0922  
**Hours:** Mon, Tue, Thu, Fri 7:30 am – 6:00 pm; Closed Wed

**Maple Women’s Health Center** T. 214.266.0130  
6300 Harry Hines Blvd, Suite 600, Dallas, TX 75235 F. 214.266.0144  
**Hours:** Mon-Fri 7:30 am – 6:00 pm

**Oak West Health Center** T. 214.266.1400  
4201 Brook Spring, Dallas, TX 75224 F. 214.266.1455  
**Hours:** Wed 7:30 am – 6:00 pm; Thu 8:00 am – 5:00 pm

**Vickery Health Center (prenatal care only)** T. 214.266.0266  
8224 Park Ln, Suite 130, Dallas, TX 75231 F. 214.266.3776  
**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 8:00 am – 5:00 pm

## **Parkland's Youth & Family Health Centers**

### **Amelia Flores/White Rock Youth & Family Health Center**

At Bryan Adams High School

9941 Lingo Lane, Dallas, TX 75228

T. 972.502.4100

**Hours:** Tue & Thu 8:00 am – 6:00 pm

### **Balch Springs Youth & Family Health Center**

At Balch Springs Middle School

701 Cheyenne Rd, Dallas, TX 75217

T. 214.266.1257

**Hours:** Mon 8:00 am – 6:00 pm; Wed & Thu 8:00 am – 12:00 pm

### **Eddie B. Johnson Youth & Family Health Center**

At Lincoln High School

5000 S. Malcolm X Blvd, Dallas, TX 75215

T. 972.749.5925

**Hours:** Mon & Wed 8:00 am – 7:00 pm

### **Fair Oaks Youth & Family Center**

At Emmett Conrad High School

7502 Fair Oaks Ave, Dallas, TX 75231

T. 214.266.0200

**Hours:** Tue & Thu 8:00 am – 6:00 pm

### **Kiosco Youth & Family Health Center**

At Cary Middle School

10034 Hedgeway Dr, Dallas, TX 75229

T. 972.502.4060

**Hours:** Mon & Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

### **North Oak Cliff Youth & Family Health Center**

At Greiner Middle School

501 S. Edgefield, Dallas, TX 75208

T. 972.502.4000

**Hours:** Tue & Thu 8:00 am – 6:00 pm by appointment only

### **Red Bird Youth & Family Health Center**

At TW Browne Middle School

3803 Boulder Dr, Dallas, TX 75233

T. 972.502.4020

**Hours:** Mon-Thu 8:00 am – 5:00 pm; Fri 8:00 am – 12:00 pm

### **Seagoville Youth & Family Health Center**

At Seagoville Middle School

15800 Seagoville Rd, Dallas, TX 75253

T. 972.892.7180

**Hours:** Mon-Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

### **Vivian Field Youth & Family Health Center**

13551 Dennis Lane, Farmers Branch, TX 75234

T. 214.266.2305

**Hours:** Mon-Thu 8:00 am – 6:00 pm

**West Dallas Youth & Family Health Center**

At Pinkston High School

3131 N. Hampton Rd, Dallas, TX 75212

**Hours:** Mon & Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

**T. 214.266.2300**

**Woodrow Youth & Family Center**

Woodrow/Long High School

6006 Reiger Ave, Dallas, TX 75214

**Hours:** Mon & Wed 8:00 am – 6:00 pm; Fri 8:00 am – 12:00 pm

**T. 972.502.4120**

## **DENTAL CLINICS**

<b>Baylor College of Dentistry</b> 3302 Gaston, Dallas, TX 75246 <b>Hours:</b> Mon-Fri 8:00 am – 5:00 pm <b>Service Area:</b> City of Dallas	T. 214.828.8441
<b>Bluitt-Flowers COPC Dental Clinic</b> 303 North Overton Rd., Dallas, TX 75216 <b>Hours:</b> Mon-Fri 8:00 am - 4:30 pm <b>Service Area:</b> No zip code restrictions	T. 214.266.4280
<b>Community Dental Center of Farmers Branch/Carrollton</b> 13551 Dennis Ln., Dallas, TX 75234 <b>Hours:</b> Tue , Wed & Thu (school months open Wed) 8:00 am – 4:30 pm <b>Service Area:</b> Call for service area	T. 972.241.2259
<b>Community Dental Center at Irving Health Center</b> 1800 North Britain Road, Irving, TX 75061 <b>Hours:</b> Mon - Fri 8:00 am – 4:30 pm <b>Service Area:</b> Call for service area	T. 214.266-3170
<b>Community Dental Center of McKinney</b> 825 N. McDonald Suite 130, McKinney, TX 75069 <b>Hours:</b> Mon-Fri 8:15 am – 4:15 pm <b>Service Area:</b> Call for service area	T. 972.548.5580
<b>Community Dental Center at Parkland Amelia Court</b> 1936 Amelia Court, Dallas, TX 75235 <b>Hours:</b> Mon - Fri 8:00 am – 4:30 pm <b>Service Area:</b> Call for service area	T. 214.590.5518
<b>Community Dental Center of Plano</b> 900 E. Park Blvd., Suite 180, Plano, TX 75074 <b>Hours:</b> Mon – Fri 8:00 am – 4:30 pm <b>Service Area:</b> Call for service area	T. 972.633.3380
<b>Community Dental Center at Vickery Meadow</b> 8224 Park Lane #125, Dallas TX 75231 <b>Hours:</b> Mon - Fri 8:00 am – 4:30 pm <b>Service Area:</b> Call for service area	T. 214.987.1131
<b>DeHaro-Saldivar COPC Dental Clinic</b> 1400 North Westmoreland, Dallas, TX 75211 <b>Hours:</b> Mon-Fri 8:00 am - 4:30 pm (lunch 12:00-12:30 pm) <b>Service Area:</b> City of Dallas; City of Irving	T. 214.266.0630



**Dental Clinic of Collin County** T. 972.633.3380  
900 East Park Blvd. Suite 180, Plano, TX 75075  
**Hours:** Mon-Fri 8:15 am – 4:30 pm (lunch 12:00-12:30 pm)  
**Service Area:** Call for service area

**East Dallas COPC Dental Clinic** T. 214.266.1170  
3320 Live Oak, Dallas, TX 75204  
**Hours:** Mon-Fri 8:00 am - 4:30 pm (lunch 12:00-12:30 pm)  
**Service Area:** City of Dallas

**Garland COPC Dental Clinic** T. 214.266.0760  
802 Hopkins St., Garland, TX 75040  
**Hours:** Mon-Fri 8:00 am - 4:30 pm (lunch 12:00-12:30 pm)  
**Service Area:** All zip codes in Dallas County

**Los Barrios Unidos Community Dental Clinic** T. 214.651.8693  
809 Singleton Blvd., Dallas TX 75212  
**Hours:** Mon-Fri 8:00 am – 4:00 pm (by appointment only, children only 6 mo. – 16 yrs.)  
**Service Area:** Call for service area

**Martin Luther King Jr. Family Clinic** T. 214.426.3645  
2922 B Martin Luther King Jr. Blvd., Dallas, TX 75215  
**Hours:** Mon-Tue 8 am – 7 pm; Wed 10 a – 7 pm; Thu 9:30 am – 7 pm; Fri 8 am – 5 pm  
**Service Area:** City of Dallas

**Mission East Dallas** T. 972.682.8917  
2914 Oates Dr., Dallas, TX 75228  
**Hours:** By appt. only  
**Service Area:** 75040, 75041, 75042, 75043, 75044, 75049, 75050, 75180, 75181, 75182, 75217, 75218, 75227, 75228, 75231, 75243, 75253

**North Dallas Shared Ministries** T. 214.358.8705  
2875 Merrell Rd., Dallas, TX 75229  
**Hours:** 1<sup>st</sup> and 3<sup>rd</sup> Fri 7:30 am, Adults only  
**Service Area:** 75001, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75244, 75247, 75248, 75251, 75252, 75254, 75287

**The Stewpot Dental Clinic** T. 214.746.2785  
1822 Young St., Dallas, TX 75201  
**Hours:** Mon – Fri 8:00 am – 4:00 pm (closed 12:30 – 1:00 pm)  
**Service Area:** Homeless

**Urban Inter-Tribal Center of Texas** T. 214.941.1050  
209 Jefferson Blvd., Dallas, TX 75203  
**Hours:** Wed, Thu & Fri 8:00 am – 5:00 pm  
**Service Area:** Call for service area

# **HOUSING, SHELTERS, and RECOVERY PROGRAMS**

## **TRANSITIONAL HOUSING**

### **Family Gateway**

711 S. Saint Paul St., Dallas, TX 75201

T. 214.741.6515

F. 214.884.3110

### **Genesis Women's Shelter**

PO Drawer G, Dallas, TX 75208

T. 214.946.HELP

F. 214.948.6814

### **Housing Crisis Center**

4210 Junius St., Dallas, TX 75246

T. 214.828.4244

F. 214.828.9623

### **Interfaith Housing Coalition**

5600 Ross Ave., Dallas, TX 75206

PO Box 720206, Dallas, TX 75372-0206

T. 214.827.7220

F. 214.451.3198

### **Metrocare Services**

1340 River Bend Dr., Dallas, TX 75247

T. 214.743.1200

F. 214.630.3469

### **Our Friends Place**

2501 Oak Lawn Ave. Suite 500, Dallas, TX 75219

T. 214.520.6268

**TLC** T. 214.826.7383

F. 214.526.6219

### **Promise House**

224 W. Page, Dallas, TX 75208

T. 214.941.8578

F. 214.941.8670

### **Shared Housing Center**

402 N. Good Latimer, Dallas, TX 75204

T. 214.821.8510

F. 214.828.1499

### **The Bridge**

1818 Corsicana, Dallas, TX 75201

T. 214.670.1100

### **Union Gospel Mission**

3211 Irving Blvd., Dallas, TX 75247

T. 214.637.6117

F. 214.634.8340

## **SHELTERS**

<b>Austin Street Centre</b> 2929 Hickory St., Dallas, TX 75226	T. 214.428.4242 F. 214.428.8158
<b>The Bridge</b> 1818 Corsicana St, Dallas, TX 75201	T.214.670.1100
<b>Brighter Tomorrows</b> PO Box 532151, Grand Prairie, TX 75053	T. 972.254.4003 <b>24 Hr</b> 972.262.8383 F. 972.237.2565
<b>Dallas Life Foundation</b> 1100 Cadiz St., Dallas, TX 75215	T. 214.421.1380 F. 214.426.5114
<b>The Family Place</b> PO Box 7999, Dallas, TX 75209	T. 214.559.2170 F. 214.443.7797
<b>Friends of the Family</b> PO Box 640, Denton, TX 76202	T. 972.219.2829 F. 940.383.1816
<b>Genesis Women's Shelter</b> PO Drawer G, Dallas, TX 75208	T. 214.946.HELP F. 214.948.6814
<b>Hope's Door</b> (abused women and their children) 820 Ave F. Suite 100, Plano, TX 75074	T. 972.442.2911 F. 972.423.4154
<b>Mosaic Family Services</b> 4144 N. Central Expy Suite 530, Dallas, TX 75204	T. 214.821.5393 <b>Shelter:</b> 214.823.4434 F. 214.821.0810
<b>New Beginning Center</b> 218 N. 10 <sup>th</sup> St., Garland, TX 75040	T. 972.276.0423 <b>24 Hr</b> 972.276.0057 F. 972.276.1344
<b>Promise House</b> (youth shelter) 224 W. Page, Dallas, TX 75208	T. 214.941.8578 F. 214.941.8670
<b>Reconciliation Outreach</b> 4311 Bryan St., Dallas, TX 75204	T. 214.545.6500 F. 214.824.3961
<b>Salvation Army – Carr P. Collins Social Service Center</b> 5302 Harry Hines Blvd., Dallas, TX 75235 PO Box 35928, Dallas, TX, 75235-0928	T. 214.424.7000 F. 214.424.5234
<b>The Samaritan Inn</b> 1710 N. McDonald St., McKinney, TX 75071	T. 972.542.5302 F. 972.569.9988

**Union Gospel Mission**  
3211 Irving Blvd., Dallas, TX 75247

**T. 214.637.6117**  
**F. 214.634.8340**

**Union Gospel Mission—Center of Hope**  
4815 Cass St., Dallas, TX 75235

**T. 214.638.2988**  
**F. 214.637.2790**

**RECOVERY PROGRAMS**

**Dallas Life Foundation**  
1100 Cadiz St., Dallas, TX 75215

**T. 214.421.1380**  
**F. 214.426.5144**

**The Magdalen House**  
1302 Redwood Circle, Dallas, TX 75218

**T. 214.324.9261**  
**F. 214.324.5299**

**Nexus Recovery Center**  
8733 La Prada Dr., Dallas, TX 75228

**T. 214.321.0156**  
**F. 214.321.3096**

## **PUBLIC PROGRAMS**

### **DALLAS COUNTY WELFARE (DEPARTMENT OF HEALTH AND HUMAN SERVICES)**

T. 214.819.1800

Dallas County Health and Human services provides short-term emergency financial assistance to eligible Dallas County residents. DCHHS's program functions as a safety net for indigent residents. The county's welfare program is temporary and serves to assist residents until they are able to return to work or until they are able to gain assistance from other resources. Walk-ins and appointments welcome.

**Services Provided:** Rent, room & board, utilities, transportation, food

**Eligibility:** Dallas County residents (excluding 75287) who are disabled and without household income.

**Client Must Bring:** ID card for head of household; SS cards and proof of all income earned (or unearned) for all household members; medical statement signed by doctor detailing patient's current condition and length of disability; award letters and documents detailing benefits received

**Limitations:** If an applicant receives housing assistance from any other source, he/she is not eligible for welfare services provided by DCHHS.

#### **Pharmacy Savings Plan**

The Coast2Coast Rx card allows all county residents, regardless of income, age, or health status to participate in the discount prescription drug card program. The prescription card is free and may be used at all pharmacy chains and most independent pharmacies in Dallas County. Even pets and family members living outside the county are able to take part in the program. The program also offers lab and imaging test discounts.

To print the discount card, check prescription prices, and view the nearest participating locations, visit [www.coast2coastrx.com/dallastx](http://www.coast2coastrx.com/dallastx).

**HOPWA:** Housing Opportunities for People With AIDS: housing opportunities and rent assistance for persons with AIDS or who are HIV positive. T. 214.819.2844

**CEAP:** Comprehensive Energy Assistance Program: periodic utility assistance for elderly, disabled, and working poor. T. 214.819.1848

**Disabled:** Temporary Financial Assistance (housing and utilities) and food vouchers for those who are unable to work, without any income, and under a doctor's care. T. 214.819.1800

**METROCARE SERVICES**

Provides services for adults and children with mental retardation or mental illness in Dallas County. Some services include: in home and family support, intermediate care facilities, transitional living services, behavioral and psychiatric services, vocational development and support, early childhood intervention, homeless outreach, child/adolescent mental health programs, and programs for juvenile offenders.

Administrative Office:  
1380 Riverbend Dr., Dallas, TX 75247  
**Hours:** Mon-Fri 8:00 am – 5:00 pm

**T.** 214.743.1200  
**F.** 214.630.3469

**LIFENET COMMUNITY BEHAVIORAL HEALTHCARE**

Provides clinical services, supportive housing services, supportive employment services, and child services to the homeless, the mentally ill, and the chemically dependent in Dallas County.

Administrative Office:  
9708 Skillman St., Dallas, TX 75243  
**Hours:** Mon-Fri 8:00 am – 5:00 pm

**T.** 214.221.5433  
**F.** 214.932.1977

## **SOCIAL SECURITY**

**T. 1.800.772.1213**

NOTE: This is a toll-free number that operates Monday through Friday from 7:00 am to 7:00 pm. Recorded information and services are available 24 hours a day/7 days a week (includes weekends and holidays) for individuals with touch-tone phones. Individuals who are deaf or hard of hearing may call the toll-free TTY number, 1.800.325.0778, Monday through Friday from 7:00 am to 7:00 pm. Please have Social Security number ready upon calling.

### **Social Security Administration Locations**

10824 N. Central Expressway  
Dallas, TX 75231                      **T. 1.800.772.1213**

3231 MLK Jr. Blvd.  
Dallas, TX 75210                      **T. 1.800.772.1213**

2300 Dunson Dr.  
Balch Springs, TX 75180              **T. 1.800.772.1213**

10570 N. Westmoreland, Suite 100  
Dallas, TX 75211                      **T. 1.800.772.1213**

7330 S. Westmoreland  
Dallas, TX 75211                      **T. 1.800.772.1213**

**TEXAS DEPARTMENT OF HEALTH AND HUMAN SERVICES**

(Food Stamps (SNAP), Medicaid, TANF)

**1228 A E. Ledbetter Dr., Dallas, TX 75216**

**Hours:** Mon – Fri 7:30 am – 5:00 pm

**Serves zip codes:** 75136, 75216, 75232, 75339

**T.** 214.372.4671

**F.** 214.302.5180

**1010 Cadiz, Bldg. B, Suite. 100, Dallas, TX 75215**

**Hours:** Mon – Fri 7:30 am – 5:00 pm

**Serves zip codes:** 75215, 75315, 75371, 75207, 75212

**T.** 214.421.7722

**F.** 214.565.6958

**2020 N. Masters Dr., Dallas, TX 75217**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75180, 75181, 75217, 75227, 75228, 75253

**T.** 972.216.0087

**F.** 972.882.8299

**5455 Blair Rd. Dallas, TX 75231**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75205, 75209, 75214, 75225, 75230, 75231, 75240, 75241, 75251, 75254, 75372, 75382

**T.** 214.750-4619

**F.** 214.891.0513

**3910 Gaston Ave. Suite 200, Dallas, TX 75204**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75201, 75202, 75204, 75206, 75210, 75219, 75221, 75223, 75226, 75242, 75246, 75250, 75270, 75313, 75360

**T.** 214.827.5210

**F.** 214.818.4898

**10939 B Shady Trail, Dallas, TX 75220**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75001, 75006, 75007 (Dallas Co. only), 75008, 75220, 75229, 75234, 75235, 75244, 75247, 75248, 75252 (Dallas Co. only), 75257, 75275, 75287 (Dallas Co. only)

**T.** 214.351.6231

**F.** 214.350.0374

**1111 W. Ledbetter Dr., Suite. 400, Dallas, TX 75224**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75137, 75138, 75203, 75208, 75211, 75224, 75233, 75236, 75376

**T.** 214.372.6370

**F.** 214.302.4275

**1467 Acton Ave., Duncanville, TX 75137**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75104, 75115, 75116, 75137, 75154 (Dallas Co. only), 75237, 75249

**T.** 972.709.8075

**F.** 972.708.6104

**2707 N. Kaufman, Ennis, TX 75119**

**Hours:** Mon – Fri 8:00 am - 5:00 pm

**Serves zip codes:** 75101, 75119, 75120, 75125

**T.** 972.875.6571

**F.** 972.875.2578

**801 W. Freeway, Suite 300, Grand Prairie, TX 75051**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75050, 75051, 75052, 75053

**T.** 972.262-4888

**F.** 972.642.0462



**440 S. Nursery Rd, Suite 200, Irving, TX 75060**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75019, 75038, 75039, 75060, 75061, 75062, 75063

**T. 972.579.3080**

**F. 972.579.1062**

**901 N. McDonald, Suite 800, McKinney, TX 75069**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75002, 75009, 75013, 75023, 75024, 75025, 75026, 75034 (Collin Co. only), 75035, 75069 (Collin Co. only), 75070, 75074, 75075, 75078 (Collin Co. only), 75080 (Collin Co. only), 75086, 75093, 75094, 75097, 75098, 75121, 75164, 75166, 75173, 75252, 75287 (Collin Co. only), 75407, 75409, 75424, 75442, 75454, 75485, 75995 (Rural)

**T. 972.562.5832**

**F. 972.547.5929**

**6500 Northwest Dr., Suite 300, Mesquite, TX 75150**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75040, 75041, 75043, 75088, 75150, 75182, 75185, 75218

**T. 972.681.9778**

**F. 972.682.3261**

**201 Malloy Bridge, Seagoville, TX 75159**

**Hours:** Mon – Fri 8:00 am – 5:30 pm

**Serves zip codes:** 75141, 75149, 75159, 75172, 75180, 75181, 75253, 75336

**T. 972.287.1174**

**F. 972.287.6936**

**1059 S. Sherman Suite 100, Richardson, TX 75081**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75042, 75044, 75045, 75046, 75047, 75048, 75080, 75081, 75082, 75083, 75085, 75089, 75238, 75243, 75355, 75374

**T. 972.480.5000**

**3612 E. McKinney, Denton, TX 76209**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75034, 75209, 75287

**T. 940.320.5700**

**2525 E. Hwy 75 Suite B, Kaufman, TX 75142**

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Serves zip codes:** 75114, 75118, 75126, 75142, 75143, 75147, 75151, 75158, 75159, 75160, 75161, 75169, 75474

**T. 972.932.9160**

## TEXAS DEPARTMENT OF PUBLIC SAFETY

### Requirements for Texas ID or DL (must present one of the following)

**US Citizens:** U.S. passport book or card; Birth certificate issued by a U.S. state, U.S. territory or District of Columbia; For U.S. citizens born abroad—Certificate of Report of Birth (DS-1350 or FS-545) or Consular Report of Birth (FS-240) issued by the U.S. Department of State; U.S. Certificate of Citizenship or Certificate of Naturalization (N-560, N-561, N-645, N-550, N-55G, N-570 or N-578); U.S. Department of Justice Immigration and Naturalization Service U.S. Citizen ID Card (Form I-197 or I-179)

**U.S. Nationals, Lawful Permanent Residents, Refugees, or Asylees:** U.S. passport that reads, "THE BEARER IS A UNITED STATES NATIONAL AND NOT A UNITED STATES CITIZEN" on the last page; Permanent Resident Card (Form I-551); Foreign passport with attached temporary I-551 (immigrant visa endorsed with ADIT stamp); Passport or I-94 stamped "Approved I-551"; Passport or I-94 stamped "Processed for I-551"; Permit to Reenter the United States (Form I-327); I-94 or passport with annotation "Section 207" or "refugee"; Refugee Travel Document (Form I-571); I-688B coded 274a.12(a)(3); I-766 with category A3 or A03; I-94 or passport with annotation "Section 208" or "asylee"; I-688B coded 274a.12(a)(5); I-766 with category A5 or A05; Refugee Travel Letter with photo, stamped by Customs and Border Protection

**Temporary Visitors:** A document (or combination of documents) issued by the U.S. Department of Justice, U.S. Department of State, U.S. Department of Homeland Security or U.S. Citizenship and Immigration Services that shows lawful temporary admission to the U.S.

### Carrollton

2625 Old Denton Rd. Ste. 464, Carrollton, TX 75007

T. 972.245.5800

**Hours:** Mon, Wed, Thu, Fri 8:00 am – 5:00 pm; Tue 8:00 am – 6:00 pm

### Cedar Hill

116 West Beltline Ste. 2, Cedar Hill, TX 75104

T. 469.272.9301

**Hours:** Mon-Fri 8:00 am – 5:00 pm

### Dallas

4445 Saturn Rd. Ste. A, Garland, TX 75041

T. 214.861.3700

**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 7:30 am – 5:00 pm

11411 E. Northwest Highway, Suite. 111, Dallas, TX 75218

T. 214.553.0033

**Hours:** Mon-Fri 8:00 am – 5:00 pm

5610 Red Bird Center Dr., Suite 500, Dallas, TX 75237

T. 214.330.3958

**Hours:** Mon-Thu 7:30 am – 5:00 pm; Fri 8:00 am – 5:00 pm

### Garland

4445 Saturn Rd. Ste. A, Garland, TX 75041

T. 214.861.2125

**Hours:** Mon-Thu 7:30 am – 6:00 pm; Fri 7:30 am – 5:00 pm

### Grand Prairie

550 South Carrier Parkway, Suite. 570, Grand Prairie, TX 75051

T. 972.264.6598

**Hours:** Mon-Fri 8:00 am – 5:00 pm

**Irving**

1003 West 6<sup>th</sup> Street, Irving, TX 75060

T. 972.253.4171

**Hours:** Mon-Thu 7:30 am – 5:00 pm; Fri 8:00 am – 5:00 pm

**Lewisville**

190 N. Valley Pkwy., Suite 201, Lewisville, TX 75067

T. 972.221.8081

**Hours:** Mon-Fri 8:00 am – 5:00 pm

**Plano**

2109 W. Parker Rd., Suite 224, Plano, TX 75023

T. 972.867.4221

**Hours:** Mon, Wed, Thu, Fri 8:00 am – 5:00 pm; Tue 8:00 am – 6:00 pm

**Rockwall**

1111 Ridge Rd., Rockwall, TX 75087

T. 972.204.7300

**Hours:** Mon-Fri 8:00 am – 5:00 pm

## **FOOD PROGRAMS**

### **MEALS ON WHEELS:**

Home-delivered meals for elderly or disabled. Individual must be home bound with no caretaker and no meals from any other source. Illness or old age must prevent normal activity in order for client to receive meals.

Dallas County:

1440 West Mockingbird Ln. #500, Dallas, TX 75247

T. 214.689.0000

Collin County:

600 N. Tennessee St., McKinney, TX 75069

T. 972.562.6996

Denton County:

180 Malone, Denton, TX 76201

T. 940.382.2224

### **WIC (Women, Infants, and Children)**

#### **SUPPLEMENTAL FOOD PROGRAM**

T. 214.670.7200

Administration: City of Dallas, Texas Department of Health and Human Services  
2377 Stemmons Fwy., Suite 400, Dallas, TX 75207

WIC qualifications are based on household income and the number of people in the family. Clients approved for Food Stamps, Medicaid, or TANF will automatically qualify for WIC. WIC services include supplemental food and formula for all income eligible pregnant women, nursing mothers, and children up to the age of 5 in Dallas County. There are bilingual workers at every location.

**2922 B MLK, Jr. Blvd., Dallas, TX 75215**

T. 214.670.8506

**Hours:** Mon, Tue, Thu, Fri 8:00 am – 5:00 pm; Wed 9:30 am – 6:30 pm

**351 W. Jefferson Blvd., Dallas, TX 75208**

T. 214.670.7486

**Hours:** Mon-Thu 7:30 am – 4:30 pm

**3910 Gaston, Dallas, TX 75246**

T. 214.670.7334

**Hours:** Mon, Wed, Thu, Fri 7:30 am – 4:30 pm; Tue 9:30 am – 6:30 pm; call for Saturday appt.

**6925 Lake June, Dallas, TX 75217**

T. 214.670.8650

**Hours:** Mon-Fri 7:30 am – 5:30 pm

**1235 S. Josey Ln. Suite 518, Dallas, TX 75006**

T. 972.418.7737

**Hours:** Mon, Tue, Thu, Fri 7:30 am – 4:30 pm; Wed 9:30 am – 6:30 pm

**801 S. Hwy. 161 Suite 400, Grand Prairie, TX 75051**

T. 214.670.7200

**Hours:** Mon-Fri 7:00 am – 4:30 pm; 2<sup>nd</sup> & 3<sup>rd</sup> Sat 7:30 am – 4:30 pm

**1111 W. Airport Fwy. Suite 237, Irving, TX 75062**

T. 214.670.7200

**Hours:** Mon-Fri 7:00 am – 4:30 pm; 2<sup>nd</sup> & 3<sup>rd</sup> Sat 7:30 am – 4:30 pm

<b>2645 S. Lancaster Rd., Dallas, TX 75216</b> <b>Hours:</b> Mon-Fri 7:30 am – 4:30 pm	T. 214.670.7509
<b>3050 S. 1<sup>st</sup> St. Suite 207, Garland, TX 75041</b> <b>Hours:</b> Mon-Fri 7:30 am - 6:30 pm	T. 972.271.5687
<b>2415 NW Hwy, Suite 107, Dallas, TX 75220</b> <b>Hours:</b> Mon-Fri 7:30 am – 6:30 pm	T. 214.670.6565
<b>8001 LBJ Fwy., Suite 200, Dallas, TX 75251</b> <b>Hours:</b> Mon-Fri 7:30 am – 6:30 pm	T. 214.670.6562
<b>1111 W. Ledbetter, Suite 900, Dallas, TX 75224</b> <b>Hours:</b> Mon-Fri 7:30 am – 6:30 pm	T. 214.670.6814
<b>3302 N. Buckner, Suite 124 &amp; 130, Dallas TX 75228</b> <b>Hours:</b> Mon – Fri 7:00 am – 4:30 pm	T. 214.670.8225
<b>1110 Santa Fe Trail Suite 1, Duncanville, TX 75137</b> <b>Hours:</b> M-Th 7:30a – 4:30p; F 7:30a – 1:30p; 1 <sup>st</sup> & 3 <sup>rd</sup> S 7:30a – 4:30p (closed Mon after 1 <sup>st</sup> Sat)	T. 214.670.6875
<b>2377 N. Stemmons Fwy. Suite 400, Dallas, TX 75207</b> <b>Hours:</b> Mon – Fri 7:30 am – 4:30 pm	T. 214.670.7205
<b>1113 E. Jefferson Blvd., Dallas, TX 75203</b> <b>Hours:</b> 1 <sup>st</sup> Tue 8:00a – 5:00p; 3 <sup>rd</sup> Tue 1:00a – 5:00p (restricted to Urban Intertribal clients)	T. 214.941.1050
<b>10260 N. Central Expwy. Suite 220, Dallas, TX 75231</b> <b>Hours:</b> Mon, Tue, Thu & Fri 7:30 am – 4:30 pm; Wed 9:30 am – 6:30 pm	T. 214.939.2275

## **EMPLOYMENT PROGRAMS**

### **TEXAS WORK FORCE COMMISSION**

The state government agency that oversees and provides workforce development services to employers and job seekers in Texas.

**General Office Hours:** Mon – Fri 8:00 am – 5:00 pm

Dallas Area Management Office

1201 Main St. Suite 2700, Dallas, TX 75202

T. 214.290.1031

### **Teleserve number for Texas Work Force Commission**

T. 1.800.558.8321

Automated system which provides unemployment weekly benefit, maximum benefit, paid, and balance information. Also provides status of claim.

### **Work Force Center Locations:**

2922 MLK Dr.  
Dallas, TX 75215

T. 214.421.2460

3402 Buckner Blvd. Suite 308  
Dallas, TX 75258

T. 972.288.2703

217 N. 10<sup>th</sup>  
Garland, TX 75040

T. 972.276.8361

801 S. Hwy 161 Suite 500, 5<sup>th</sup> floor  
Grand Prairie, TX 75051

T. 972.264.5881

2110 N. Galloway Suite 116  
Mesquite, TX 75150

T. 972.329.1948

7330 S. Westmoreland Suite 250  
Dallas, TX 75237

T. 972.709.5377

Garland Day Labor Center  
2007 Saturn Rd., Garland, TX 75041

T. 972.864.1739

5955 Alpha Rd. Suite 200  
Dallas, TX 75240

T. 972.388.5600

## **AGENCY DESCRIPTIONS**

Legend: SS = Social Security; BC = Birth Certificate

### **AIDS SERVICES OF DALLAS**

PO Box 4338, Dallas, TX 75208-0338

T. 214.941.0523

F. 214.941.8144

**Services Offered:** Permanent supportive housing: breakfast & lunch 5 days/week; Supper Club evening meals program; housing program (including assisted living and medically supportive housing); transportation; case management; medical case management and home health care

**Hours:** Wed beginning promptly at 9:00 am; Fri beginning promptly at 9:00 am

**Eligibility Requirements:** Individuals and families are served. At least one member of the household must be HIV Positive or have diagnosis of AIDS. Services provided to residents of: Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hunt, Kaufman, Navarro and Rockwall counties.

**Clients Must Bring:** Picture ID; SS card, if available and BC for self; proof of income; letter of diagnosis

**Application Process:** Walk-in

**Language Options:** Spanish speakers available

**Limits:** No limits

**Website:** [www.aidsdallas.org](http://www.aidsdallas.org)

**Email:** [dmaison@aidsdallas.org](mailto:dmaison@aidsdallas.org)

### **AUSTIN STREET CENTRE**

2929 Hickory St., Dallas, TX 75226

T. 214.428.4242

F. 214.428.8158

**Services Offered:** Emergency overnight shelter; evening meals; showers; clean clothes; psychiatric and medical care; Work Therapy Program; Day Program; Step-Up Rehabilitation Program; group and individual therapy

**Hours:** 7 days a week, 4:00 pm – 6:00 am

**Eligibility Requirements:**

- Clients: men - 45 and up; women - 18 and up, children - with parent or legal guardian
- Clients must be drug and alcohol free and must present legal documentation

**Clients Must Bring:** Picture ID (MUST have clear photo)

**Application Process:** Walk-in / First Come - First Serve

**Language Options:** Spanish speakers sometimes available

**Limits:**

- Up to 425, but can adjust within fire code compliance during an emergency
- No set time limit for clients to stay at the shelter

**Website:** [www.austinstreet.org](http://www.austinstreet.org)

**Email:** [shelterspk@aol.com](mailto:shelterspk@aol.com)

**BAPTIST BENEVOLENT MINISTRIES OF IRVING**

114 E. 2<sup>nd</sup> St., Irving, Texas 75060

T. 972.254.0973

**Services Offered:** Food Bank

**Hours:** Mon, Tue, Wed, Fri 10:00 am – 1:30 pm

**Eligibility Requirements:** Client must be an Irving resident

**Clients Must Bring:** Picture ID for self and all in household, proof of Irving residency (any legal mail: utility bill, car registration, etc.)

**Application Process:** Walk-in

**Language Options:** Spanish speakers sometimes available; please bring interpreter if needed

**Other Programs:** Counseling available

**Email:** information@bbmoi.org

**BETHLEHEM FOUNDATION**

1159 West Camp Wisdom Road, Dallas, Texas 75232

T. 214.371.3407

**Mailing:** PO Box 764026, Dallas, TX 75376

F. 214.371.6998

**Services Offered:** Food, clothes; rental and utility assistance; toiletries; furniture and other household items (for clients in transition or disaster survivors)

**Limits:** Minimum placement for homeless clients

**Other Programs:** Juvenile and adult restitution

**Hours:** Shelter is open 24 hours a day, 7 days a week; Outreach center is open M-F, 9:00 am – 5:00 pm

**Eligibility Requirements:** Clients must live in the city of Dallas; priority southern sector.

**Application Process:** Clients must bring proof of ID: picture and social security card

**Language Options:** Spanish speakers available

**THE BRIDGE**

1818 Corsicana St, Dallas, TX 75201

T. 214.670.1100

**Services Offered:** Emergency and transitional shelters, meals, health care, job assistance, legal services, benefits assistance, storage, kennel

**Hours:** 7 days per week, 24 hours; First time clients go to Welcome Building for intake process – Mon – Fri 7:30 am - 11:00 am and 1:00 pm - 4:30pm

**Eligibility Requirements:** Homeless



**BRIGHTER TOMORROWS**

**Shelter address confidential**

**Mailing:** PO Box 532151, Grand Prairie, TX 75053

**T.** 972.254.4003

**24-hour** 972.262.8383;  
1.866.925.7233

**F.** 972.237.2565

**Services Offered:** Full service emergency shelter for victims of domestic violence; crisis counseling; support groups; court and hospital accompaniment; community education; licensed therapy for sexual assault; protective orders; child care; assistance with employment; transitional housing

**Hours:** Shelter is open 24 hours a day, 7 days a week; Outreach center is open M-F, 8 a – 5 p

**Eligibility Requirements:** Client must be a victim of domestic violence or sexual assault

**Application Process:** Client must call first to discuss needs. Client should call the outreach center unless experiencing a crisis, in which case the client should call the hotline 972.262.8383 (preferred)

**Language Options:** Spanish speakers sometimes available

**Website:** www.brightertomorrow.net

**BROTHER BILL'S HELPING HAND**

3906 N Westmoreland, Dallas, TX 75212

**T.** 214.638.2196

**F.** 214.638.2198

**Clinic** 214.638.2194

**Services Offered:** Food; ESL classes; computer lab; women's job training program; Bible study in English; School Supply Day for grades 1- 5; Christmas party; Community Clinic; Health Education Programs; Community Grocery Store – Appointment only

**Hours:** Mon – Fri 8:30 am – 4:30 pm

**Eligibility Requirements:** Client must live in 75212

**Clients Must Bring:** Picture ID and documentation showing residence in 75212

**Application Process:** Call for appointments

**Language Options:** Spanish speakers available

**Limits:** Client may receive food 2 times per month

**Website:** bbhh.com

**Email:** helpinghand@bbhh.org

## **BUCKNER CENTER FOR HUMANITARIAN AID**

### **Domestic Aid and Assistance**

5405 Shoe Dr., Mesquite, TX 75149

T. 214.939.7177

F. 214.367.8093

**Services Offered:** Food pantry; Clothing assistance; Furniture assistance; Empowerment Classes

**Hours:** Call for appointment. Monday, Tuesday, Thursday for Food and Clothing

Wednesday: Empowerment Classes for ESL, Life Skills and Job Readiness

Closed Friday for donation pick-ups. Closed weekends.

**Eligibility Requirements:** 75149, 75150, 75180, 75217, 75227

**Clients Must Bring:** Picture ID; proof of income; proof of address

**Application Process:** Call or come by for appointment

**Language Options:** Spanish speakers available

**Limits:** Clients issued ID card for quarterly visits. Situation evaluated after 4<sup>th</sup> visit.

## **CARE CENTER MINISTRIES**

7912 Antoinette St., Dallas, TX 75217

T. 214.824.9852

F. 214.824.3499

**Services Offered:** Food; limited rent and utilities assistance; Senior Citizens Nutrition Program; education classes (ESL, citizenship); GED classes

**Hours:** Mon – Fri 8 am – 5 pm

**Eligibility Requirements:**

- 75149, 75150, 75180, 75181, 75182, 75204, 75214, 75206, 75223, 75226, 75246
- Clients in households with young children, dependents, or elderly members are eligible for rent and utilities assistance.
- Single adults can receive rent and utilities assistance if proven crisis exists.
- Willing to change; residents must be physically able to work
- No sex offenders, parolees, or clients taking antidepressant or psychological drugs

**Clients Must Bring:** Picture ID for all adults, proof of income, expenses, address

**Application Process:** Walk-ins for food and clothing; appointment necessary for financial assistance

**Language Options:** Spanish speakers available at all times

**Limitations:**

- Clients may receive financial assistance once a year.
- Clients may receive food every other week, open every Wednesday (food pantry only for 75227 & 75217 zip codes)

**Website:** [carecenterministries.org](http://carecenterministries.org)

**Email:** [jcrane@carecenterministries.org](mailto:jcrane@carecenterministries.org)

**CARROLLTON FRIENDSHIP HOUSE** (A Ministry of the 1<sup>st</sup> Baptist Carrollton)

2400 N. Josey Ln., Carrollton, TX 75006

T. 972.512.3800

F. 1.855.512.3700

**Services Offered:** Food; clothes

**Hours:** Wed 10:00 am -12:00 pm, 5:00 pm - 7:00 pm

**Eligibility Requirements:** 75001, 75006, 75007, 75008, 75010, 75019, 75244, 75287; 75234 (clothes only)

**Clients Must Bring:** Valid driver's license with valid address; rent receipt or utility receipt

**Application Process:** Walk-in

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food 3 times every 6 months
- Clients may receive clothing two times a year

**CATHOLIC CHARITIES—FAMILY SERVICES CENTER**

9461 LBJ Freeway, Ste. 109 Dallas, TX 75243

T. 214.520.6590

F. 214.520.6595

**Services Offered:** Financial assistance (214.389.1340); financial literacy; job training and placement; food pantry

**Website:** [www.catholiccharitiesdallas.org](http://www.catholiccharitiesdallas.org)

**CATHOLIC CHARITIES—IMMIGRATION & LEGAL SERVICES**

9461 LBJ Freeway, Ste. 100, Dallas, TX 75243

T. 214.634.7182

or

2843 Lapsley St., Dallas, TX 75212

**Services Offered:** Citizenship Programs; Immigration Seminars; Deportation Hearings; VAWA Program

**Application Process:** Clients MUST visit in person to meet with a caseworker; Unable to provide immigration services over email or phone.

**Language Options:** Spanish speakers available

**CATHOLIC CHARITIES—REFUGEE PROGRAMS**

9451 LBJ Freeway, Ste. 100, Dallas, TX 75243

T. 214.553.9909

**Services Offered:** ESL Classes; GED / Job Placement; Literacy & Vocational Training

**Eligibility Requirements:** 75203, 75208, 75211, 75216, 75224, 75233

**Language Options:** Spanish speakers available

**CATHOLIC CHARITIES—WEST OAK CLIFF COMMUNITY CENTER**

321 Calumet, Dallas, TX 75211

T. 214.333.1525

**Services Offered:** Food; rent and utilities assistance; day care; Senior Nutrition Program

**Hours:** Emergency assistance: Mon – Fri 8:00 am – 4:30 pm; day care: Mon – Fri, 6:00 am – 5:30 pm; senior nutrition program: Mon – Fri 8:00 am – 2:00 pm

**Eligibility Requirements:** 75212

**Clients Must Bring:** Call to find out what to bring; clients generally need proof of residence in 75212 zip code, picture ID for self and all in household, proof of income, bills

**Application Process:** Appointments only

**Language Options:** Spanish speakers available

**Limits:** Clients may receive food every 3-6 months; financial assistance once a year

**Referral:** Catholic Charities prefers that clients come with a referral form from another agency

**Website:** www.catholiccharitiesdallas.org

**CITY SQUARE CLINIC**

409 N. Haskell Ave., Dallas, TX 75246-1418

T. 214.823.8710

**Administrative Office:** 511 N. Akard St., Ste. 302, Dallas, TX 75201

F. 214.824.5355

**Medical Clinic** 214.421.1783

**Services Offered:** Food; thrift store; technology training; medical and dental care; legal services; children's programs; employment circle; affordable housing; transition services for foster care youth; monthly book club

**Hours:** Food pantry: Tue – Fri 9:00 am – 4:00 pm, closed 12:00 pm – 1:00 pm; Legal Clinic: Mon – Fri 9:00 am – 5:00 pm; Medical Clinic: Mon – Fri, 8:00 am – 5:00 pm, call for appointment; Book Club: 1<sup>st</sup> Thursday 12:00 pm

**Eligibility Requirements:** No set requirements, no citizenship status necessary

**Clients Must Bring:** Current picture ID; SS cards if possible

**Application Process:** Walk-ins for food pantry; appointments for medical and legal assistance

**Language Options:** Spanish speakers available

**Website:** www.citysquare.org

## **CHRISTIAN COMMUNITY ACTION**

200 S. Mill St., Lewisville, TX 75057

T. 972.219.4357

F. 972.219.4330

**After-Hours Crisis Line:** 972.436.4357

**Services Offered:** Food pantry; financial assistance (rent/mortgage, utilities, transportation, clothing, prescriptions, etc.); spiritual care; case management services; housing; training; career placement services and job search support group; Pharmaceutical Access Program; Special Programs: summer lunches, back to school, holiday meal, Christmas toy and senior Christmas gift programs. Adult Health Center—sliding scale charge per visit for uninsured adults (\$20 - \$40); dental clinic offering low cost dental services on sliding scale

**Hours:** Mon – Fri 9:00 am – 5:00 pm (appointments available after 5:00 pm)

### **Eligibility Requirements:**

- Christian Community Action serves the following school districts: Lewisville ISD, Lake Dallas ISD, Argyle ISD, Northwest ISD, Coppell ISD, Frisco ISD, Little Elm ISD and the Denton County portion only of Carrollton/Farmers Branch ISD
- Adult Health Center serves all of Denton County while the remaining portions of Christian Community Action service areas that are not already served by a low-cost clinic

**Clients Must Bring:** Picture ID and SS cards for self and all in household; BCs for children; proof of address; proof of income; proof of bills (lease or mortgage)

**Application Process:** Appointments and limited walk-ins

**Language Options:** Spanish speakers available

**Limits:** No set limits

**Website:** [www.ccahelps.org](http://www.ccahelps.org)

## **CROSSROADS COMMUNITY SERVICES** (An outreach of First United Methodist Church)

1822 Young St., 2<sup>nd</sup> floor, Dallas, TX 75201

T. 214.560.2511

F. 214.560.2512

**Services Offered:** Food; clothing; Life Skills & Nutrition Workshop

**Hours:** Mon – Thu 8:30 am – 12:00 pm

**Eligibility Requirements:** Must be resident of City of Dallas (752\_\_ zip code)

**Clients Must Bring:** Current original picture ID for all adults in household; original birth certificates for all under 18 (or current letter from school or Medicaid); current lease (naming ALL household residents you will be registering) or tax/mortgage statement; current proof of residence (utility bill or rent receipt with apartment stamp)

**Application Process:** Walk-ins for food, clothing

**Language Options:** Spanish speakers available

**Limits:** Clients may receive food and clothes once a month

### **Bus Lines:**

DART buses **207**, **278**, and **283** stop at CCS, between St. Paul Street and Park Avenue.

Buses **2**, **184**, **8**, **206**, and **278** stop on St. Paul Street at Young Street, half a block from CCS.

**Website:** [www.ccsdallas.org](http://www.ccsdallas.org)

**Email:** [vsalinas@fumcdallas.org](mailto:vsalinas@fumcdallas.org)

**DALLAS BETHLEHEM CENTER**

4410 Leland Ave., Dallas, TX 75215

T. 214.428.5171

F. 214.428.5180

**Services Offered:** Early Head Start – newborn – 3 years old; One-on-one mentoring program ages 10 – 18; PAL program – includes Police Athletic League, Truancy Program, SAT prep; Community Garden Program

**Hours:** Mon – Fri 7:00 am – 6:00 pm

**Clients Must Bring:** Picture ID with current address; SS cards for children

**Application Process:** Appointment only

**Language Options:** Spanish speakers available

**Website:** www.dallasbethlehemcenter.org

**DALLAS COUNTY WELFARE (DEPARTMENT OF HEALTH AND HUMAN SERVICES)**

2377 N. Stemmons Fwy. Suite 201, Dallas, TX 75207-2710

T. 214.819.1800

F. 214.819.1810

**Services Offered:**

- HOPWA (Housing Opportunities for People With AIDS): mortgage, rent, utility assistance
- CEAP (Comprehensive Energy Assistance Program): utility assistance for elderly, disabled, and working poor (214.819.1848)
- Financial Welfare Assistance: financial assistance (rent, mortgage, utilities, and some food assistance) for disabled persons without income
- Food assistance

**Hours:** Mon – Fri 7:45 am – 5:00 pm

**Eligibility Requirements:** Clients seeking Financial Welfare Assistance must be disabled, unable to work, and under a doctor's care; all clients must reside in Dallas County (excluding 75287)

**Clients Must Bring:** Picture ID and SS cards for self and all in household; resident alien card; current doctor's statement from M.D. or D.O. (must be within last 30 days and include name and phone number of doctor, diagnosis, how long disability will last and prognosis); proof of income; utilities bill (electric, gas and water); receipts for out of pocket expenses; proof of residence

**Application Process:** Appointments necessary

**Language Options:** Spanish speakers available

**DALLAS LIFE FOUNDATION**

1100 Cadiz St., Dallas, TX 75215

**Mailing:** PO Box 130116, Dallas, TX 75221**T.** 214.421.1380**F.** 214.426.5114**Services Offered:** Shelter for homeless men, women and children; meals; Recovery Program; Job Placement Program; Dental and Medical clinic; clothing**Hours:** 7 days a week, check-in 4:30 pm – 6:00 pm**Clients Must Bring:** Two forms of ID (picture ID & SS card); limit 2 pieces of luggage**Application Process:** Walk-in**Language Options:** Spanish speakers sometimes available**Limits:**

- Shelter is free for the first 5 nights and then \$10 for each subsequent night
- A limited number of clients may stay free up to 30 days if they work at the center or join a faith-based drug/alcohol program requiring a 10 month commitment and desire to change.

**Website:** [www.dallaslife.org](http://www.dallaslife.org)**DUNCANVILLE CHURCH OF CHRIST – GRACEPLACE FOOD PANTRY**

402 W. Danieldale, Duncanville, TX 75137

**T.** 972.298.4656**F.** 972.298.4829**Services Offered:** Food**Hours:** Office Hours: Mon & Wed 10:00 am – 12:00 pm, Tue & Thu 3:00 pm – 5:00 pm**Eligibility Requirements:** Clients usually reside in Duncanville, Cedar Hill, and Desoto**Clients Must Bring:** Picture ID**Application Process:** Walk-in**Language Options:** Spanish speakers sometimes available**Limits:** Once in 30 days (drop in or long term)**Website:** [www.ourgraceplace.org](http://www.ourgraceplace.org)

### **DUNCANVILLE OUTREACH MINISTRY**

202 E. Cherry St., Duncanville, TX 75116

T. 972.296.4986

F. 972.296.4997

**Services Offered:** Food; clothes; rent; utilities (electric, gas, water); one-time prescription medicine

**Hours:** Mon – Fri 9:30 am – 12:30 pm

**Eligibility Requirements:** 75116 and 75137

**Clients Must Bring:** Picture ID (driver's license, immigration card, or ID card); proof of residence (in the form of a utility bill or a letter from the apartment manager – do not accept lease agreements)

**Application Process:** Walk-in

**Language Options:** No Spanish speakers available

**Limits:**

- Clients may receive food once a month
- Clients may receive utility assistance once a year
- Clients may receive clothing once a month during first 3 months
- Clients may receive rent/mortgage assistance once a year

**Website:** [www.duncanvilleoutreachministry.com](http://www.duncanvilleoutreachministry.com)

**Email:** [dom202@prodigy.net](mailto:dom202@prodigy.net)

### **FAMILY GATEWAY**

711 South St. Paul St., Dallas, TX 75201

T. 214.741.6515 Ext. 201

F. 214.884.3110

**Services Offered:** Short term and transitional housing for homeless families with children; counseling; referrals; training programs in parenting, budgeting, nutrition, and special children's programs; Gateway to Jobs program

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Eligibility Requirements:** Must be a legal resident; must have a valid current Texas ID; must be homeless—living in a shelter or evicted from house or apartment with children

**Clients Must Bring:** Texas ID and SS cards or BCs for all in family, shot records, current referral or eviction letters

**Application Process:** Appointment only

**Language Options:** Spanish speakers available

**Limits:**

- Limit for short term housing program is 10 weeks
- Limit for transitional housing program is 1 year after completing 10-week program

**Referral:** Refer client by calling to make appointment or by sending a referral letter

**Website:** [www.familygateway.org](http://www.familygateway.org)



**THE FAMILY PLACE**

**Mailing:** PO Box 7999, Dallas, TX 75209

**Emergency Shelter Hotline** 214.941.1991

**Outreach Services:** 214.559.2170

**Batterer's Intervention:** 214.692.8295

**F.** 214.443.7797

**Services Offered:** Emergency shelter for female victims of family violence, abuse, or incest; outreach counseling to victims & perpetrators of family violence, abuse, or incest; 24-hour hotline

**Hours:** Shelter intake and hotline: 24 hours a day/7 days a week; outreach services: Mon – Fri 9:00 am – 5:00 pm (some evening and Saturday times available)

**Eligibility Requirements:**

- Clients seeking shelter must be victims of family violence, abuse, or incest
- Clients seeking outreach counseling services must be either victims or perpetrators of family abuse, violence, or incest

**Clients Must Bring:** Picture ID preferred

**Application Process:** Appointment necessary for outreach services; walk-ins are taken at the emergency shelter accessed by hotline

**Language Options:** Spanish speakers available

**Limits:** Clients may stay at shelter for up to 45 days

**Website:** [www.familyplace.org](http://www.familyplace.org)

**FIRST BAPTIST CHURCH OF GRAND PRAIRIE FOOD PANTRY**

122 N.E. 2<sup>nd</sup> St., Grand Prairie, TX 75050

**T.** 972.262.5146

**F.** 972.262.8140

**Services Offered:** Food

**Hours:** Tue & Thu 9:00 am – 12:00 pm

**Eligibility Requirements:** Clients must be residents of Grand Prairie

**Clients Must Bring:** Picture ID with proof of Grand Prairie address; SS card

**Application Process:** Walk-in, Mondays only 10:00 am – 2:00 pm

**Language Options:** No Spanish speakers available; clients must bring an interpreter

**Limits:** Clients may receive food once a month

**Website:** [www.fbcgp.org](http://www.fbcgp.org)

## **FRIENDS OF THE FAMILY**

**Mailing:** PO Box 640, Denton, TX 76202

**T.** 940-387-5131

**24-hour Crisis Hotline** 940-382-7273

**F.** 940.383.1816

**Services Offered:** Shelter for adults and children victimized by relationship violence and sexual assault; 24-hour crisis line; counseling services at outreach centers in Denton and Lewisville; services to victims are free. Outreach services: Denton 940.387.5131; Lewisville 972.221.0650

**Hours:** Denton Outreach Office: Mon – Thu 9:00 am – 8:00 pm, Fri 9:00 am – 5:00 pm; Saturday 10:00 am – 2:00 pm

### **Eligibility Requirements:**

- Clients seeking shelter must be victims of relationship violence and/or sexual assault
- Clients seeking counseling must be victims or perpetrators of relationship violence and/or sexual assault

**Clients Must Bring:** No documentation required

**Application Process:** Appointments necessary, but walk-ins with emergencies will be helped

**Language Options:** Spanish speakers available

**Limits:** Based on clients needs

**Email:** info@dcfof.org

## **FRISCO FAMILY SERVICES**

8780 3<sup>rd</sup> St., Frisco, TX 75034

**T.** 972.335.9495

**Mailing:** PO Box 1387, Frisco, TX 75034

**F.** 972.335.9487

**Services Offered:** Emergency Financial Assistance (rent/mortgage, utilities, educational/tuition, books, employment support/uniforms, professional licenses, gas vouchers). Other assistance: Food Pantry, Angel Tree, Thanksgiving programs, clothing vouchers, school supplies

**Hours:** Mon, Tue, Thu, Fri 9:00 am – 5:00 pm; Wed 9:00 am – 6:00 pm

**Eligibility Requirements:** Clients must be residents of either Frisco or Fisd

**Clients Must Bring:** Picture ID for self; SS cards for self and all in household; BCs for children; proof of address; current lease agreement or mortgage statement; household bills; proof of income (check stubs, unemployment notice, bank statements, child support statement, Social Security/SSDI benefits statement, Food Stamps and TANF letter with benefit amount); documentation of crisis (doctor's letter, medical bills, police/fire report, paid receipts for unusual/unexpected expenses)

**Application Process:** Appointments only, must come in to make appointment

**Language Options:** Spanish speakers available

**Limits:** Limits set on an individual basis

**Website:** www.friscocenter.org

**GENESIS WOMEN'S SHELTER**

**Mailing:** PO Drawer G, Dallas, TX 75208

**T.** 214.946.HELP

**F.** 214.559.2361

**Services Offered:** Emergency shelter; food; clothes; crisis intervention; parenting training; play therapy; shelter aftercare support services: counseling, transitional housing, Community House

**Hours:** 24 hours a day/7 days a week

**Eligibility Requirements:** Clients seeking services must be women (with or without children) coping with intimate partner violence, which can include physical, emotional, verbal, and/or sexual abuse.

**Clients Must Bring:** Valid state-issued ID; SS cards and BCs for children

**Application Process:** Call to determine if shelter can help; intake procedures performed by phone

**Language Options:** Spanish speakers available

**Limits:** Clients may stay at the shelter up to 6 weeks; transitional housing up to 18 months

**Website:** [www.genesisshelter.org](http://www.genesisshelter.org)

**GOOD SAMARITANS OF GARLAND**

214 N. 12<sup>th</sup> St., Garland, TX 75040

**T.** 972.276.2263

**F.** 972.487.8253

**Services Offered:** Food; rent assistance; City of Garland utilities and TXU energy assistance

**Hours:** Mon – Fri 9:00 am – 3:30 pm

**Eligibility Requirements:** Clients seeking food and utilities must be residents of GISD

**Clients Must Bring:** Picture ID for self and all in household above 18; BCs for all in household below 18; current bills; proof of income; green card (if resident alien)

**Application Process:** Appointment only

**Language Options:** One Spanish speaker available

**Limits:** All clients can receive food once every 90 days; Senior citizens can receive utility assistance every 90 days; all others once a year

**Website:** [www.goodsamaritansofgarland.org](http://www.goodsamaritansofgarland.org)

**GOOD SHEPHERD COMMUNITY CENTER**

4931 Bernal Drive, Dallas, TX 75212

**T.** 214.638.1688

**F.** 972.790.4396

**Services Offered:** Food (75212 only); child care facility for ages 18 months to 12 years (main service); Child care throughout the Dallas area for those who work or live in West Dallas

**Hours:** Food: Mon-Fri 9:00 am – 12:00 pm; day care: Mon-Fri 6:30 am – 6:00 pm

**Eligibility Requirements:** Clients must live in zip code 75212 for community pantry only

**Clients Must Bring:** Picture ID; current utilities (electric, water, gas bill only); proof of residence

**Application Process:** Walk-in between 9:00 am and 12:00 pm

**Language Options:** Spanish speakers available

**Limits:** Clients may receive food once every 3 months

**Website:** [www.gscweb.org](http://www.gscweb.org)

**GOOD SHEPHERD LUTHERAN CHURCH FOOD PANTRY**

2620 W. Grauwlyer Rd., Irving, TX 75061

T. 972.790.2121

F. 972.790.2121

**Services Offered:** Food only

**Hours:** Saturday mornings 9:30 am – 12:30 pm

**Eligibility Requirements:** Clients must be Irving residents

**Clients Must Bring:** Proof of Irving address; ID for all household members

**Application Process:** Walk-in

**Language Options:** Spanish speakers usually available

**Limits:** Clients may receive food up to three times with at least a month between each visit

**Website:** www.gslcirving.com

**Email:** mail@gslcirving.com

**GRAND PRAIRIE FOOD AND CLOTHING ASSISTANCE CO-OP**

118 N.E. 4<sup>th</sup> St., Grand Prairie, TX 75050

T. 972.264.8540

F. 972.264.6920

**Services Offered:** Food; clothes; rent and utilities assistance; prescriptions; gasoline vouchers

**Hours:** Tue – Fri 9:00 am – 11:30 am (June, July, August, Mon – Thu 9:00 am – 11:30 am)

**Eligibility Requirements:** 75050, 75051, 75052, 75053, 75054

**Clients Must Bring:** Picture ID for self; SS for self and spouse; BCs for children; proof of address

**Application Process:** Walk-in

**Language Options:** English and Spanish

**Limits:**

- Clients may receive food and clothing 3 times per year. Emergency exceptions possible
- Clients may receive financial assistance once in 12 months

**GRAND PRAIRIE UNITED CHARITIES**

1417 Densman St., Grand Prairie, TX 75051

T. 972.262.2014

F. 972.262.4994

**Services Offered:** Food Pantry, Rent/Mortgage/Shelter, Utility Assistance (electric, gas, water), Prescription, Info & Referrals

**Hours:** Mon – Fri 9:00 am – 3:00 pm (Last sign-in at 1:00 p.m.).

**Eligibility Requirements:** Grand Prairie resident

**Clients Must Bring:** Picture ID's for all adult household members, Social Security Cards for all members of the household, Proof of Income for the past 30 days, Proof of residency (lease or mortgage statement)

**Application Process:** Walk-ins taken for food or medicine; appointments necessary for rent/mortgage/utility assistance

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food once every 30 days
- Clients may receive financial assistance once every 12 months

**Referrals:** Refer client by making a phone call and with information about client's situation

**Website:** [www.gpuc.org](http://www.gpuc.org)

**Email:** [unitedcharities@sbcglobal.net](mailto:unitedcharities@sbcglobal.net)

**HIGHLAND OAKS CHURCH OF CHRIST—CARING AND SHARING**

10805 Walnut Hill Lane, Dallas, TX 75238

T. 214.342.6040

F. 214.342.6043

**Services Offered:** Food; clothes

**Hours:** Mon, Tue, Thu 12:00 pm – 4:00 pm (food only); Wed 12:00 pm – 4:00 pm (food and clothes; need appt)

**Eligibility Requirements:** 75238, 75243

**Clients Must Bring:** Picture ID for self; proof of address (lease) listing all in household; proof of income for household

**Application Process:** Walk-ins taken during the day for clients who want help with food; Appointments required for clothes on Wed afternoon and for food and clothing during evening hours

**Language Options:** Spanish speakers sometimes available

**Limits:**

- Clients may receive help with food once every 3 months
- Clients may receive help with clothing once every 6 months

**Website:** [www.hocc.org/Pages/About\\_HOCC/Caring\\_and\\_Sharing.html](http://www.hocc.org/Pages/About_HOCC/Caring_and_Sharing.html)

**HOLY CROSS SPECIAL FUND**

4906 Bonnie View, Dallas, TX 75241

T. 214.376.2560

F. 214.375.2737

**Services Offered:** Food**Hours:** Mon, Wed, Fri 10:00 am – 1:00 pm**Eligibility Requirements:** 75216, 75241; homeless clients are served**Clients Must Bring:** Picture ID with zip code, proof of income (including benefits); proof of address (utility bill, lease agreement, etc.), social security cards for all in household**Application Process:** Walk-ins for homeless clients; clients in zip codes must make appointment**Language Options:** Spanish speakers sometimes available**Limits:** Clients may receive food 6 times a year**HOLY TRINITY CATHOLIC CENTER**

3826 Gilbert Ave., Dallas, TX 75219

T. 214.521.3719

F. 214.521.3724

**Services Offered:** Food; referrals; Christmas Angel Program for children; food stamp application; income tax preparation referral**Hours:** Tue – Thu 9:00 am – 12:00 pm; Sat 10:00 am – 1:00 pm**Eligibility Requirements:** 75204, 75205, 75209, 75219, 75226, 75235**Clients Must Bring:** Photo ID; BCs for all children; proof of income; original utility bills; current lease**Language Options:** Spanish speakers available**Limits:**

- Clients may receive food assistance once a month
- Seniors or disabled persons may receive food assistance every 2 weeks

**HOPE'S DOOR**

860 Ave F. St. #100, Plano, TX 75074

T. 972.422.2911

**24 Crisis Line** 972.422.7233

F. 972.423.4154

**Services Offered:** Shelter for abused women and their children; counseling for victims and perpetrators**Hours:** Hotline and shelter: 24 hours every day of the week; Counseling for victims: Mon – Thu 8:00 am – 5:00 pm; Counseling for perpetrators: Mon – Sat 8:00 am – 5:00 pm;**Eligibility Requirements:** Client must be an abused woman**Application Process:** Client should call hotline**Language Options:** Spanish speakers available**Limits:** Clients may stay at the shelter for up to 30 days**Website:** [www.hopesdoorinc.org](http://www.hopesdoorinc.org)**Email:** [info@hopesdoorinc.org](mailto:info@hopesdoorinc.org)

## **HOUSING CRISIS CENTER**

4210 Junius St., Dallas, TX 75246-1429

T. 214.828.4244

F. 214.466.7209

**Services Offered:** Limited short/long term transitional housing programs for individuals with mental health or substance abuse issues or for homeless families with children; permanent housing programs for veterans and their families; landlord/tenant law workshops every Wednesday at 5:30 pm; telephone counseling for tenant/landlord issues.

**Office Hours:** Mon – Fri 9:00 am – 5:00 pm; Spanish speaking appts. Mon 9:00 am -1:00 pm, Wed 10:00 – 4:00 pm.

**Application Process:** Rental (no mortgages) and utility assistance by appointment only. Walk-ins for housing programs will be given an application and contacted later.

**Language Options:** Spanish translator available on Mondays and Wednesdays as shown above.

### **Limits:**

- One month's rent or utility payment decided on an individual basis
- Limit for short term transitional housing is 120 days
- Limit for long term transitional housing is 2 years
- No limits for telephone counseling or legal workshop.

**Requirements:** For financial assistance for rent and utilities: Clients must have a proven financial emergency in the last 30-60 days; have income to pay their bills in the month following; Current Picture ID and Social Security cards for all family members; Proof of income from employment or award letter; apartment/housing lease; utility bill and disconnect notice for utility assistance. Clients can also receive short term case management.

**Website:** [www.hccdallas.org](http://www.hccdallas.org)

**Email:** [hccdallas@hccdallas.org](mailto:hccdallas@hccdallas.org)

## **HUMAN RIGHTS INITIATIVE OF NORTH TEXAS**

2801 Swiss Ave, Dallas, TX 75204

T. 214.855.0520

**Services Offered:** Free legal services for immigrants who have been victims of violence in US or abroad; Assistance in asylum cases; Help for immigrant children who have been abused or neglected

**Hours:** Mon – Fri 9:00 am – 12:00 pm, 1:00 pm – 5:00 pm

**Application Process:** Call to make appointment

**Language Options:** Some Spanish speakers available

**Website:** [www.hrionline.org](http://www.hrionline.org)

## **INTERFAITH HOUSING COALITION**

5600 Ross Ave, Dallas, TX 75372-0206

T. 214.827.7220 Ext. 100

F. 214.451.3198

**Services Offered:** Home & Hope Transitional Living Program: A transitional housing program for working poor families who are homeless and willing to work toward long-term self-sufficiency. Services include: housing, job search and career planning, vocational training and GED assistance, financial literacy training and budget mentoring; after school and summer camp that provide tutoring for children grades K-6; teen program for grades 7-12; counseling for all ages.

**Hours:** Mon – Fri 9:00 am – 5:00 pm

### **Home & Hope Eligibility Requirements:**

- Clients must be 18 years of age or older
- Clients must have legal custody of all children
- No infants younger than 8 weeks
- May not have a criminal history of a sexual or violent nature
- Client must have been drug free for 1 year and in recovery

**Home and Hope Clients Must Bring:** Adults will need their picture ID, Social Security Card and BC; children's Social Security Cards, BC and shot records.

**Application Process:** Applicants complete initial screening for eligibility. Eligible applicants only are scheduled for application completion and in-office interview.

**Language Options:** English

**Program Length:** Program duration varies. Average length of stay is 7-12 months.

**Website:** [www.interfaithhousingcoalition.org](http://www.interfaithhousingcoalition.org)

**Email:** [lflowers@ihcdallas.org](mailto:lflowers@ihcdallas.org)

## **IRVING CARES**

440 South Nursery Rd. Suite 101, Irving, TX 75060

T. 972.721.9181

**Mailing:** PO Box 177425, Irving, TX 75017-7425

F. 972.438.7345

**Services Offered:** Food pantry; limited rent and utilities assistance; employment services; patient transportation program

**Hours:** Mon – Fri 9:00 am – 3:30 pm

**Eligibility Requirements:** Client must be Irving resident; for financial assistance, client must have lived in Irving for 6 months and in specific location for 3 months; client needs to have earned income (can be Social Security, worker's comp etc)

**Clients Must Bring:** Picture ID; SS card for all in household

**Application Process:** Walk-in for food; telephone screening required financial assistance

**Language Options:** Spanish speakers available

### **Limits:**

- Clients may receive food 6 times per year
- **Website:** [www.irvingcares.org](http://www.irvingcares.org)



### **JEWISH FAMILY SERVICES**

5402 Arapaho Rd., Dallas, TX 75248

T. 972.437.9950

F. 972.437.1988

**Services Offered:** Food; job counseling services including: Job Resource Center, Networking Group, Employment Resource Group, career workshops

**Hours:** Mon, Tue, Wed 8:30 am – 8:00 pm; Thu 8:30 am -6:00 pm; Fri 8:30 am – 5:00 pm; food pantry: Tue, Thu, Fri by appointment; Job Resource Center: Mon – Fri 9:00 am – 3:00 pm, Tue 6:00 pm – 8:00 pm; Job Resource Center: Mon – Fri 9:00 am – 3 pm; Employment Resource Group: 2<sup>nd</sup> Tue each month, 7:00 pm; call for Networking Groups

**Eligibility Requirements:** Food and financial restricted by zip code; call to determine eligibility

**Clients Must Bring:** Picture ID and SS cards for self and all in household; lease agreement; utility bill; proof of income

**Application Process:** Appointments required

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food once a month
- Clients may receive financial assistance once a year

**Website:** [www.jfsdallas.org](http://www.jfsdallas.org)

**Email:** [info@JFSDallas.org](mailto:info@JFSDallas.org)

### **LADIES CHARITY OF DALLAS**

2710 Samuel Blvd., Dallas, TX 75223

T. 214.821.5775

F. 214.821.5713

**Services Offered:** Food; clothes; rent and utilities assistance; medical costs; some household goods

**Hours:** Emergency assistance: Mon – Fri 9:30 am – 12:30 pm; thrift store: Mon, Tue, Thu, Fri 9:30 am – 3:00 pm, no Saturday

**Eligibility Requirements:** Client must be referred by a social services agency

**Clients Must Bring:** Picture ID or SS card

**Application Process:** Social service agency should call Ladies of Charity to refer client and set up time to come in

**Language Options:** Spanish speakers might be available

**Limits:**

- Clients may receive help with clothing every 6 months
- Clients may receive rent and utilities assistance once a year
- Help with food will vary for each client

### **LANCASTER OUTREACH CENTER**

1120 Randlett St., Lancaster, TX 75146

T. 972.227.0138

F. 972.227.5117

**Services Offered:** Food; utility assistance; mortgage foreclosure prevention program; job skills and job placement program; vouchers for clothes, furniture and appliances; mental health counseling; case management services; information and referral services; Christmas toy program; school supplies; thrift store. All services are free with exception of the Counseling Center which charges a small sliding scale fee based on family size and income

**Hours:** Mon – Fri 9:00 am – 1:00 pm; Thrift Store: Mon – Fri 9:00 am – 4:30 pm, Sat 9:00 am – 1:00 pm; Counseling Center: by appointment only

**Eligibility Requirements:** Lancaster, Wilmer and Hutchins: 75134, 75141, 75146, 75172

**Clients Must Bring:** Picture ID for self; SS cards for self and all in household; proof of income, lease or mortgage statement; utility bill

**Application Process:** Walk-ins for food; appointments for financial assistance and counseling

**Language Options:** Spanish speaker is available

**Limits:**

- Clients may receive financial assistance once per 12 month period
- Clients may receive food 4-12 times per year, based on family size, income, and age

**Website:** [www.l-o-c.org](http://www.l-o-c.org)

**Email:** [info@l-o-c.org](mailto:info@l-o-c.org)

### **THE MAGDALEN HOUSE**

1302 Redwood Circle, Dallas, TX 75218

T. 214.324.9261

F. 214.324.5299

**Services Offered:** A 14-day non-medical detox program that provides women addicted to alcohol a safe place to withdraw and introduces them to a 12-step recovery program.

**Hours:** every day 9:00 am – 9:00 pm

**Eligibility Requirements:** Client must be a woman who desires to be sober; client must have consumed alcohol within past 72 hours; Magdalen House serves all women from all states.

**Clients Must Bring:** Picture ID; 3-4 outfits; no alcohol products; small amount of cash for payphone privileges and vending machines

**Application Process:** Client must call first for intake screening process; no walk-ins taken

**Language Options:** No Spanish speakers available

**Website:** [www.magdalenhouse.org](http://www.magdalenhouse.org)

**Email:** [themagdalenhouse@sbcglobal.net](mailto:themagdalenhouse@sbcglobal.net)

**MARTIN LUTHER KING, JR. COMMUNITY CENTER**

2922 MLK Jr. Blvd., Room 135, Dallas, TX 75215

**For Appts.** 214.670.8416

**T.** 214.670.8442

**F.** 214.670.8522

**Services Offered:** Food; rent and utilities assistance; counseling and referral services; educational programs (computer technology program, GED); Thanksgiving baskets; Christmas toys

**Hours:** Mon – Fri 8:00 am – 5:00 pm; for appointments, call Mon or Wed 9:00 am – 11:00 am

**Eligibility Requirements:** Clients must live in the City of Dallas

**Clients Must Bring:** Current Texas ID for self and all adults in household; SS cards for all in household; proof of income; bill for which assistance is needed; proof of emergency need (eviction or termination notice); lease agreement; receipts for other expenses

**Application Process:** Client to call in advance to make appointment; the appointment line opens at 9:00 am; appointments take place on Mon and Wed. Appointments are scheduled 2 days out.

**Language Options:** No Spanish speakers available

**Limits:** Clients may receive services from MLK Jr. Community Center or West Dallas Multipurpose Center only once per year

**MESQUITE CHURCH OF CHRIST FOOD PANTRY**

217 S. Locust, Mesquite, 75149

**T.** 972.329.6866

**F.** 972.288.1292

**Services Offered:** food

**Hours:** Tue, Wed, Thu 10:00 am -2:00 pm

**Eligibility Requirements:** 75041, 75042, 75043, 75087, 75088, 75089, 75114, 75126, 75142, 75149, 75150, 75159, 75160, 75161, 75180, 75181, 75182

**Clients Must Bring:** Picture ID; proof of address (utility bill or lease)

**Application Process:** Walk-in

**Language Options:** Spanish speakers available

**Limits:** Clients may return for food once a month

**MESQUITE SOCIAL SERVICES**

1035 Military Pkwy., Mesquite, TX 75149

T. 972.285.3000

F. 972.216.1470

**Services Offered:** Individuals in short-term crisis. Proof of crisis is required. Food, rent, utility assistance (TXU, Direct Energy, Reliant, City of Mesquite Water, District # 6 water, and Atmos gas), and budget counseling

**Hours:** Pantry Hours: Mon – Fri 8:30 am – 1:00 pm; Other: Mon – Fri 8:00 am – 4:00 pm

**Eligibility Requirements:** Mesquite, Balch Springs, Seagoville (TXU & Atmos only), Sunnyvale

**Clients Must Bring:** Requirements for financial assistance discussed during appointment-making process. Food Pantry – SS cards for all in household, picture ID, proof of residence.

**Application Process:** Financial assistance calls Fri from 8:30 – until booked; walk-ins for food

**Language Options:** Spanish speakers sometimes available

**Limits:** Call for guidelines or check on website at [www.mesquitesocialservices.org](http://www.mesquitesocialservices.org)

**Website:** [www.mesquitesocialservices.org](http://www.mesquitesocialservices.org)

**METHODISM'S BREADBASKET**

6211 East Grand Ave., Dallas, TX 75223

(housed in St. Luke's Community Life Center)

T. 214.887.3926

F. 214.821.3791

**Services Offered:** Food; clothes

**Hours:** Tue, Thu 10:00 am – 12:00 pm, 1:00 pm – 2:45 pm

**Eligibility Requirements:** 75206, 75210, 75215, 75217, 75218, 75223, 75227, 75228, 75253

**Clients Must Bring:** Picture ID and SS cards for self and all in household; current proof of address (proof must be from current month); check stubs for the past pay period; disability verification (if disabled)

**Application Process:** Walk-ins taken Tue, Thu

**Language Options:** English only

**Limits:** Clients may receive food and clothes once every month

**Website:** [www.methodismbreadbasket.org](http://www.methodismbreadbasket.org)

**METROCARE SERVICES**

1340 River Bend Dr., Dallas, TX 75247  
(call for other locations)

T. 214.743.6188  
F. 214.905.9245

**Services Offered:** Metrocare provides services and support for children and adults dealing with mental illness and/or developmental disabilities. Early childhood intervention; transitional and permanent housing; hospital transition services; service coordination; vocational training; supported employment; psychiatric evaluation; behavioral interventions; treatment for foster care, family preservation, autism services, medication monitoring; onsite pharmacy services; rehabilitation services; housing services and assistance; intensive outpatient services

**Hours:** Mon – Fri 8:00 am – 5:00 pm

**Eligibility Requirements:** Services all of Dallas County; call for further requirements

**Clients Must Bring:** Photo ID; proof of residence, proof of income and insurance if applicable

**Application Process:** Walk-ins and appointments

**Language Options:** Spanish speakers available

**Limits:** Clients may stay in the transitional housing program for up to 4 months

**METROCREST SOCIAL SERVICES**

13801 Hutton Dr., Suite 150, Farmers Branch, TX 75234

T. 972.446.2100  
F. 214.694.2171

**Services Offered:** Short term emergency assistance includes: rent, utilities, some medical assistance; employment program, thrift store, food pantry, and food stamp sign-up

**Hours:** Mon – Fri 8:00am – 5:00pm; Sat 9:00am – 1:00pm

**Eligibility Requirements:** Residents of Carrollton, Farmers Branch, Addison, Coppell, 75287 in Denton County

**Clients Must Bring:** Picture ID or Birth Certificate for all in household, proof of address (lease or mortgage), and proof of income

**Application Process:** Appointments preferred; walk-ins taken (call to confirm priority and need)

**Language Options:** Spanish speakers available

**Website:** [www.metrocrestsocialservices.org](http://www.metrocrestsocialservices.org)

**MOSAIC FAMILY SERVICES**

4144 N. Central Expy Suite 530, Dallas, TX 75204

T. 214.821.5393

**24-H Hotlines:**

**Domestic Violence:** 214.823.4597

**Human Trafficking:** 214.823.1911

**Shelter:** 214.823.4434

**F.** 214.821.0810

**Services Offered:** Case management, legal services, and transitional housing for immigrants and refugees who are victims of domestic violence and human trafficking; Counseling program for all; HIV early intervention case management program; Youth substance abuse prevention program

**Hours:** Shelter: 24/7; Office: Mon – Fri 9:00 am – 5:00 pm; Weekends as needed

**Eligibility Requirements:** HIV early intervention and Youth substance abuse prevention program clients must live in Dallas County

**Clients Must Bring:** Call to find out

**Application Process:** Call for appointment

**Language Options:** Multilingual, 26 languages available

**MT. OLIVE LUTHERAN CHURCH FOOD PANTRY**

3100 MLK Boulevard, Dallas, TX 75215

T. 214.428.2892

F. 214.428.2892

**Services Offered:** Food; snack packs for homeless

**Hours:** Wednesdays, 11:00 am – 2:00 pm

**Eligibility Requirements:** 75210, 75215

**Clients Must Bring:** Valid ID; proof of address; proof of income; (no credentials are needed for the homeless); SS cards for everyone in the household needing assistance

**Application Process:** Must call for appointment

**Language Options:** Limited Spanish speakers

**Limits:** Clients may receive food once a month for 3 months and then must stop services for 3 months before being eligible for 3 more months of service.

**MT. TABOR BAPTIST CHURCH**

3700 Simpson Stuart Rd, Dallas, TX 75241

T. 972.225.1704

F. 972.225.4811

**Services Offered:** Food; clothes

**Hours:** Food Pantry Wed, Thu 10:00 am – 12:00 pm; Clothes Closet: 3<sup>rd</sup> Saturday of each month, 10:00 am – 2:00 pm

**Eligibility Requirements:** 75241, 75141

**Clients Must Bring:** Proof of address; proof of dependants

**Application Process:** Walk-in for food and clothes

**Language Options:** No Spanish speakers available

**Limits:**

- Clients may receive food 6 times per year (once a month for 1 year)
- There are no set limitations for receiving clothes

**Website:** [www.mttaborbc.org](http://www.mttaborbc.org)

**NETWORK OF COMMUNITY MINISTRIES (RICHARDSON NETWORK)**

741 S. Sherman St., Richardson, TX 75081

T. 972.234.8880

F. 972.234.8892

**Services Offered:** Food; clothes; rent and utilities assistance; adolescents'/children's clinic; prescriptions; counseling; dental referrals; senior citizen aid

**Hours:** General Hours: Mon – Thu 9:00 am – 6:00 pm, Fri 9:00 am – 12:00 pm; Adolescents' and Children's Clinic: Mon & Wed 6:00 pm – 8:00 pm during the school year (must make appt. through school counselor)

**Eligibility Requirements:** 75042, 75044, 75080, 75081, 75082, 75083, 75231, 75238, 75240, 75243, 75248, 75251, 75252, 75254

**Clients Must Bring:** Appointment phone call will clarify necessary documentation; usually picture ID and SS cards for self and for all in household; proof of address

**Application Process:** Appointment required

**Language Options:** No Spanish speakers available; appointment must be made in English; clients may bring an adult translator

**Limits:** No set limits for assistance; each case taken on an individual basis

**Website:** [www.thenetwork.org](http://www.thenetwork.org)

### **NEW BEGINNING CENTER**

218 N. 10<sup>th</sup> St., Garland, TX 75040

**Outreach T.** 972.276.0423  
**24-hour hotline** 972.276.0057  
**F.** 972.278.4178

**Services Offered:** Emergency shelter for families who are victims of domestic violence; 24-hour hotline; counseling services for children, adolescents, and adults; legal advocacy; emergency food and clothing for clients; Battering Intervention and Prevention Program (BIPP requires a small fee payment)

**Hours:** General Hours: Mon – Thu 9:00 am – 9:00 pm, Fri 9:00 am – 5:00 pm; shelter and hotline: open 24 hours a day/7 days a week

**Eligibility Requirements:** Client must be a victim of domestic violence

**Clients Must Bring:** No documentation or ID is required but is recommended

**Application Process:** Appointment preferred; walk-ins taken on a crisis basis only

**Language Options:** Spanish speakers available

**Limits:** Clients may stay in the shelter for a maximum of 30 days

**Website:** [www.newbeginningcenter.org](http://www.newbeginningcenter.org)

### **NEXUS RECOVERY CENTER**

8733 La Prada Drive, Dallas, TX 75228

**T.** 214.321.0156

**F.** 214.321.3096

**Services Offered:** Nexus serves low income women age 13 and older who are addicted to drugs and alcohol, along with their accompanying children. Clients served come from Dallas, Collin, Ellis, Kaufman, Rockwall, Ellis, Hunt, and Navarro counties. Please call for more information on their programs.

**Hours:** Admissions hours are Mon – Fri 8:00 am – 6:00 pm

**Eligibility Requirements:** Most insurance plans are accepted and many clients are eligible for government support such as NorthSTAR and Medicaid; will accept pregnant women and women with children outside of areas serviced

**Clients Must Bring:** Clients should call for appointment and be told what to bring; items usually consist of: picture ID (if available); proof of residency (required by NorthSTAR and DSHS); SS card (if available); proof of income (required by NorthSTAR and DSHS if client is employed)

**Application Process:** Clients should call 214.321.0156, ext. 3118 to make an appointment

**Language Options:** Spanish speakers available

**Limits:** Clients may return to Nexus after initial treatment; eligibility is on a case-by-case basis

**Website:** [www.nexusrecovery.org](http://www.nexusrecovery.org)

**Email:** [info@nexusrecovery.org](mailto:info@nexusrecovery.org)



## **NORTH DALLAS SHARED MINISTRIES**

2875 Merrell Rd., Dallas, TX 75229

T. 214.358.8700

F. 214.358.8797

**Services Offered:** Food; clothes; rent and utilities (electric, gas, water) assistance; IDs and BCs; gas vouchers; bus tokens; eye exams and glasses; school supplies and school uniforms; job counseling; English as Second Language classes; Friday Food Basket Program for seniors 60+; People and Nutrition (PAN) site; assistance with CEAP applications for seniors and disabled; medical clinic for adults and children without insurance; women's clinic for breast exams and pap smears; emergency dental care for adults (see p. 33 for medical clinic info); income tax preparation

### **Hours:**

**Emergency Aid Center:** Mon – Fri 9:30 am – 3:00 pm, Sat 9:00 am – 11:30 am,

**Clothes Closet:** Mon–Fri 9:30 am – 2:00 pm, Sat 9 am – 11:30 am

**Eligibility Requirements:** 75001, 75204, 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75244, 75247, 75248, 75251, 75252, 75254, 75287;

job counseling services are open to all in the city of Dallas; all seniors are eligible for Friday Food Basket program

**Clients Must Bring:** Picture ID and SS cards for all in household; BCs for children not born in US; proof of address; proof of income; phone number of employer; receipts of recent expenses; utility bills; late notice from landlord

**Application Process:** Walk-in

**Language Options:** Spanish speakers sometimes available

### **Limits:**

- Clients may receive food 3 times in a six month period
- Clients may receive clothing 3 times in a 12 month period
- Clients may receive financial assistance once in a 12 month period

**Website:** [www.ndsm.org](http://www.ndsm.org)

**Email:** [admin@ndsm.org](mailto:admin@ndsm.org)

## **OAK CLIFF CHURCHES FOR EMERGENCY AID**

6000 S. Hampton Rd., Dallas, TX 75232

T. 214.943.7757

**Mailing:** PO Box 3923, Dallas, TX 75208

F. 214.943.4022

**Services Offered:** Food; rent and utilities assistance; prescription payments; gas vouchers; school supplies; referrals

**Hours:** Mon – Fri 9:30 am – 12:30 pm (clients should be in by 11:00 am)

**Eligibility Requirements:** 75203, 75208, 75211, 75212, 75216, 75224, 75232, 75233, 75236, 75237, 75241, 75249

**Clients Must Bring:** Up-to-date Texas ID or DL for self; recent proof of address (lease or utility bill)

**Application Process:** Walk-in or agency referral

**Language Options:** Spanish speakers mostly available

**Limits:** Number of visits determined by individual need

**OUR DAILY BREAD** (Community Outreach Connection, Inc.)  
6960 S. Polk St. Dallas, TX 75232

T. 214.371.2633  
F. 214.372.2454

**Services Offered:** Food; clothes

**Hours:** Mon 10:00 am – 2:00 pm, Wed 5:00 pm – 7:00 pm, Fri 8:00 am – 12:00 pm, Sat 10:00 am – 1:00 pm (clients must arrive 15 minutes before closing to receive service)

**Eligibility Requirements:** 75216, 75224, 75232, 75237, 75241

**Clients Must Bring:** TX ID or driver's license for adults; Green Card (if necessary); proof of address, proof of income, for children BC, Medicaid, and/or school records

**Application Process:** Walk-in

**Language Options:** No Spanish speakers available; translation assistance can be provided

**Limits:**

- Seniors and disabled clients may receive food and clothing once a month
- Other clients may receive food and clothing once a month for three months, then services are provided once a quarter

### **OUR FRIENDS PLACE**

2501 Oak Lawn Ave Suite 500, Dallas, TX 75219

T. 214.520.6268  
TLC T. 214.826.7383  
F. 214.526.6219

**Services Offered:** Transitional Living Center (TLC) for young women ages 18-24 who are not yet pregnant or parenting; must be willing to obtain a job and continue education; each have their own bedroom in a shared apt. living situation; receive ongoing case management: life & job skills training, employment assistance, assistance in enrolling in education or vocational program; each young woman pays 25% of her income for rent and 10% for a deposit/savings account; young women are responsible for their own food, clothing, and personal care items; may remain as long as they are meeting program expectations, progressing in education, and are employed.

**Hours:** Office: Mon – Fri 9:00 am – 4:30 pm

**Eligibility Requirements:** Young women ages 18-24; must be able to be legally employable in US and willing and able to enroll in an education or vocational program; must be able to pass a drug test and not be pregnant or parenting.

**Clients Must Bring:** Picture ID, SS card, birth certificate

**Application Process:** No walk-ins; call in to complete phone application, followed by face-to-face assessment scheduled at office; move-in must occur within a week of acceptance.

**Language Options:** English only

**Website:** [www.OurFriendsPlace.org](http://www.OurFriendsPlace.org)

**Email:** [info@OurFriendsPlace.org](mailto:info@OurFriendsPlace.org)

### **PATHWAY OF LIFE CHURCH FOOD PANTRY**

8510 Military Pkwy, Dallas, TX 75227

T. 214.275.7284

F. 214.275.8835

**Services Offered:** Food

**Hours:** 1<sup>st</sup> and 3<sup>rd</sup> Sat of each month 9:00 am – 12:00 pm

**Eligibility Requirements:** 75149, 75217, 75227, 75228

**Clients Must Bring:** Picture ID; proof of address; BCs, school ID, or SS for children; proof of income (includes section 8, food stamps, unemployment etc.)

**Application Process:** Walk-in

**Language Options:** Spanish speakers sometimes available

**Limits:**

- Clients are allowed food once a month

### **PROMISE HOUSE**

224 W. Page, Dallas, TX 75208

T. 214.941.8578

F. 214.941.8670

**Services Offered (youth shelter):** 24 hour emergency/crisis intervention; on site DISD school for youth; therapeutic groups; psychiatric services; recreational programs, case management and positive incentive

**Hours:** Shelter Hours: 24 hours a day/7 days a week, intake between the hours of 8:00 am and 5:30 pm when possible; Office Hours: Mon – Fri 8:30 am – 5:30 pm

**Eligibility Requirements:** For youth shelter, need to be 10 – 17 years old; runaway/homeless/serious family conflict; voluntary entrance with parental consent; unless in CPS custody, legal guardian must participate

**Application Process:** Walk-in basis for shelter

**Language Options:** Spanish speakers available

**Limits:** Clients may stay in shelter for up to 30 days; if suicide attempt in last 30 days and serious violence problems, client will be referred for psychiatric evaluation

**Website:** [www.promisehouse.org](http://www.promisehouse.org)

### **RECONCILIATION OUTREACH**

4311 Bryan St., Dallas, TX 75204

T. 214.545.6500

F. 214.545.6525

**Services Offered:** Shelter; food; clothes; employment opportunities; after-school tutoring; summer programs; day camps; housing for homeless/needy men and women

**Hours:** Mon – Thu 9:00 am – 5:00 pm, closed Friday

**Eligibility Requirements:** No violent crimes, no sex offenders

**Clients Must Bring:** Texas ID; SS cards for self and all in household

**Application Process:** Walk-ins taken; appointments preferred

**Language Options:** No Spanish speakers available

**Limitations:** Men & women 18 & older

**Website:** [www.rodallas.org](http://www.rodallas.org)

### **RESOURCE CENTER OF DALLAS**

2701 Reagan St., Dallas, TX 75219-0869

T. 214.528.0144

F. 214.522.4604

**Services Offered:** Hot meals; food pantry; insurance assistance; dental; blood work; drug trials; education; Bohnett Cyber Center, computer access (open to public)

**Hours:** Mon – Fri 9:00 am – 9:00 pm; Sat 9:00 am – 5:00 pm; Sun 12:00 pm – 5:00 pm

**Eligibility Requirements:** Clients must be HIV positive to qualify for assistance.

**Clients Must Bring:** Proof that HIV positive; proof of address; proof of income; referral documents from caseworker.

**Renewing Clients Must Bring:** Photo ID; current proof of address; current proof of income.

**Application Process:** No appointment necessary. Client Services sees new clients Mon – Fri 9:00 am – 3:30 pm and renewing clients Mon – Thu 9:00 am – 3:30 pm.

**Language Options:** Spanish speakers available

**Website:** www.rcdallas.org

### **RICHARDSON EAST CARE CORPS**

1504 East Campbell Rd., Richardson, TX 75081

T. 972.231.8231

F. 972.231.5660

**Services Offered:** Food; rent and utilities assistance; Christmas toys children 16 and younger

**Hours:** Financial Appts: Mon, Wed 12:00 pm – 1:30 pm; Food (Walk-ins): Tue – Thu 12:00 pm – 2:30p, Wed 6:30 pm – 7:30 pm

**Eligibility Requirements:** 75042, 75044, 75080, 75081, 75082, 75240, 75243, 75248, 75254

**Clients Must Bring:** Picture ID for self; SS cards for all in household; proof of address; copy of lease for rental assistance; copy of utility bill for utility assistance; last pay stub

**Application Process:** Financial appointments required

**Language Options:** No Spanish speakers available; client should bring a translator if needed

**Limits:**

- Clients may receive food every 30 days
- Clients may receive financial assistance every 12 months or twice in 5 years

**Website:** www.carechurch.org

**Email:** carecorps@carechurch.org

**SALVATION ARMY—CARR P. COLLINS SOCIAL SERVICE CENTER**

5302 Harry Hines Blvd., Dallas, TX 75235

**Mailing:** PO Box 35928, Dallas, TX 75235-0928

**T.** 214.424.7000

**F.** 214.424.7123

**Services Offered:** Food; clothes; financial assistance with rent, mortgage and utilities

**Hours:** Shelter: open 24 hours a day, 7 days a week; Shelter Intake hours: Daily 4:00 pm – 7:00 pm; Social Service office hours: Mon – Fri 8:00 am – 4:00 pm; Financial Assistance hours: Mon – Fri 8:00 am – 11:30 am; financial assistance: appointments made Mon – Fri 8:30 am – 4:30 pm; Food Pantry hours: Mon – Fri 1:00 pm – 3:30 pm (or until all slots are filled)

**Clients Must Bring:** Picture ID for all household members; proof of all household income; proof of address (mortgage or lease agreement only)

**Eligibility Requirements:** Clothing is only given to victims of domestic violence, fire, flood, or individuals who have been released from incarceration within the last 30 days. Services all of Dallas County excluding Garland and Irving residents (see Garland Salvation Army and Irving Salvation Army for assistance). Substance Abuse Program accepts court ordered referrals only

**Application Process:** Walk-ins taken; appointments necessary for financial assistance

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food once every month
- Clients may receive financial assistance once every 12 months
- Call for information regarding shelter limitations

**SALVATION ARMY—GARLAND**

451 W. Ave. D, Garland, TX 75040

**Mailing:** PO Box 461927, Garland, TX 75046-1927

**T.** 972.272.4531

**F.** 972.276.2766

**Services Offered:** Food; rent and utilities assistance; legal clinic; after school program; Angel Tree at Christmas

**Hours:** Mon, Wed, Thu, Fri 9:00 am – 3:00 pm (closed for lunch; no interviews on Tuesday)

**Eligibility Requirements:**

- Garland resident to receive food or be in zip codes 75030, 75040, 75041, 75042, 75043, 75044, 75046, 75047, 75048, 75049, 75088, 75089
- Client must be a resident of the City of Garland for rent. Some services are available to zip codes listed above.

**Clients Must Bring:** Picture ID and SS cards for self and all in household; proof of income; copy of electric bill; lease

**Application Process:** Walk-ins taken for food and all other assistance

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food once every 4 months
- Clients may receive financial assistance every 12 months

**SALVATION ARMY—IRVING**

250 E. Grauwlyer Rd., Irving, TX 75061  
(corner of Britain and Grauwlyer)

T. 972.438.6553

F. 972.554.8123

**Mailing:** PO Box 154426, Irving, TX 75015-4426

**Services Offered:** Food; rent assistance; child development center; community center

**Hours:** General Hours: Mon – Fri 9:00 am – 12:00 pm, 1:00 pm – 4:00 pm; Food pantry by appointment: 972.554.1644

**Clients Must Bring:** Picture ID for self; BCs or SS cards for all in household; proof of income; lease agreement; most recent bill from residence; receipts for all out of pocket expenses, 2 check stubs

**Application Process:** Appointment necessary

**Language Options:** Spanish speakers sometimes available

**Limits:**

- Clients may receive food once every 3 months
- Clients may receive financial assistance once a year

**SALVATION ARMY LEWISVILLE**

206 Main St., Lewisville, TX 75057

T. 972.353.9400

F. 972.353.2386

**Services Offered:** Food; utilities assistance; rental assistance; assistance with SNAP/Medicaid/TANF Applications; clothing

**Hours:** Food: Mon – Fri 9:00 am – 4:00 pm; lunch is served Mon – Fri 12:00 pm – 1:00 pm; utilities by appointment only during certain hours

**Eligibility Requirements:** Call for information

**Clients Must Bring:** Driver's license; SS card; Matricula card; proof of age; proof of residence

**Application Process:** Appointment needed for utilities assistance, rent and first time for food

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food every 30 days
- Clients may receive utilities once a year

**SALVATION ARMY—PLANO SERVICE CENTER**

3528 E. 14<sup>th</sup> St., Plano, TX 75074

T. 972.423.8254

F. 972.509.5319

**Services Offered:** Food; limited rent and utilities assistance on an emergency basis; counseling services

**Hours:** General Hours: Mon – Fri 9:00 am – 4:00 pm; Food Pantry: Mon – Fri 1:00 pm – 2:45 pm

**Eligibility Requirements:** Client must live in Southern Collin County

**Clients Must Bring:** Clients seeking help with food: ID for self, SS cards and/or BCs for all in household; clients seeking financial assistance: ID for self, SS cards and/or BCs for all in household, proof of income, lease agreement, late notice, documentation of emergency situation

**Application Process:** Walk-ins taken for food pantry; appointments needed for financial assistance

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food assistance once every 30 days
- Clients may receive financial assistance once a year

**SALVATION ARMY OAK CLIFF**

1617 West Jefferson Blvd, Dallas, TX 75208

T. 214.941.5911

F. 214.941.9146

**Services Offered:** Food; senior program; after school program; summer day camp

**Hours:** Mon-Fri 9:00 am – 6:00 pm (12:00 pm – 1:00 pm closed for lunch)

**Eligibility Requirements:** Call for appointment

**Clients Must Bring:** Valid picture ID

**Application Process:** Appointment only

**Language Options:** Spanish speakers available

**Limits:** Clients may receive food every 3 months

### **THE SAMARITAN INN**

1710 N. McDonald, McKinney, TX 75071

T. 972.542.5302  
Admin # 972.632.1290  
F. 972.569.9988

**Services Offered:** Short term program of self sufficiency (helps clients move out of the shelter once securing both income and housing) for men, women, and families; thrift store

**Hours:** Intake hours: Sun – Sat 11:00 am – 2:00 pm; Office hours: Mon – Fri 8:00 am – 5:00 pm

**Eligibility Requirements:** No active drug use; client cannot have a violent criminal history; client must be able to search for and maintain employment

**Clients Must Bring:** Government-issued picture ID card, SS card

**Application Process:** Walk-in or referral; clients may also call ahead

**Language Options:** Spanish speakers available

**Limits:** Maximum time in shelter is determined on an individual basis but the average is 90 days

**Website:** [www.thesamaritaninn.org](http://www.thesamaritaninn.org)

**Email:** [info@thesamaritaninn.org](mailto:info@thesamaritaninn.org)

### **SHARED HOUSING CENTER**

402 N. Good Latimer, Dallas, TX 75204

T. 214.821.8510  
F. 214.828.1499

**Services Offered:** Transitional housing for older adults and homeless single parent families; Homeshare program; counseling

**Hours:** Office Hours: Mon – Thu 9:00 am – 5:00 pm; Applications: Mon – Thu 9:00 am – 4:00 pm

**Eligibility Requirements:** Homeshare program for those over 21; for transitional housing: women must be at least 21, no felonies, no pregnant women, single parent families can have no more than 3 children, and children cannot be older than 10; serves all of Dallas County

**Clients Must Bring:** Clients should call to be told what to bring (generally bring photo ID and social security number)

**Application Process:** Clients should call for an interview

**Language Options:** Spanish speakers are available

**Limits:** Individuals/families can stay in transitional housing program for one year

**Website:** [www.sharedhousing.org](http://www.sharedhousing.org)

**Email:** [info@sharedhousing.org](mailto:info@sharedhousing.org)



### **SHARING LIFE COMMUNITY**

3544 E. Emporium Circle, Mesquite, TX 75150

T. 972.285.5819

F. 972.285.0329

**Services Offered:** Food; clothes; furniture and household items; limited financial assistance for rent, utilities (TXU, Atmos), prescription, and child care; financial literacy programs; computer training; job skills readiness; Outreach programs: school supplies, education and health fairs, Thanksgiving Basket Distribution, Holiday Fair; senior commodity distribution

**Hours:** Walk-in: Tue – Thu 9:00 am – 3:00 pm, Thu 6:00 pm – 8:00 pm; Friday senior citizens only 9:00 am – 3:00 pm, food assistance by appointment Mon 9:00 am – 11:00 am; Sat 9:00 am – 12:00 pm

**Eligibility Requirements:** 75043, 75126, 75149, 75150, 75159, 75180, 75181, 75182, 75217, 75227, 75228, 75253

**Clients Must Bring:** Picture ID; proof of address; proof of income

**Application Process:** Walk-in on Tue – Thu during designated hours; appointments Mon; Fri – Senior citizens only 9:00 am – 3:00 pm

**Language Options:** Spanish speakers available

**Limits:**

- Clients may receive food once a month
- Other services are usually determined on case by case basis

**Website:** [www.sharinglifeoutreach.org](http://www.sharinglifeoutreach.org)

**Email:** [sharinglife@aol.org](mailto:sharinglife@aol.org)

### **STEW POT OF FIRST PRESBYTERIAN CHURCH**

1835 Young St., Dallas, TX 75201

T. 214.746.2785

F. 214.746.2791

**Services Offered:** Casework assistance; peer monitoring; clothing; mail services; identification cards; assistance with state identification, birth certificates and other vital records; dental clinic; AA/NA Meetings weekdays 10:30 am; personal grooming needs; eye and medical clinics: Representative Payee Services

**Hours:** Appointments are made at the front desk Mon, Wed, Thu, Fri 8:00 am – 3:45 pm, Tue 8:00 am – 2:45 pm; Closed each day 12:00 pm – 1:00 pm

**Application Process:** Appointments for assistance are made in person on a first come basis

**Language Options:** Spanish speakers sometimes available

**Website:** [www.thestewpot.org](http://www.thestewpot.org)

### **UNION GOSPEL MISSION**

3211 Irving Blvd., Dallas, TX 75247

T. 214.637.6117

F. 214.634.8340

**Services Offered:** Shelter for homeless men which provides food; clothes; medical care; discipleship/rehabilitation; education and computer training; GED preparation; work experience; Bible studies; chapel services; transitional housing

**Hours:** Shelter: 24 hours a day/7 days a week; Intake at 1818 Corsicana (The Bridge): 7 days a week from 4:30 pm – 6:45 pm; Clothes: Tue, Thu, Sat 5:00 am and 6:00 pm

**Eligibility Requirements:** Homeless men

**Clients Must Bring:** SS card or some form of picture ID

**Application Process:** Clients should walk-in to intake office at 1818 Corsicana (The Bridge)

**Language Options:** Spanish speakers available

**Limits:** Clients may stay at shelter as long as necessary

**Website:** www.ugmdallas.org

### **UNION GOSPEL MISSION—CENTER OF HOPE**

4815 Cass St., Dallas, TX 75235

T. 214.638.2988

F. 214.637.2790

**Services Offered:** Shelter for homeless women and their children providing food, clothes, access to primary medical care and tuberculosis screening; chapel services,; Bible study; Discipleship Program, includes: parenting skills, job skills, Christian living, Bible study, literacy and GED training, computer education, academic training, counseling, mentoring; Child Development Center

**Hours:** Mon – Fri 9:30 am – 12:00 pm, 1:00 pm – 4:00 pm; Sat & Sun 10:00 am – 2:00 pm

**Eligibility Requirements:** Homeless women or homeless women and their children

**Clients Must Bring:** All individuals must have a valid, government-issued photo ID and a social security card; women bringing children must provide proof of legal guardianship of their children. They must have a birth certificate and social security card for each child.

**Application Process:** Walk-in

**Language Options:** Currently do not have Spanish speakers available

**Limits:** Clients may stay in the shelter for a maximum of 90 days; no one under the influence of drugs and/or alcohol; no women who have been involved with domestic violence; individuals must bring prescribed medication for mental health that they have been taking for at least two weeks consecutively; no boys over the age of 14.

**Website:** www.ugmdallas.org

**URBAN INTER-TRIBAL CENTER OF TEXAS**

209 E. Jefferson Blvd., Dallas, TX 75203

T. 214.941.1050

F. 214.941.6537

**Services Offered:** Job counseling services; medical clinic; dental clinic; mental health and substance abuse counselor

**Hours:** Medical Clinic: Mon - Thu 8:00 am – 5:00 pm; Fri 8:00 am – 12:00 pm; Dental Clinic: Wed – Fri 8:00 am – 5:00 pm; Mental Health counselor—appointments preferred but walk-ins accepted

**Eligibility Requirements:** Clients must be Native American and must provide a Certificate of Degree of Indian Blood to receive assistance

**Clients Must Bring:** Picture ID for self; SS cards for all members of household

**Application Process:** Walk-ins taken or appointments for doctor

**Language Options:** No Spanish speakers available

## **URBAN LEAGUE OF GREATER DALLAS AND NORTH CENTRAL TEXAS**

### **ADMINISTRATIVE—MAIN OFFICE SITE**

4315 South Lancaster Rd., Dallas, TX 75216

T. 214.915.4600

F. 214.915.4601

### **GARLAND CENTER**

Garland Housing Authority Building  
210 Carver St. #102 B, Garland, TX 75040

T. 214.413.1720

F. 972.276.5594

### **IRVING COMMUNITY CENTER**

1425 W. Pioneer Dr. Suite 230, Irving, TX 75061

T. 214.413.1740

F. 972.253.9063

### **PLEASANT GROVE CENTER**

3312 N. Buckner Blvd. Suite 234, Dallas, TX 75225

T. 214.413.1760

F. 972.216.3358

**Services Offered:** The Urban League is a community based organization that offers services to enable African Americans and others to secure economic self-reliance, parity, power and civil rights. Services include:

- Education programs: College and career preparatory programs for high school students; computer training; test prep; financial literacy; job readiness workshops; career related field trips; GED classes for out of school youth and adults.
- Employment training and opportunities: Job counseling placement and job readiness program for adults and youth.
- Health programs: Health education programs; Links to Care program for incarcerated and recently released HIV-infected men and women; HIV/AIDS education and prevention programs.
- Housing and home-owning programs: Rent assistance; utilities assistance; affordable housing opportunities; Homebuyers Club; counseling for potential homebuyers; home management training and instructions.
- Senior citizens programs: Case management; health and social services; technical training for GED; Volunteer Income Tax Assistance program.
- Technical training: Serves as a hub for bridging the digital divide in the community by offering: basic, intermediate and advanced software training; internet/e-mail training and computer certification training (A+, Net, etc.)
- IMS programs: Second chance programs for youth and adults who have faced societal barriers and challenges. The program offers tutorial assistance, GED classes, life and work ready skills training, employment assistance, and on-the-job training.
- Emergency Services: provides funds for delinquent utilities and housing.

**Application Process:** Appointments required for some programs. Application process can depend on service requested and office location

**Website:** [www.ulgdnctx.com](http://www.ulgdnctx.com)

### **VICTIM RELIEF MINISTRIES**

660 International Pkwy., Suite #140, Richardson, TX 75081

T. 972.234.3999

F. 972.234.9970

**Services Offered:** Emotional and spiritual care; crisis intervention/crisis counseling to victims of crime; food; financial assistance with rent, utilities; minor emergency home repairs for senior citizen crime victims (caused by crime, must own home and not have insurance); furniture distribution; limited moving services for domestic crime victims; grief support group for survivors of homicide victims.

**Hours:** Mon – Fri 9:00 a.m. – 4:00 p.m. (by appointment)

**Eligibility Requirements:**

- Client must be referred by police or another agency
- Client must attend an in-person interview

**Client Must Bring:** Valid identification; police report number (if necessary)

**Application Process:** Clients must make an appointment

**Language Options:** May bring an interpreter to interview, Spanish speakers by appointment

**Limits:** Clients are reviewed on a case by case basis

**Website:** [www.victimrelief.org](http://www.victimrelief.org)

### **VOICE OF HOPE**

4120 Gentry Dr., Dallas, TX 75212

(after school programs) T. 214.631.7027

(Food Pantry appts) T. 214.631.0067

F. 214.631.7877

**Services Offered:** Food; clothes; after school program; summer mentoring program; food delivery for seniors and disabled in 75212; senior Bible study Thursday mornings with lunch provided

**Hours:** Appointments given from Monday through Thursday

**Eligibility Requirements:** Low-income or facing an emergency

**Clients Must Bring:** Call for appointment and be told what to bring

**Application Process:** Appointments required for food pantry

**Language Options:** Spanish speakers available

**Limits:** Clients may receive food every 3 months as available

**Website:** [www.voiceofhope.org](http://www.voiceofhope.org)

**WEST DALLAS MULTIPURPOSE CENTER**

2828 Fish Trap Rd., Dallas, TX 75212

T. 214.670.6341

F. 214.670.6358

**Social Services Program: T. 214-670-6530****Services Offered:** Assistance with rent, mortgage and utilities; food pantry; budgeting; counseling information & referral; career resource program for job search; Thanksgiving food and Christmas toys for Dallas residents.**Hours:** Mon – Wed 9:00 am – 11:00 am**Eligibility Requirements:** Call for different fund requirements.**Clients Must Bring:** Call for required documentation**Application Process:** Appointments only**Language Options:** Spanish speakers available**Limits:** Clients may receive food once every month

- Clients may receive financial assistance once a year; Senior citizens may receive financial assistance every 6 months

**Website:** [www.dallascityhall.com/ehs/wdmc](http://www.dallascityhall.com/ehs/wdmc)**WHITE ROCK CENTER OF HOPE**

10021 Garland Rd., Suite A, Dallas, TX 75218

T. 214.324.8996

**Mailing:** PO Box 180358, Dallas, TX 75218

F. 214.328.2948

**Services Offered:** Food; clothes; rent and utilities assistance; bus coupons**Hours:** Mon – Fri 9:00 am – 2:00 pm (last appointment at 1:00 pm); Sat 9:00 am – 12:00 pm; 2<sup>nd</sup> & 4<sup>th</sup> Thu 6:30 pm – 8:30 pm**Eligibility Requirements:** 75218, 75223, 75228, 75238, 75214; Sec 8 or subsidized housing may only receive food and/or clothing**Clients Must Bring:** For food and clothing: Picture ID, SS cards for self and all in household; For rental assistance: all the above plus apartment eviction notice**Application Process:** Appointments preferred; walk-ins taken**Language Options:** Bring translator; children not allowed to translate**Limits:**

- Clients may receive financial assistance once every 12 months
- Clients may receive clothes 4 times per year
- Clients may receive food once a month

**Website:** [www.whiterockcenterofhope.org](http://www.whiterockcenterofhope.org)**Email:** [ted.beechler@whiterockcenterofhope.org](mailto:ted.beechler@whiterockcenterofhope.org)

**The WILKINSON CENTER**

3402 N. Buckner Blvd. Suite 302, Dallas, TX 75228

T. 214.821.6380

F. 214.827.1972

**Services Offered:** Food assistance; Adult Ed services (computer training, career development and job search, ESL classes, GED prep classes); Children's After-school Program

**Hours:** Mon – Thu 9:00 am – 12:00 pm

**Eligibility Requirements:** 75204, 75206, 75214, 75217, 75223, 75226, 75227, 75228, 75246

**Clients Must Bring:** 2 forms of ID for self (picture ID and SS card); SS and/or picture ID for all in household; current proof of address

**Application Process:** Walk-in

**Language Options:** Spanish speakers available

**Limits:** Clients may receive food once a month

**Website:** [www.wilkinsoncenter.org](http://www.wilkinsoncenter.org)





# **Call 2-1-1 to connect people with services**

**Serving North Texas Counties: Dallas, Rockwall, Hunt, Colin, Navarro, Denton, Kaufman, & Ellis**

## **Help in finding:**

- **Financial assistance**
- **Housing**
- **Medical care**
- **Food**
- **Child care**
- **Senior care**

## **And More**

**A free call to 2-1-1 will reach a trained information specialist who can assess each caller's needs and connect them with the appropriate services.**