



RESCUE OUTLINE

- A primary goal of Garland Animal Services is to place all animals based on the following placement priority: 1, reunite lost pets with their owners; 2, adopt pets to customers; and 3, place animals with local rescue groups. Rescue groups must realize that animal rescue is the last resort to humane euthanasia. Rescue groups must realize that animal rescue is the last resort to humane euthanasia. Rescue groups should not attempt to compete with adoptions.
- An informational email is generated daily at noon and is provided to all registered rescue groups who elect to receive the daily message. This email contains a complete listing of domesticated animals impounded within the previous 24 hours and is intended to provide rescue groups with information on animals that may be available for rescue within the next few days. To receive this daily email, you must supply an email address and request to be added to the listing.
- Groups interested in rescuing specific animals should indicate their interest by sending an email to rescue@garlandtx.gov. Please provide the animal number and be very concise as staff has limited time to read hundreds of lengthy messages daily. This email is checked 7 days a week. Do not call or send an email to staff as there is no guarantee that these will be checked 7 days a week.
- When staff determines that a specific animal is available to rescue, all groups that have expressed interest will be notified. WE WILL ONLY NOTIFY INTERESTED RESCUE GROUPS WHEN SPECIFIC ANIMALS ARE AVAILABLE FOR RESCUE. Limited resources do not allow staff time to update rescue groups on the disposition of animals not made available for rescue. In other words, you will only be notified when the animals you have expressed interest in are available for rescue.
- When tagged animals become available for rescue, staff will supply as much information about the animal as needed and hold the animal as long as possible for rescues to assess the animal. Under normal circumstances, rescue groups must pick up animals within 24 hours of notification unless other arrangements are made.
- Once approved for rescue, animals are available to registered groups on a first come first served basis. In certain circumstances, animals may be held for specific rescue groups. These circumstances will be determined solely by Shelter Staff.
- We have a City Veterinarian who provides care for sick and injured animals that have been impounded.

- Our goal is to establish relationships with local rescue groups who can feasibly assess an animal and rescue it within a short time frame. Long distance rescues very rarely work out. Rescue groups not in the Northeast Texas region should coordinate with local rescue groups if they want to tag animals from Garland Animal Services.
- Rescues are required to provide proof of spay/neuter on all animals pulled from the Garland Animal Shelter. Failure to do so will result in enforcement action and the loss of rescue privileges.
- Cross posting animals on webpages such as Facebook or Craigslist only serves to overwhelm staff resources and has directly resulted in the unnecessary euthanasia of at least two animals. Doing this basically severs communication because staff email and voice mail boxes are overwhelmed and unable to accept messages. Please do not exacerbate the situation by becoming part of the problem. If you want to reach out to rescue partners, please do so directly instead of broadcasting distress calls worldwide.
- Rescue groups are welcome to adopt animals approved for adoption. Rescue groups are allowed to pre-pay for an adoption up to 2 animals a month.
- There is no charge to rescue animals. Occasionally, treatment for certain illnesses or conditions is available through the Staff Veterinarian. Rescue groups must pay for any such treatment.
- Garland Animal Services makes the final determination on the rescue of an animal. Rescue may be denied due to aggression, disposition, behavior, contagious disease, injury, health, or any other reason. Senior Staff and the City Veterinarian have input into these decisions. The resources of individual rescue groups are also taken into consideration.
- Rescue groups should familiarize themselves as much as possible with Animal Services staff, including the City Veterinarian. Staff prefers that all rescue partners take a tour of the shelter so that staff can explain the flow of the shelter operations, paperwork, hours and shelter staff. Speak with the ASO assigned to oversee the rescue program to schedule a tour.

Please sign below to affirm that you have been oriented on the rescue procedures in place at the Garland Animal Shelter.

Signature of Rescue Representative

Signature of Animal Services Representative