



E-Bill

Paperless, Convenient and Secure!

Electronic billing is the environmentally friendly way to receive your City of Garland utility bill. With E-Bill, you receive a monthly email with a secure PDF of the billing statement attached. You will no longer receive a paper bill by mail.

Three Easy Ways to Sign Up

- Visit **garlandutilities.org** and sign-up in the purple E-Bill section
- Visit **garlandutilities.org** to access your utility account in the yellow Account Management section. Edit your customer profile to sign up for electronic billing (E-Bill).
- or Call **972-205-2671**

Paying Your E-Bill

A link to online payment by credit or debit card is included in the email. However, you can also pay your E-Bill with any of our other payment options:

- PC Banking
- Automatic Bank Draft
- Authorized Payment Locations
- Phone
- Drive Thru
- Drop Box
- Mail



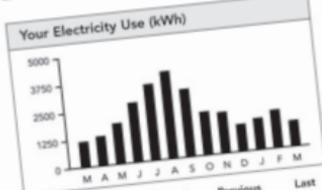
GARLAND
TEXAS MADE HERE



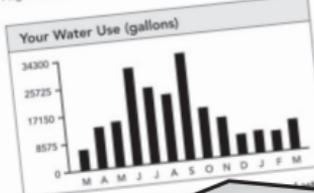
Customer: J Q. CITIZEN
Account Number: 000000-0000
Billing Date: March 2, 2013

AUTOMATIC BANK DRAFT

Service Address: 1234 ANY STREET, GARLAND, TX 75042



	Current Month	Previous Month	Last Year
Days of service	29	33	29
kWh used	1,233	1,620	1,233
Avg kWh per day	42.5	49	42.5
Avg. cost per day	\$4.87	\$5.48	\$5.87
Avg. daily temp. (°F)	49	43	50

**Account Summary as of March 2, 2013**

Previous Balance	\$ 344.71
Payments	\$ -344.71
Adjustments	\$ 0.00
Balance Forward	\$ 244.60
Current Budget Electric Charge	\$ 44.71
Current Budget Water Charge	\$ 29.29
Current Sewer Charge	\$ 2.40
Current Storm Water Management Charge	\$ 17.59
Current Environmental Waste Charge	\$ 338.59

Total Current Charges

Current Charges Due March 22, 2013	Total Amount Due \$338.59
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DO NOT PAY - Account is being drafted on 20-MAR-2013

Budget Billing Information

Actual Charge This Month	\$ 165.51
Minus Budget Billing Charges	\$ 289.31
Equals This Month's Variance	\$ -123.80
Your Accumulated Variance	\$ -264.13

Online Utility Account Management

It's easy to manage your City of Garland utility account online!

- Go to **garlandutilities.org**
- In the Online Services section, press the "Click Here" button under Account Management
- Register if you are a first-time user; otherwise Log In

Once you are logged in, you may:

- View your billing, payment and consumption histories
- Sign up for electronic billing (E-Bill)
- Pay your utility bill
- Update your phone number for easier outage reporting



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