



Public Health



COVID-19 Call Center

Garland Public Health has been actively responding to the COVID-19 pandemic. A call center was established in the IT/EOC area responding to the numerous calls coming in. Kent Manton did a great job helping head up the Center. It was staffed with various personnel from the Health and the Library. Dinorah Orellana is the Spanish speaker and Dona Nguyen speaks Vietnamese.

Working Hard at Public Health!

The Public Health Clinic is remaining open to those who need their vaccines. In order to promote social distancing, the department was able to keep citizens in their cars and text them when the nurse was ready to see them. Way to think outside the box team!



More on Public Health

Grasshoppers on the Menu!



Rachel Stephens made an interesting discovery during a routine food inspection. A restaurant was serving chapulines, or grasshoppers. Many cultures eat insects and they are said to be a good source of protein. Chapulines are popular in certain regions of Mexico. The FDA has not designated insects as a Generally Recognized as Safe (GRAS) food and since the restaurant could not produce an invoice showing their source, they were discarded.

Clean Up on Sugarberry Lane!

Dona Nguyen was called to a complaint about a truck dumping sewage or septic tank waste in an alley behind Sugarberry Lane that backs up to a creek. Upon arrival, she found the substance and applied lime. The water department sent a vacuum truck to remove the waste. The truck got away without anyone getting identifying information.



Milky Creek in Garland



Environmental Health was notified of a milky creek behind 2202 Executive Drive. In a multi-department investigation, it was determined that a construction company was doing right-of-way pipe drilling and the sediment was seeping into a storm water pipe that was broken, thus running into the creek. Surprisingly, the creek did not sustain any damage.

Landfill Compliance



Way to Go Frankie!

Frankie Goodson was named Landfill Star of the Quarter for the first quarter of 2020. He was chosen by his supervisors because of his perfect attendance, exemplary safety record and great attitude. Frankie is a dedicated employee who shares his ideas for improvement and works well with all his team mates. Congratulations to Frankie Goodson!



A new ATV recently purchased is in use at the landfill. It provides increased accessibility and reduces wear and tear to regular passenger vehicles previously used to access difficult to reach areas. The vehicle, similar to a golf cart with 4-wheel drive and a truck bed, is seen here in use by Jeff Crocker and Stephen Flores to extend a gas extraction well at the Hinton Landfill.

Landfill Odor Mitigation

Landfill staff are using the turbine sprayer purchased for the mosquito mitigation program at the landfill for odor mitigation. The machine uses a chemical neutralize odors and



prevent them from migrating offsite. The machine is mounted on a trailer and portable so it is moved around and used on an as needed basis and when alternate daily cover is removed in the mornings.

Animal Services



Meet Officer Padilla!

Officer Padilla had 2 years of animal service experience under his belt before coming to Garland Animal Services. He is a Garland native having graduated from North Garland High School. He also has a degree in psychology from UNT. His hobbies include hiking with his 2 dogs and reading. His favorite book is Where the Red Fern Grows. We are very excited to have Officer Padilla join the team!

Working with Rowlett Animal Services

Animal Services has been so grateful to Rowlett Animal Services for helping out our Garland dogs. Staff is excited to continue working with department in the future. Best wishes to the cuties looking for their forever homes in Rowlett!



HUGE donation from Pet Supermarket!

Pet Supermarket was so thankful to work with us in our February adoption event that they donated a large pallet full of canned dog food! We'd like to give Pet Supermarket a big thank you for allowing us to come out with animals AND the donation of food!



Animal Services and the Police Department seized 5 adult cats from an abandoned property in Central Garland. The cats were found abandoned inside of a residence which was filled with urine, feces and debris. No food or proper water was available and most of the cats are suffering from health issues. The cats were transported to the Garland Animal Shelter where they will be evaluated by medical staff and cared for. Eventually Animal Services received custody of the cats that were seized from the property. Way to go team!

[Adoptions During Social](#)

Distancing!

Due to COVID-19, Animal Services closed their doors to walk-ins at the shelter. Staff has asked the public to make appointments before coming to the shelter. Despite the change in policy, there were many adoptions taking place at the shelter! Staff could not be happier to get these sweet animals out!



Playing Possum!

A citizen found a baby possum and brought it to the shelter on March 31. Staff enjoyed caring on this little cutie until the wildlife rescue was able to to pick her up! Animal services is always happy to work with local rescues of all kinds to get these animals out!

