

WHO TO CALL?

As residents of Garland, traveling **safely** through the city is crucial for our day-to-day lives. Within the City of Garland, the Street Department and the Transportation Department function to ensure just that. Unfortunately, because they work toward a similar mission, many residents confuse their roles. One way to help them service you more efficiently is by learning who to call when you encounter specific issues on the road.

Here are common issues listed under the department you should contact:

STREET



- Curb Damage
- Potholes
- Creek Waterflow Issues
- Guardrail Damages
- Unpaved Alley Grading
- Standing Water Issues or Inlets Not Draining Following Heavy Rains
- Cost Estimate Needed for Replacing a Damaged Sidewalk
- Street Needed to Be Swept of Debris

OR

TRANSPORTATION



- Neighborhood Speeding Problems
- Intersection Sight Obstructions
- Missing or Faded Pavement Markings
- Traffic Signals Malfunctioning
- Damaged or Missing Street Signs
- Problems with Traffic Congestion and Signal Timing
- School Flashers Malfunctioning
- Vehicle/Pedestrian/Bicycle Conflicts

CONTACT

STREET DEPARTMENT

972-205-3555

street@garlandtx.gov



TRANSPORTATION DEPARTMENT

972-205-2430

transport@garlandtx.gov



The quickest way to report an issue is by submitting a request at

eAssist
GARLAND

